# Yousef Shaikhan

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## **Profile**

Motivated and adaptable **Software Developer** with hands-on experience in **HTML**, **TailwindCSS**, **JavaScript**, **React**, and developing proficiency in **Python**. Skilled in using **Git/GitHub**, with knowledge of **SQL database concepts** and **IT troubleshooting**. Strong communicator with a background in customer service and a proven problem-solving mindset. Quick to learn new technologies, committed to delivering results, and dedicated to continuous professional growth.

## Skills

#### Technical Skills:

- HTML, CSS, TailwindCSS
- JavaScript, React, Git/GitHub
- Python, SQL and database concepts
- IT Troubleshooting
- Microsoft Office (Word, Excel, PowerPoint)

#### Soft Skills:

- Organisational skills
- Adaptability and flexibility
- Communication and problem-solving
- Team Collaboration and time management

# Professional Experience

## Software Development Trainee

10/2024 - 09/2025

ITonlinelearning - Manchester 🛮

- Developed interactive web applications using HTML, CSS, JavaScript, React, and Git/GitHub.
- Applied SQL database concepts to manage and retrieve application data.
- Built and deployed responsive web applications with a focus on user experience, clean code, and usability.
- Collaborated with peers on team projects, improving communication, teamwork, and problem-solving skills.
- Practised IT troubleshooting, debugging, and version control.

Cashier 01/2024 - Present

Retail - Stockport, Manchester

- Processed daily transactions accurately, ensuring attention to detail.
- Delivered excellent customer service and resolved issues efficiently.
- Collaborated with team members to maintain smooth store operations.

## Volunteer Helper 09/2019 - 01/2020

Stockport Council Pantry - Manchester

- Assisted service users in locating and collecting items efficiently.
- Maintained a welcoming and safe environment for the community.
- Supported daily pick, pack, and closing operations as part of a 5-member team.

### Banking Associate 01/2017 - 06/2018

EN Bank - Lahijan, Iran 🛮

- Scheduled and handled 20+ customer appointments daily.
- Managed data entry for over 1,000 customer accounts with accuracy.
- Registered 200 new customers in one year, supporting business growth.
- Provided front-desk assistance and helped resolve customer queries in person and over the phone.

# **Mechanical Engineer** 10/2014 - 07/2016

Omidi Industrial Machinery - Lahijan, Iran 🛮

- Operated industrial machinery in a team-led environment.
- Designed and tested machine components for food production equipment.
- Led a small team of engineers on a large-scale project that improved production efficiency by 20%.
- Prepared technical documentation and collaborated with manufacturers on custom design solutions.

## Education

Software Development Bootcamp ITonlinelearning - Manchester 🛽	2024 - 2025
Functional Skills English, GCSE Maths, IT Skills Stockport College - Manchester	2021 - 2024
BSc Mechanical Engineering Islamic Azad University - Iran	2010 - 2014