

FC Continuing Education Series

# SurveyCTO Basics

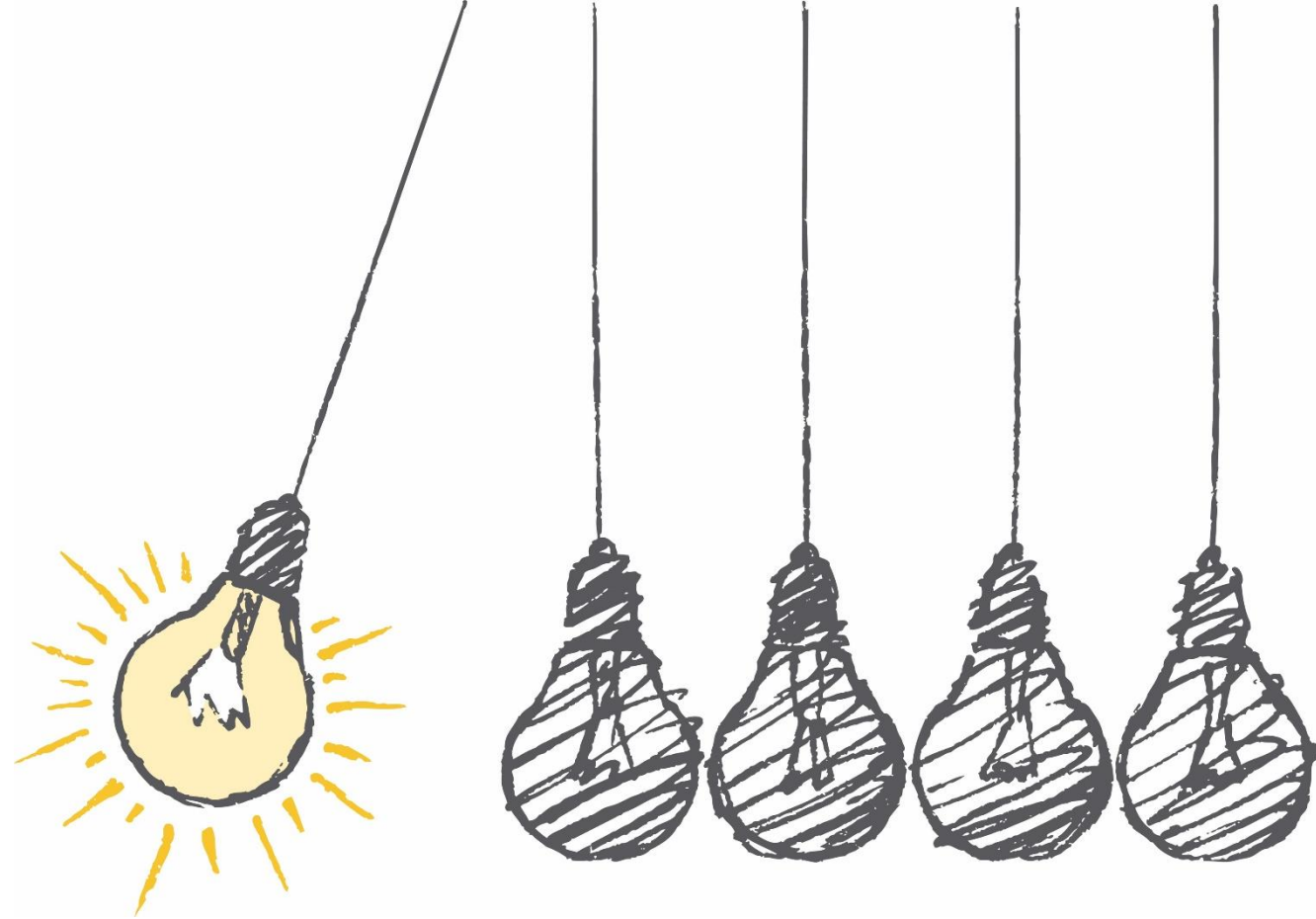
## *Programming a Survey*

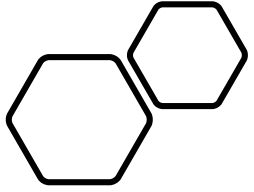
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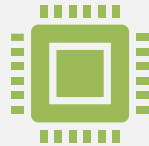


