



# Invited Talk @Lenddo Knowledge Sharing Lunch

29<sup>th</sup> of October - 12.30pm - New York City

# **INSTANCE-LEVEL EXPLANATION ALGORITHMS ON BEHAVIORAL AND TEXTUAL DATA: A COUNTERFACTUAL-ORIENTED COMPARISON**

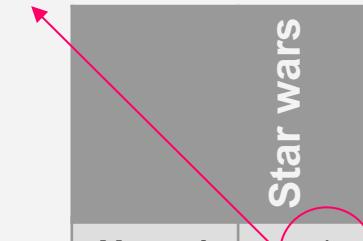
*Yanou Ramon, David Martens, Foster Provost, Theodoros Evgeniou*

A photograph showing a person's hands from the side, holding a Rubik's cube. The cube is partially solved, with visible red, yellow, blue, and white faces. The background is a solid teal color.

# PROBLEM STATEMENT

# MOVIE VIEWING DATA (MovieLens)

Active feature = “evidence”

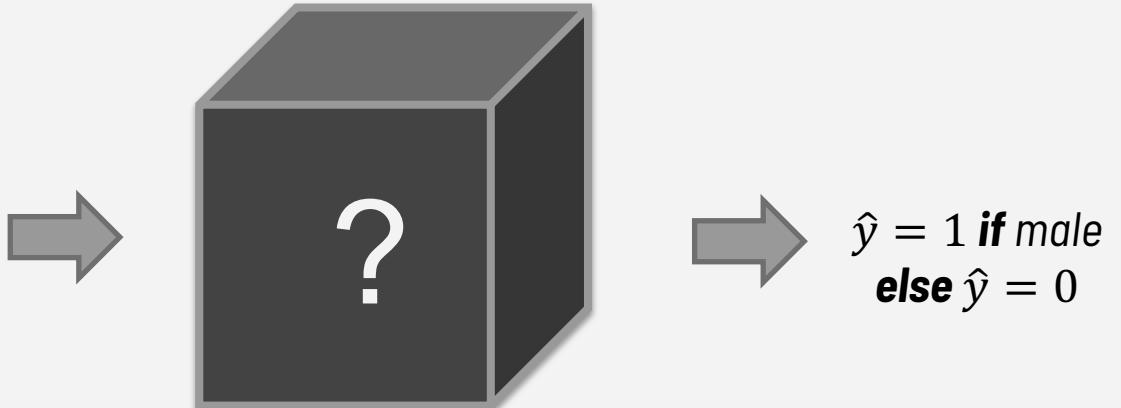


	Star wars	Pearl Harbor	Django	...	Home Alone	Target ŷ Gender
User 1	1	0	0	...	1	M
User 2	1	1	0	...	0	F
...	...	...	...	...	...	...
User n	1	0	0	...	0	M

6,040 users

Sparsity  $p = 95,53\%$

	Star wars	Pearl Harbor	Django	...	Home Alone	<i>Target <math>\hat{y}</math> Gender</i>
User 1	1	0	0	...	1	<i>M</i>
User 2	1	1	0	...	0	<i>F</i>
...	...	...	...	...	...	...
User n	1	0	0	...	0	<i>M</i>



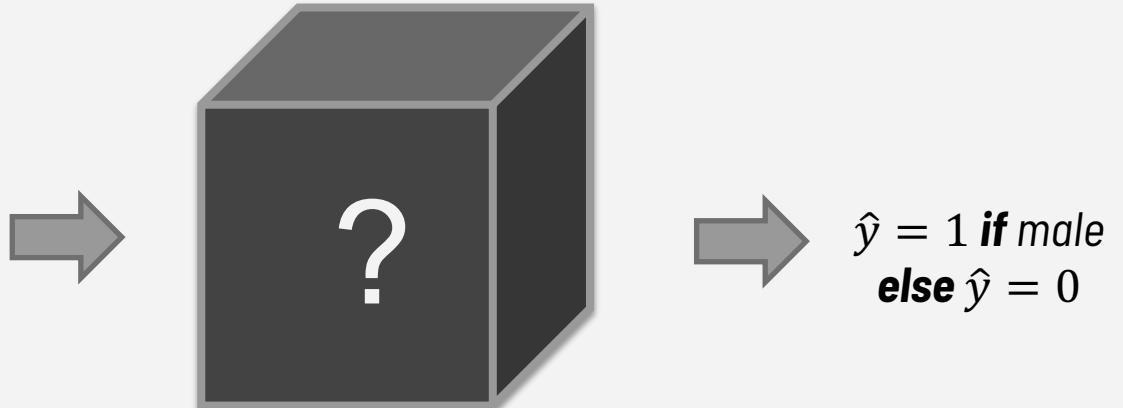
## Movie Viewing Data (MovieLens)

