



# BIOGRAPHY



## Donna K. Burnette

"You gain strength, courage and confidence by every experience in which you really stop to look fear in the face. You must do the thing you think you cannot do." - Eleanor Roosevelt

### My Book Shelf:

- What the CEO Wants You to Know, by Ram Charan
- Power of Intention, by Wayne Dyer
- The Speed of Trust, by Stephen M. R. Covey
- You Can Heal Your Life, by Louise Hay
- A Consultant's Calling: Bringing Who You Are To What You Do by Jeffrey M. Bellman
- Now Discover Your Strengths, by Marcus Buckingham
- The Goal, by Eliyahu Goldratt
- A Whack on the Side of the Head, by Roger von Oech.

Donna K. Burnette is a leader in FranklinCovey's Global *Speed of Trust* Practice. She designed the *Speed of Trust Simulation®* and the *Speed of Trust: Meeting in a Box for the Frontlines®*. She is a keynote speaker, facilitator, and content expert.

Prior to partnering with the Global Speed of Trust Practice, Donna was the CEO of Solutions House, whose client base included Wal-Mart, Coca-Cola, Eli Lilly, General Motors and others. She also served as Senior Vice President of Operations for Paradigm Learning, where she was a driving force in Paradigm's revenue growth. Additionally, she designed and implemented systems and processes that provided a foundation to sustain fast growth for the Custom Training Business Unit.

In earlier years, Donna was trained as a re-engineering consultant whose clients included Deutsche Bank where she lead process re-engineering workshops for back offices. She was certified as a re-engineering consultant during her career at National Insurance Services where she was first Director of OD and then Vice President of Human Development.

In her fifteen years with General Motors, Donna moved from shop floor employee to a front-line supervisor and into assignments in personnel and training. She was recruited by General Electric and decided the opportunity to facilitate Jack Welch's "Work-Out" process as Quality and Productivity Leader for two Lighting Plants was an opportunity to embrace.

Donna has an MS Organization Development from Bowling Green State University and a BS in Business Management from Indiana Wesleyan. She taught Organization Development in Indiana Wesleyan's Executive Development program. She has written featured articles in several trade publications. She also contributed an article, "Complex Organizational Change Through Discovery-based Learning," to the book *A Treasure Chest of Six Sigma*.