# Objectives

*By the end of this session you should...*



HAVE A BASIC  
UNDERSTANDING OF  
SURVEYCTO



BE FAMILIAR WITH THE  
COMPONENTS OF SURVEYCTO  
(THE SERVER, COLLECT APP,  
DESKTOP APP)



BE FAMILIAR WITH THE LAYOUT  
OF AN XLS FORM USED TO  
DESIGN SURVEY FORMS



BE ABLE TO DESIGN A SIMPLE  
FORM

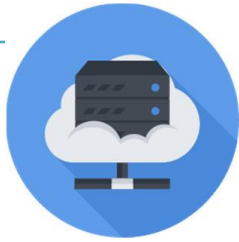
# About SurveyCTO

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SurveyCTO is a powerful, field-tested platform that allows you to collect high-quality data using mobile phones, tablets, or computers—even when you're offline.

- World Bank has an enterprise solution for SurveyCTO – [survey.wb.surveycto.com](https://survey.wb.surveycto.com)
  - Any data on this server is secure and encrypted
  - Internal server is cheaper than the commercial server
  - Quick(er) responses from the SurveyCTO support team
  - Managed by DIME Analytics
  - Upgraded to a new and improved version (v2.6) in early January

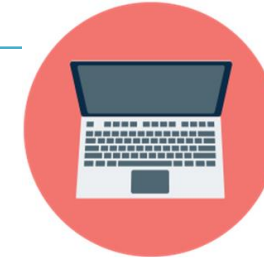