### Black box model

- ⇒ Thousands of coefficients
- ⇒ Nonlinear techniques

## Comprehensibility issues

	Star wars	Pearl Harbor	Django	...	Home Alone	<i>Target <math>\hat{y}</math> Gender</i>
User 1	1	0	0	...	1	<i>M</i>
User 2	1	1	0	...	0	<i>F</i>
...	...	...	...	...	...	...
User n	1	0	0	...	0	<i>M</i>



## Movie Viewing Data (MovieLens)

### Black box model

- ⇒ Thousands of coefficients
- ⇒ Nonlinear techniques

## INSTANCE-LEVEL EXPLANATIONS: Why relevant?

# WHY EXPLANATIONS?

- Improving the model: data leakage, overfitting, misclassifications
- Trust and acceptance
- Detect bias / discrimination
- Formal objectives vs ethical objectives
- Compliance (e.g., right to explanations)
- ...

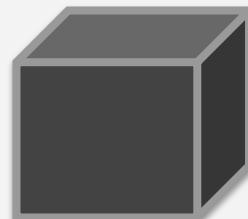
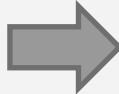
# WHY EXPLANATIONS?

- **Improving the model: explain misclassifications**

Example: objectionable web content detection (Martens & Provost, 2013)



Web pages



Black box model



$$\hat{y} = 1 \text{ if } \text{objectionable} \\ \text{else } \hat{y} = 0$$

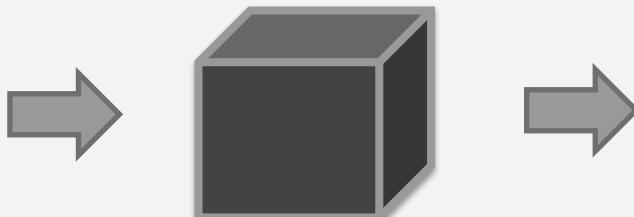
# WHY EXPLANATIONS?

- **Improving the model: explain misclassifications**

Example: objectionable web content detection (Martens & Provost, 2013)



Web page



Black box model

$$\hat{y} = 0$$

"Why was this page **NOT** classified as objectionable?"

# WHY EXPLANATIONS?

- **Improving the model: explain misclassifications**

Example: objectionable web content detection (Martens & Provost, 2013)



Misclassified web page:  
predicted as non-objectionable

IF the word "**bikini**" was not on the page, THEN the predicted class would change from non-objectionable to objectionable



**Why?**

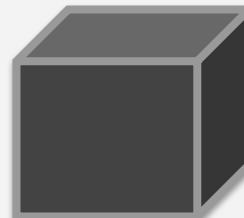
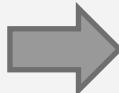
# WHY EXPLANATIONS?

