

Skills:

- C++, Java, HTML/CSS, C#, TCP/IP
- Customer Service

Adding references to the last page.

Previous Work Experience:

2021 – Present:

- Created a discord server to help my friends in CIT learn from each other. Also, I have helped a few of my classmates by explaining and teaching them programming concepts.
- I have a good amount of experience working in a customer service environment which improved my communication skills to a great extent.
- I enjoy helping others and often go the extra mile to explain and help my friends understand coding and other IT concepts.
- Currently working on a database project for LICCF and I'm the lead programmer for the project.

2017 – 2021: Seller Support Associate (L3) – Amazon.com

- Seller Support Associate (Email process) for Amazon.com from January 23, 2017.

2013 – 2014: Customer Service Associate (L2) – Amazon.com

- Worked as a customer service agent (chat process) for Amazon.com from 09-2013 to 06-2014 (10 months)

EDUCATIONAL QUALIFICATIONS:

- Currently attending Computer Information Technology program at Lethbridge College with a 3.74 GPA in the first year of CIT.
- Bachelor of Science in Information technology. Secured 65%.

References:

Stephen Graham – Teacher, Lethbridge College
stephen.graham@lethbridgecollege.ca

Tim Frantz – Teacher, Lethbridge College
timothy.frantz@lethbridgecollege.ca

MD Mahmudul Has Rafee – Teacher, Lethbridge College
rafee@lethbridgecollege.ca

Shoja Mazidi – Teacher, Lethbridge College
shoja.mazidi@lethbridgecollege.ca