# SurveyCTO Components



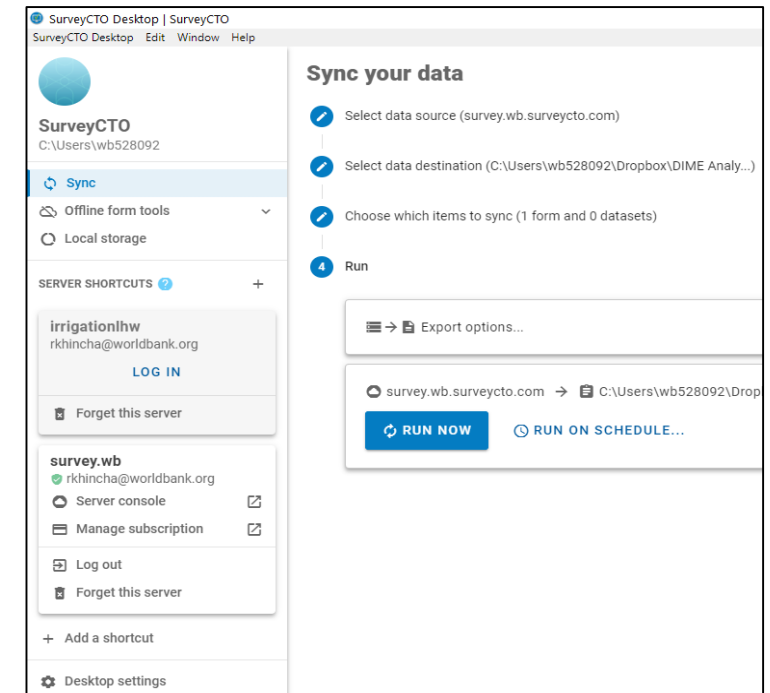
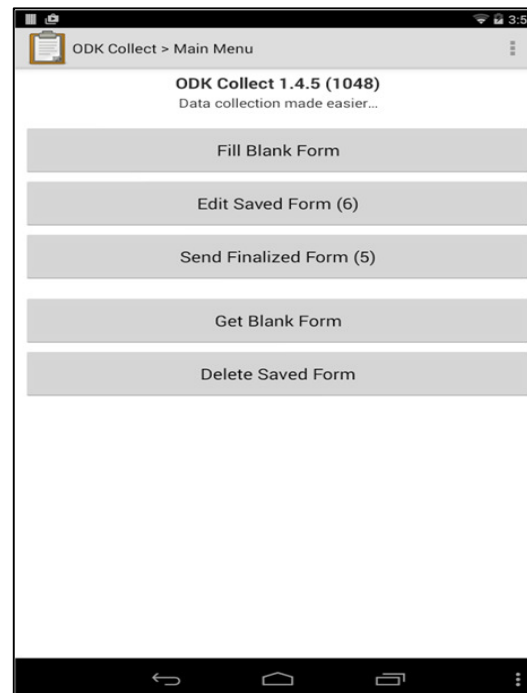
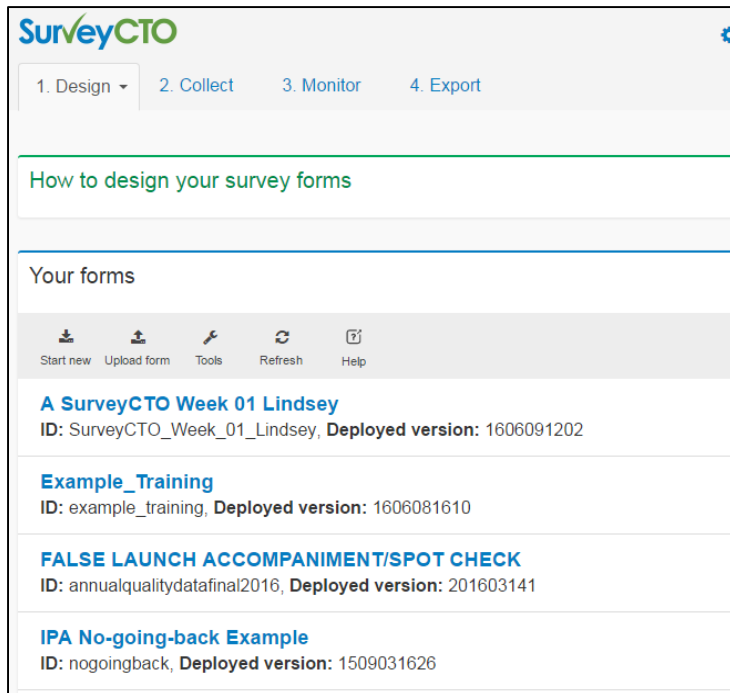
Server



SurveyCTO Collect



SurveyCTO Desktop



# The Server

- The central repository where all questionnaires and data associated with a project sits
- Main purpose: Allows project team to communicate with the data and the field team to collect and upload that data
- Not as technical as it sounds
  - For our purposes it is a just like a web page on the internet
- Features include
  - Designing and managing forms
  - Collecting data using a web browser (vs SurveyCTO Collect app)
  - Downloads (printable version, form files, do-files, data, Explorer files)
  - Documentation and administrator access



# SurveyCTO Collect

- The app that is used for offline data collection
- After data has been collected, it's uploaded to the SurveyCTO server, or for more advanced offline set-ups, synchronized over local WiFi networks
- Features
  - Seamless Data Collection and Submission
  - Available on Android and iOS