- **Trust and acceptance**

Example: explainable legal document classification (Chhatwal et al., 2019)



Legal documents



Black box model

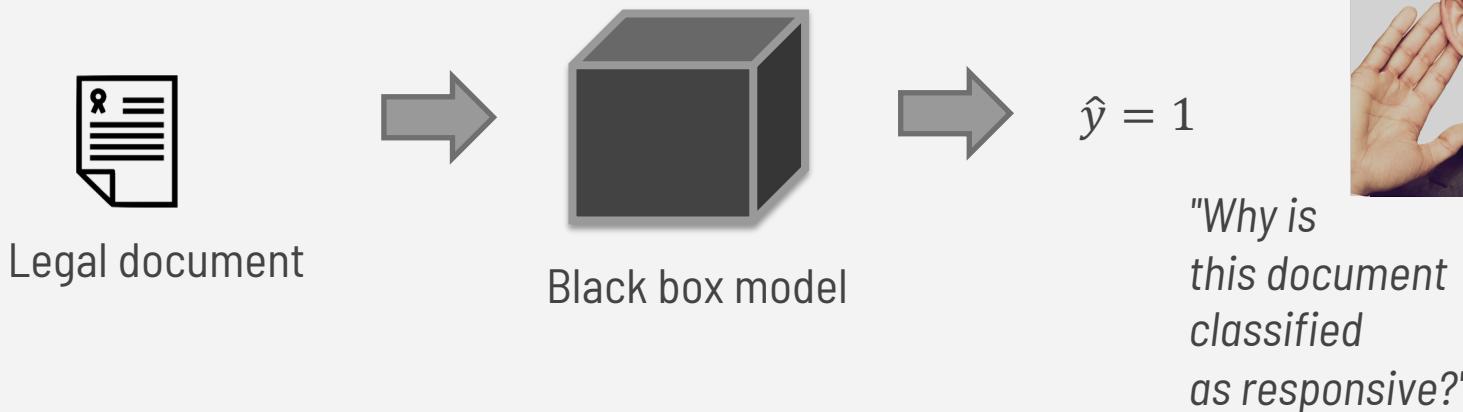


$\hat{y} = 1$  if responsive  
else  $\hat{y} = 0$

# WHY EXPLANATIONS?

- **Trust and acceptance**

Example: explainable legal document classification (Chhatwal et al., 2019)



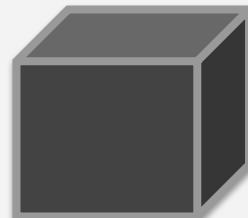
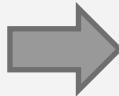
# WHY EXPLANATIONS?

- **Generate insights**

Example: Know your customer (e.g., Hall, 2012; Grossnickle, 2001)



Visited URLs



Black box model



$\hat{y} = 1$  if interested in product  
else  $\hat{y} = 0$

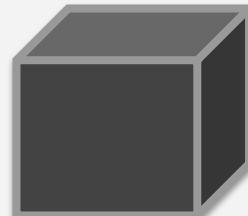
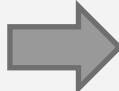
# WHY EXPLANATIONS?

- **Generate insights**

Example: Know your customer (e.g., Hall, 2012; Grossnickle, 2001)



Visited URLs



Black box model



*"Who are we targeting?  
Why are we targeting them?"*

# COUNTERFACTUAL EXPLANATIONS

- Instance-level explanation of particular prediction
- Insight into how model works (*causality within* model)
- Rule: a minimal set of features such that the predicted class changes when “removing” them (~setting value to zero)
- Comprehensible and concise
- Argued to be the most intuitive and valuable for humans because they are contrastive (“*Why X rather than not-X?*”; Miller, 2017)

# COUNTERFACTUAL EXPLANATIONS

**Example:** gender prediction using movie viewing data



Sam watched 120 movies  
Sam was predicted as 'male'

	Star wars	Pearl Harbor	Django	...	Home Alone	Target ♂ Gender
User 1	1	0	0	...	1	<b>M</b>
User 2	1	1	0	...	0	<b>F</b>
...	...	...	...	...	...	...
User n	1	0	0	...	0	<b>M</b>

# COUNTERFACTUAL EXPLANATIONS

**Example:** gender prediction using movie viewing data



Sam watched 120 movies  
Sam was predicted as 'male'

Why?

