

Ivy Qin

Apt.805 - 120 Duke St., Hamilton. ON. L8P4T1, Canada
youwei.qin327@gmail.com | +1 289-772-5318

Professional Objective

To utilize exceptional customer service skills as an effective sales associate.

Highlights of Qualifications

- Over 4-year working experiences in providing exceptional customer services
- Cooperative and efficient team member
- Time management
- Quick learner
- Ability to work under pressures
- Negotiation skills
- Organizational skills
- Speak English English, Mandarin and understand Cantonese
- Proven ability to work collaboratively with diverse groups and establish ongoing relationships
- Proficiency in MS Word, Excel, PowerPoint and Simply Accounting
- Strong researching capabilities and internet search skills

Education

Mohawk College: 2014 -2017

Financial Services Program Diploma

Related Experience

Tea-hut Taiwanese Cuisine Restaurant (Part Time) :2014 - 2017

- Customer Representative
- Coordinated customer orders efficiently in a high-paced environment
- Have a good command of solving customers' problems and meeting their needs
- Multitasking in several roles with strong planning and exclusion ability

Red Apparel Boutique (Part Time) :2014 – 2016

- Sales Representative
- Developed profitable relationships with customer through understating and assessing of customer's preferences
- Successfully generated \$40-50k profits per month

Professional Qualification

- Certified Mutual Fund License - 2017