

# Terms and Conditions

## YouthStory.in

### 1. Introduction

These terms and conditions ("Terms") govern your use of the website [www.youthstory.in](http://www.youthstory.in) ("Website") and your interaction with D2D YouthStory Magazine ("Magazine"), collectively referred to as the "Platform." The Platform is operated and managed by YouthStory, a company registered at Gandhi Maidan, Patna-800006, Bihar, India, hereinafter referred to as "the Company." For any inquiries or communication, please contact us at [d2d@youthstory.in](mailto:d2d@youthstory.in).

### 2. Acceptance of Terms

By accessing the Platform, you agree to abide by these Terms and the Privacy Policy. These Terms constitute an electronic record as per the Information Technology Act, 2000, and you acknowledge that they do not require physical, electronic, or digital signatures.

### 3. Use of the Platform

3.1. The Platform provides various services, including content access, connections, and communications, for brand and business objectives. The Company may modify or remove services at its discretion.

3.2. If you have any dissatisfaction with the Services, you agree to file a formal complaint with our customer service team at [d2d@youthstory.in](mailto:d2d@youthstory.in). We will aim to resolve complaints as soon as possible.

3.3. The Company does not engage in unfair trade practices and does not discriminate between users.

### 4. User Account and Security

4.1. To access the Services, you must register on the Platform, providing accurate and up-to-date information.

4.2. You are responsible for the security of your account and agree not to share your login credentials.

4.3. The Company may refuse services if provided information is untrue, inaccurate, unauthorized, or incomplete.

## **5. Payment Information**

- 5.1. Payment methods are displayed during the purchase process.
- 5.2. The Company may use third-party vendors and service providers, including payment gateways, to process payments. You agree to provide valid payment details and acknowledge that the Company is not liable for unauthorized transactions.
- 5.3. Subscription fees and additional charges will be clearly displayed during transactions.

## **6. Refunds and Cancellations**

- 6.1. Refund and cancellation policies will be communicated to users through the Terms or push notifications.
- 6.2. Users may cancel subscriptions before acceptance by the Company without charge. The Company will reimburse payments for canceled subscriptions.

## **7. Use of Platform**

- 7.1. You are granted a non-exclusive, limited privilege to access and use the Platform in accordance with applicable laws and the Terms.
- 7.2. You agree not to access the Platform through unauthorized means or engage in activities that harm the Platform or other users.

## **8. Data Protection**

- 8.1. User information is collected and processed in accordance with our Privacy Policy.
- 8.2. The Company may send information and offers to users as per our privacy statement.

## **9. Intellectual Property Rights**

- 9.1. The Platform, content, and intellectual property rights are protected by copyright, patent, trademark laws, and other intellectual property rights.
- 9.2. Trademarks, logos, and service marks displayed on the Platform are property of the Company or respective third parties.

## **10. Disclaimer of Warranties & Liability**

- 10.1. The Platform and Services are provided "as is" without warranties.
- 10.2. The Company is not liable for unauthorized use of user accounts.
- 10.3. The Company does not guarantee the accuracy or availability of the Platform.

## **11. Indemnification and Limitation of Liability**

11.1. You agree to indemnify the Company against losses, claims, and damages arising from your breach of the Terms.

11.2. The Company's liability is limited to the maximum extent permitted by law.

## **12. Suspension and Termination**

12.1. The Company may suspend or terminate your access to the Platform for violations of the Terms or unethical behavior.

## **13. Governing Law and Jurisdiction**

13.1. These Terms are governed by Indian law, and disputes are subject to the exclusive jurisdiction of courts at Bangalore, India.

## **14. Grievance Redressal Mechanism**

14.1. For grievances, complaints, or concerns, please contact our designated Grievance Officer at [harshrajput96525@gmail.com](mailto:harshrajput96525@gmail.com). We aim to acknowledge and resolve complaints promptly.

## **15. Communications**

15.1. By using the Platform, you consent to receive communications via SMS, telephone calls, WhatsApp, or email from the Company and authorized third parties.

## **16. General Provisions**

16.1. Notice: All notices will be served via email or general notification on the Platform.

16.2. Assignment: You cannot assign these Terms without the Company's consent.

16.3. Severability: If any provision is unenforceable, the remainder of the Terms remains in effect.

16.4. Force Majeure: The Company is not liable for failure to perform due to uncontrollable events.

## **17. IP Infringement**

17.1. Notify the Company of intellectual property infringements at [harshrajput96525@gmail.com](mailto:harshrajput96525@gmail.com).