

# YOUSUF KAZMI

+17865438757 | yousufsak99@gmail.com | <https://www.linkedin.com/in/yoahka/>

## EDUCATION

### DePaul University

Bachelor's, Computer Science

September 2019 - November 2021

### Harper College

Associate's, Computer Science

August 2017 - June 2019

## PROFESSIONAL EXPERIENCE

### Albiware

Software Engineer

Downers Grove, IL, USA

April 2023 - present

- A full stack role. I work with SQL, C#, and Front-end stack daily to work on a MVC application.
- Team of 4 engineers managing the department.
- A startup environment working closely together to improve the company.

### Ticketmaster

Software Engineer

Rolling Meadows, IL, USA

June 2021 - December 2022

- Work with .Net Framework to create UI's for internally used software.
- Daily coding with C# and Visual Basic.
- Use SQL for analyzing data and creating queries for UI.
- Work well independently and on a team to solve problems.
- Served as a friendly, hardworking, and punctual employee.
- Maintained a clean and organized working environment to enhance productivity.
- Constant updates to software to maintain efficiency
- Work with a team of 7 individuals to streamline workload and efficiency

### StreetWorkoutArmy

Founder/Co-Owner

Chicago, IL, USA

April 2021 - Present

- A startup I manage with my friend. We started this as an Instagram account to reach a greater audience. We were able to reach 65,000 followers. We still manage the account whilst selling merchandise and running ads for other accounts.

### Nettradez

IT Technical Lead

Rolling Meadows, IL, USA

August 2019 - August 2020

- Responsible for diagnosing and fixing computer hardware malfunctions, and managed Inventory
- Worked with MacBook/iMacs and Windows.
- Installed, configured, maintained, and troubleshoot various proprietary software and hardware.
- Provides services associated with the installation, movement, maintenance, and accountability of hardware items.
- Create and maintain high-quality documentation of all relevant specifications, systems, and procedures.
- Assist in the development of processes to maintain business continuity and vendor specifications.
- Implemented company policies, technical procedures, and standards for preserving the integrity and security of data, reports, and access.
- Implemented and managed servers

### Amazon

Warehouse Associate

Remote

January 2019 - July 2019

- Received, moved, checked, and stored incoming goods and ensured they are of accurate quantity, type, and acceptable quality.
- Conducted inventories to verify audit readiness, quality control and accuracy of stock on hand.
- Packaged and labeled products before they are dispatched.
- Selected space for storage and arranged for goods to be placed in the proper areas.

### IKEA Group

Customer Service Specialist

Schaumburg, IL, USA

April 2018 - June 2019

- Building relationships with the client providing information on different products to increase sales and satisfy customers' needs.
- Providing customers with convenient ways to manage their accounts, enable digital payments, provide solutions that meet their financial needs.
- Providing the first call resolution, while following strict procedures that meet compliance guidelines.
- Responsible for resolving customer issues and maintain the friendly and efficient experience
- Offers additional products and services such as home delivery, credit card, and IKEA Family card

## SKILLS & INTERESTS

**Skills:** .NET, ASP.NET, C/C++/C#, VB.Net, SQL, MySQL, HTML/CSS, JavaScript, jQuery, React.js, Python, Java, Git, JIRA, Agile, SCRUM, AWS, Microsoft Azure, HubSpot, REST APIs, UI/UX Design, Visual Studio, Visual Studio Code, Rider, Technical Support, Frontend, Backend, Software Development, Leadership, Web development

**Languages:** Urdu, Hindi

**Interests:** Woodworking, Video Games, Traveling