



## CONTACT

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## EDUCATION

### CARNEGIE MELLON UNIVERSITY

Master of Integrated Innovation for  
Products & Services | Pittsburgh, PA  
*Expected Dec 2019*

### THE OHIO STATE UNIVERSITY

Bachelor of Arts in Communication  
(GPA: 3.52 / 4.0) | Columbus, OH  
Minor in Arabic  
*May 2018*

## SKILLS

### Design Tools

proficient - HTML, CSS, Adobe  
Photoshop, Illustrator, InDesign,  
Dreamweaver, Premiere, Microsoft  
suite;  
intermediate – Sketch, Joomla!  
(Content Management System);  
beginner - SolidWorks

### Programming Languages

intermediate - Java;  
beginner - Python, C++, Ruby  
JavaScript, PHP

### Languages

fluent – Mandarin, English,  
Cantonese;  
intermediate - Arabic

## DESIGN EXPERIENCE

### Center of Science and Industry (COSI) | Columbus, OH

WEB DEVELOPMENT INTERN

*Oct 2017-May 2018*

- + Established interactive prototypes to optimize the organization of content and aesthetics followed by usability testing and meetings with the Web Manager and other Department Heads
- + Coded and deployed new websites in Joomla! (Content Management System) with the access to the administrative system

### COMMUNICATION SPECIALIST INTERN

*May 2017-Aug 2018*

- + Diagnosed usability deficiencies and interface disorganization of the website by conducting interviews and focus group with think-aloud protocol
- + Generated detailed evaluation report and redesigned iteratively to offer a recommended website mockup to improve information architecture and key function visibility
- + Presented prototype with research findings and ideation of changes to the Web Manager and contributed to the development of the final website

## LEADERSHIP EXPERIENCE

### The Ohio State University, Office of Student Life | Columbus, OH

RESIDENT ADVISOR

*Aug 2015-May 2018*

- + Facilitated programs to promote learning, inclusion, diversity, and community; recognized for hosting a campus-wide diversity event by National Residence Hall Honorary
- + Utilized Adobe Photoshop and Illustrator to create educative materials for campus-wide distribution
- + Provided resources and support to assist residents' success in academic and personal life, followed up with one-on-one counseling to encourage high levels of performance

### Community Refugee & Immigration Services | Columbus, OH

MENTOR

*Jan 2017-Aug 2017*

- + Mentored a refugee with academic coaching and life advice to smooth their transition into the U.S. by providing weekly one-on-one meetings