Yousuf Abdullah Borna

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EDUCATION

California State University, Fullerton **Fullerton, California**
M.S. in Computer Science *Aug 2024 - May 2026*
- o **Related Coursework:** Advanced Algorithms, Back-End Engineering

Siena College **Loudonville, New York**
B.S. in Computer Science *Graduated 2021*
- o **Related Coursework:** Web Design, Object-Oriented Programming, System Design, Database Management Systems(DBMS) & Cloud Computing and Security

TECHNICAL SKILLS

Programming: Java, JavaScript, HTML5/CSS3, Python
Frameworks & Libraries: Node.js,Express.js, React.js, Angular, tailwind.css
AI Framework: OpenAI
Databases: SQL, PostgreSQL
Cloud & DevOps tools: Amazon Web Services, Google Cloud Platform, Salesforce, Docker, Kubernetes, GitHub, CI/CD (Continuous Integration and Continuous Deployment),Passport.js, Agile methodologies, REST API, Postman
Certification & Certificate: Google Cloud Computing Foundations Certificate, Salesforce App Builder

PROFESSIONAL EXPERIENCE

Eagle Creek, an Eviden Business **Vermillion, South Dakota**
Salesforce Consultant/Developer *Jan 2023 – Jun 2024*
- Developed Salesforce automation solutions using Flow, Apex Triggers, and Asynchronous Apex to deliver customized workflows and real-time processing resulting in a 20% reduction in manual data entry for clients
- Designed and implemented complex Lightning Web Component (LWC) frontend interfaces, ensuring scalability and high user engagement, achieving a 15% increase in user adoption across deployed applications.
- Engineered web services and integrated data flows between Salesforce and external systems to streamline operations and ensure data integrity, resulting in a 30% improvement in operational efficiency.
- Collaborated with senior Salesforce developers and CRM Architects to design and optimize tailored solutions for clients, enhancing customer satisfaction by 25% through custom features and reducing issue resolution time.
- Optimized Salesforce's performance through Apex code refactoring and query optimization techniques, reducing system latency by 25% and improving load times across multiple environments.

Eagle Creek, an Eviden Business **Vermillion, South Dakota**
Junior Developer
Dec 2021 – Dec 2022
- Configured and maintained Salesforce's Sales Cloud and Service Cloud to align with business goals, resulting in a 25% improvement in sales forecasting accuracy and enhanced customer service responsiveness by 20%.
- Automated business processes by building custom workflows, approval processes, and process builders to streamline daily operations, leading to a 30% reduction in manual tasks and an overall increase in team productivity.
- Customized Salesforce dashboards and reports to provide real-time insights for sales and support teams, increasing decision-making speed by 35% and improving data-driven strategy execution.
- Collaborated with business stakeholders and users to gather requirements for system enhancements and implemented custom solutions using declarative tools, increasing user satisfaction by 40%.

PROJECTS

Smart Task Management System **Fullerton, California**
Team member *Sept 2024 – Present (Ongoing)*
Project Description:
As part of my CPSC-449 coursework, I'm engineering an AI-powered To-Do List web app, integrating OpenAI's GenAI for dynamic task decomposition and real-time prioritization. Leveraging a React.js frontend, Node.js backend, and PostgreSQL, it's deployed via GCP with Docker/Kubernetes, featuring drag-and-drop reordering, OAuth authentication, and optimized API performance. It's designed to enhance productivity, enabling users to focus on high-priority tasks and manage their time more effectively

Tech Stack: React.js, Express.js, Node.js, Postgres, Github, Google Cloud Platform, Docker and Kubernetes, OpenAI