	Star wars	Pearl Harbor	Django	...	Home Alone	Target ♂ Gender
User 1	1	0	0	...	1	<b>M</b>
User 2	1	1	0	...	0	<b>F</b>
...	...	...	...	...	...	...
User n	1	0	0	...	0	<b>M</b>

# COUNTERFACTUAL EXPLANATIONS

**Example:** gender prediction using movie viewing data



Sam watched 120 movies

Sam was predicted as 'male'

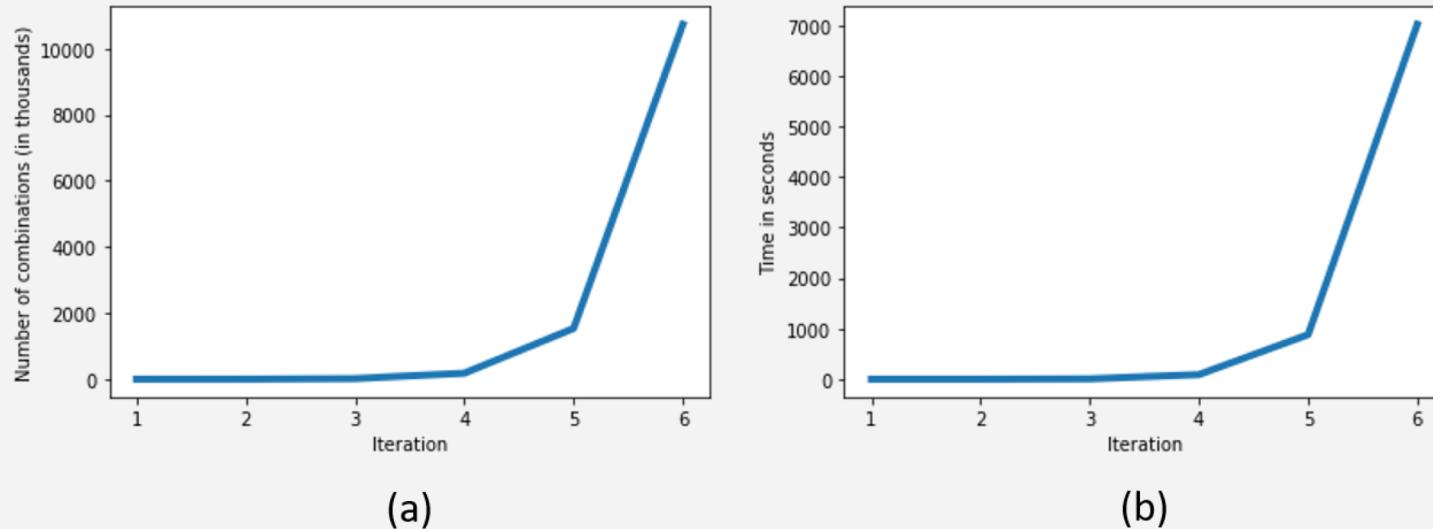
**IF** Sam would not have watched **{Taxi Driver, The Dark Knight, Die Hard, Terminator 2, Now You See Me, Interstellar}**,  
**THEN** the predicted class changes from 'male' to 'female'

# WHY COMPLETE SEARCH FAILS

- Start with removing one feature and increase number of features in the subset until the predicted class changes
- Scales exponentially with active features  $m$  and required number of features  $k$  to be removed
  - e.g., for an instance with  $m$  features, a combination of  $k$  features requires  $\frac{m!}{(m-k)!k!}$  evaluations

# WHY COMPLETE SEARCH FAILS

**Figure 1: Number of combinations (a) and time elapsed (b) per iteration for an instance with 34 active features and a counterfactual of 6 features (*MovieLens data*)**



# COUNTERFACTUAL ALGORITHMS



# ALGORITHMIC ASSUMPTIONS

- **Goal:** find counterfactual explanation as fast and as concise as possible (efficiency-effectiveness tradeoff)
- Model-agnostic
- Max. 30 features in explanation
- Max. 5 minutes to compute explanation