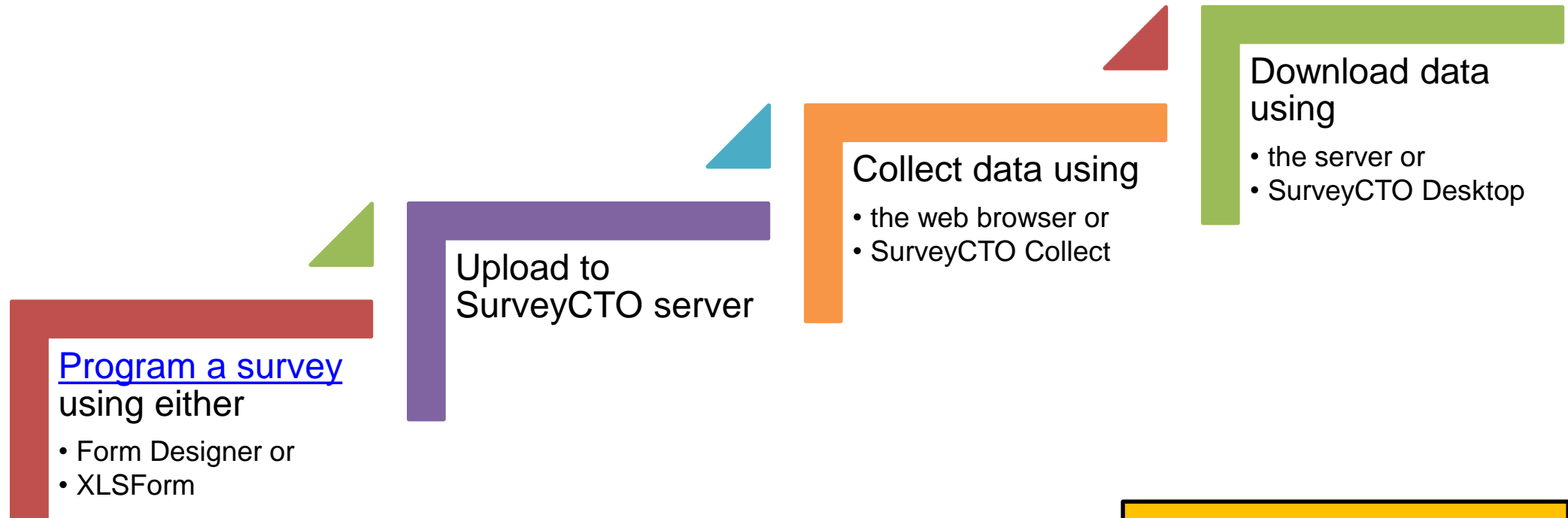
# SurveyCTO Desktop

- Desktop application to centralize workflows and export data
- Features covered in detail on previous FC Continuing Education on [SurveyCTO within the World Bank](#)



# Data Collection Steps

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It is essential to encrypt a survey form. We will not cover this in today's session.



# Program a survey: *using Form Designer*

- Found on the server
- Click & point mechanism of programming a survey
- Useful when new to SurveyCTO and still getting the hang of it
- Can be time consuming as a process
- More insights can be found on the [SurveyCTO Form Builder page](#)

The screenshot displays the SurveyCTO Form Designer interface. At the top, the SurveyCTO logo is on the left, and 'Form designer' is on the right. Below the logo, the survey title 'Example\_Training' is shown. A toolbar contains icons for 'Form settings', 'Search', 'Preview', 'Save', 'Save and deploy', 'Export', and 'Close'. The main area shows a list of survey elements:

- intronote**: A text block with the content: 'Hello, I will read out some situations you may or may not face in future and I'll ask you to tell me what decisions or choices you would make if you were to find yourself in such a situation. Your honest opinion is important to us. Again these are not real situations, but might be similar to situations you may face'.
- consent**: A text block with the content: 'Do you agree to continue?'.
- consentgroup**: A group containing a 'consented' text block.
- begin group**: A group containing a 'Z10' text block with the content: 'Suppose you have severe pain in your leg. You have the choice between two options'.

Each element has a plus icon on the left and edit, copy, and delete icons on the right.

# Program a survey: *using XLSForm*

- Excel file where the survey can be programmed
- Efficient compared to Form Designer
- Easier to read than code
- Basic template can be found [here](#)
- Tip: Create a basic form using the Form Designer and download to XLSForm

	A	B	C	E	F	G	H	I	
1	type	name	label	default	appearance	constraint	constraint message	relevance	di
2	start	starttime							
3	end	endtime							
4	deviceid	deviceid							
5									
6	note	intronote	Welcome to the sample form. Please swipe forward to continue.						
7									
8	select_one yesno	consent	Would you like to continue?						
9									
10	begin group	consented	Sample survey module		organized			\$(consent)=1	
11	text	name	What is your name?						
12	integer	age	How old are you?			>3 and <130	Please enter a valid age to continue.		
13									
14	note	confirmnote	Your name is \${name} and your age is \${age}. Thank you.						
15	end group	consented							
16									

survey

choices

settings

help-survey

help-choices

help-settings

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# Program a survey: using XLSForm