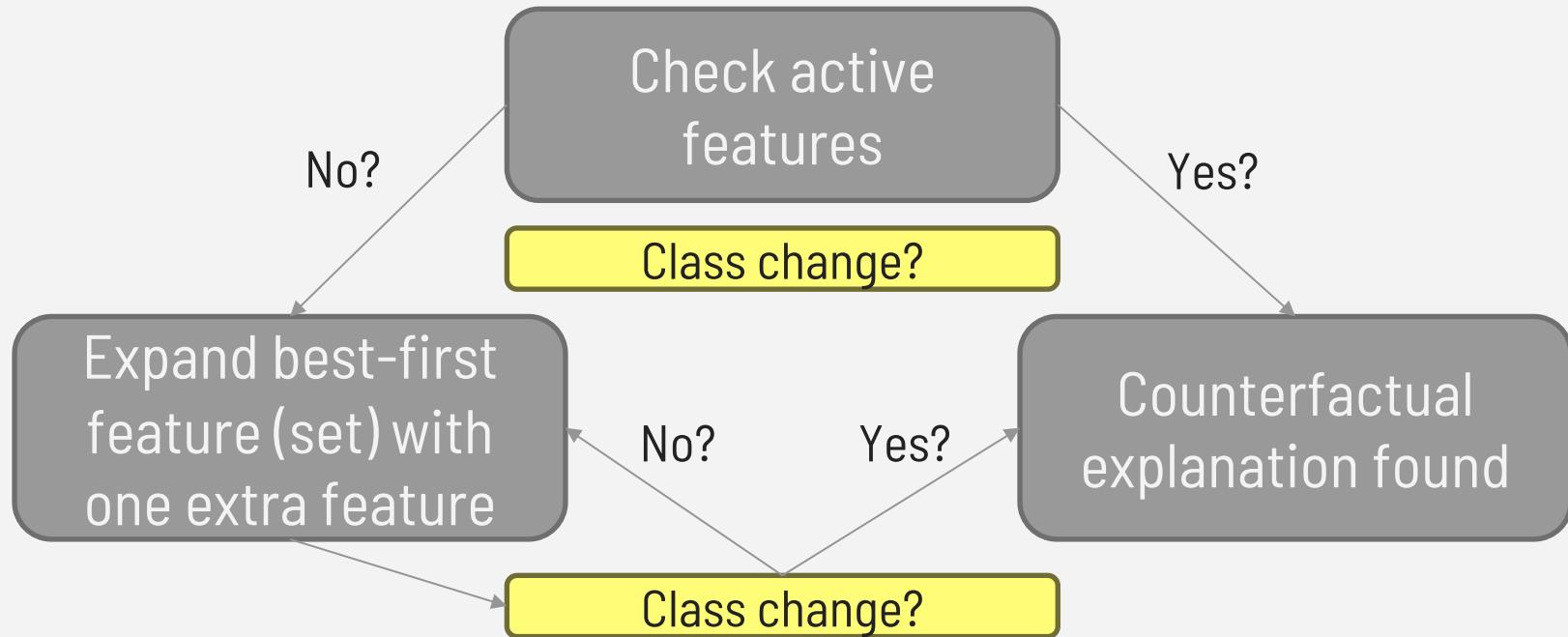
# BEST-FIRST SEARCH (SEDC)

- Explaining document classifications (Martens & Provost, 2013)
- Model-agnostic algorithm SEDC: heuristic best-first search (*lin-SEDC*: linear implementation)
- Optimal for linear models



Implementation on <https://github.com/yramon/edc>

# BEST-FIRST SEARCH (SEDC)



# NOVEL HYBRID ALGORITHMS

## Additive Feature Attribution methods:

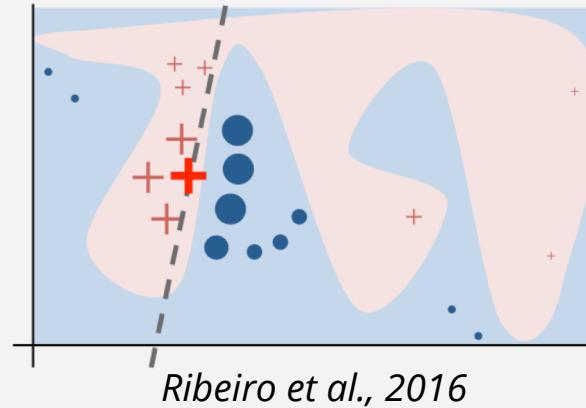
- LIME: Local Model-agnostic Explainer (Ribeiro et al., 2016)
- SHAP: Shapley Additive Explanations (Lundberg et al., 2018)