- We will spend the rest of the session programming a simple a survey using the XLS form
- **Download materials here:**  
<https://bit.ly/dime-fc-ce-surveycto>
- Folder contains
  - Paper version of survey:  
*Survey Instrument (paper).pdf*
  - XLSForm template:  
*empty\_instrument.xlsx*



# Layout of the XLSForm

- Open the XLSForm template [empty\\_instrument.xlsx](#)
- The XLSForm template has multiple tabs
  - survey
  - choices
  - settings
  - *some help tabs*
- Each tab is required and plays it's own role
- We will go through these in detail as we program the paper survey
- Let us review the paper survey [Survey Instrument \(paper\).pdf](#) before getting started



# XLSForm: Setting tab

- In the settings tab we will update
  - form\_title
    - the name of the survey form
  - form\_id
    - the name of the survey form for the machine to read
    - can only contain words, numbers, and underscores
  - version

A	B	C	D	E	F
form_title	form_id	version	public_key	submission_url	default_language
		2004012224			english

# XLSForm: Survey tab

- Has multiple variables defined
- Each row corresponds to a question
- *help-survey* tab provides details of each column
- Important columns for this session
  - type: question type
  - name: variable name
  - label: variable label
  - hint: additional information about question
  - required: indicates if a question
  - constraint: validate response/ensure it's in a given range
  - relevance: skip patterns

	A	B	C	D	E	F	G	H	I	J	K	L	M	
1	type	name	label	hint	default	appearance	constraint	constraint message	relevance	disabled	required	required message	read only	cal
2	start	starttime												
3	end	endtime												
4	deviceid	deviceid												
5	subscriberid	subscriberid												
6	simserial	simid												
7	phonenum	devicephonenumber												
8														

# XLSForm: Question types

Question Type	Description
text	Text input
integer	Integer (i.e., whole number) input
decimal	Decimal input
select_one [options]	Multiple choice question; only one answer can be selected
select_multiple [options]	Multiple choice question; multiple answers can be selected
note	Display a note on the screen, takes no input
geopoint	Collect GPS coordinates
date	Date input
datetime	Date and a time input
calculate	Perform a calculation
begin group	Start a group of questions
end group	End a group of questions
begin repeat	Start a group of repeated questions (eg: roster)
end repeat	End a group of repeated questions



# XLSForm: Choices tab

- Include options for select\_one and select\_multiple question types
  - E.g.: yes no
- Important columns
  - list\_name: name to match with the option list on survey tab
  - value: coded value of each category
  - label: value label of each category

	A	B	C	D
1	list_name	value	label	image
2	yesno	1	Yes	
3	yesno	0	No	
4				
5				



# Program a survey

- Let us now program the paper survey
- Useful to remember:
  - Refer value from previous question using `${varname}`
  - Follow good [variable naming conventions](#)
  - Add hints where possible
  - Standardize values for common responses such as Don't know and Refuse to Answer

# Some tips

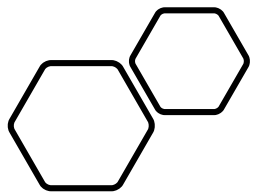
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Test survey by uploading to a server (Survey will not upload if there are errors)

Use [ietestform](#) to test the form for best practices

We have covered the very basic features of a SurveyCTO survey. SurveyCTO has the ability to code complex elements in a survey including

- Adding calculations audio, video, gps, barcodes
- Including audio audits
- Randomizing survey elements
- Pre-loading data into a form Using server



# Resources



[DIME WIKI](#)



[SURVEYCTO  
DOCUMENTATION](#)



[SURVEYCTO WEBINARS](#)

**Thank you!**