**Output:** importance-ranked list

# NOVEL HYBRID ALGORITHMS

## LIME / SHAP

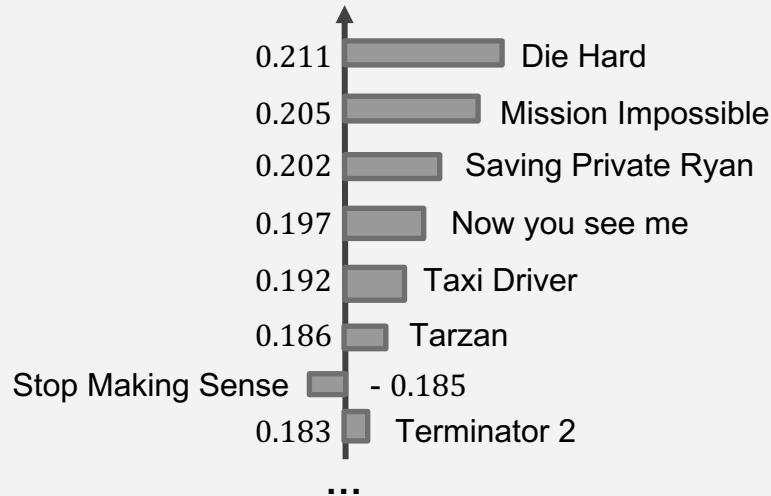
- Sparse, linear explanation model
- Approximates original model in neighbourhood of instance
- Perturbed instances



# NOVEL HYBRID ALGORITHMS

## LIME / SHAP

**Example:** gender prediction using movie viewing data



# NOVEL HYBRID ALGORITHMS

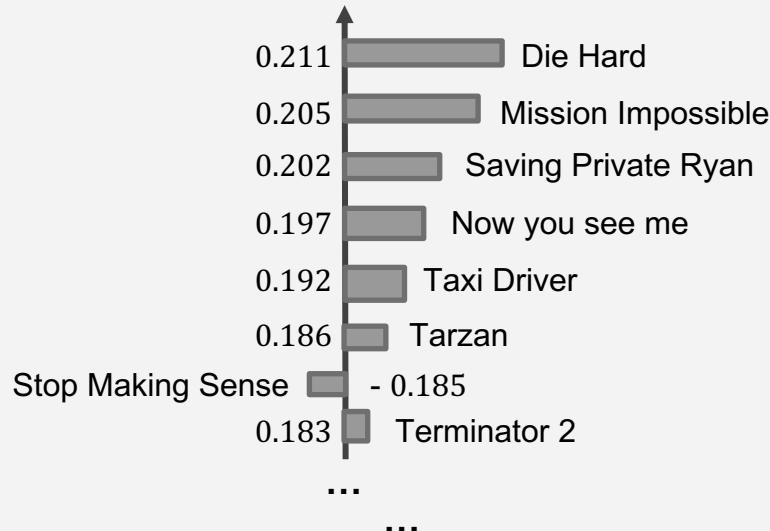
**Originality:** importance rankings may be “intelligent” starting point for efficiently searching counterfactuals

⇒ Novel algorithms: **LIME-C** and **SHAP-C**

# NOVEL HYBRID ALGORITHMS

## LIME-C / SHAP-C

**Example:** gender prediction using movie viewing data



Remove features with positive importance weight until the class changes

# CONTRIBUTIONS

- Two novel model-agnostic algorithms (LIME-C / SHAP-C)
- Define quantitative evaluation criteria
- Evaluate performance against existing SEDC algorithm and make practical recommendations

# EXPERIMENTAL SETUP



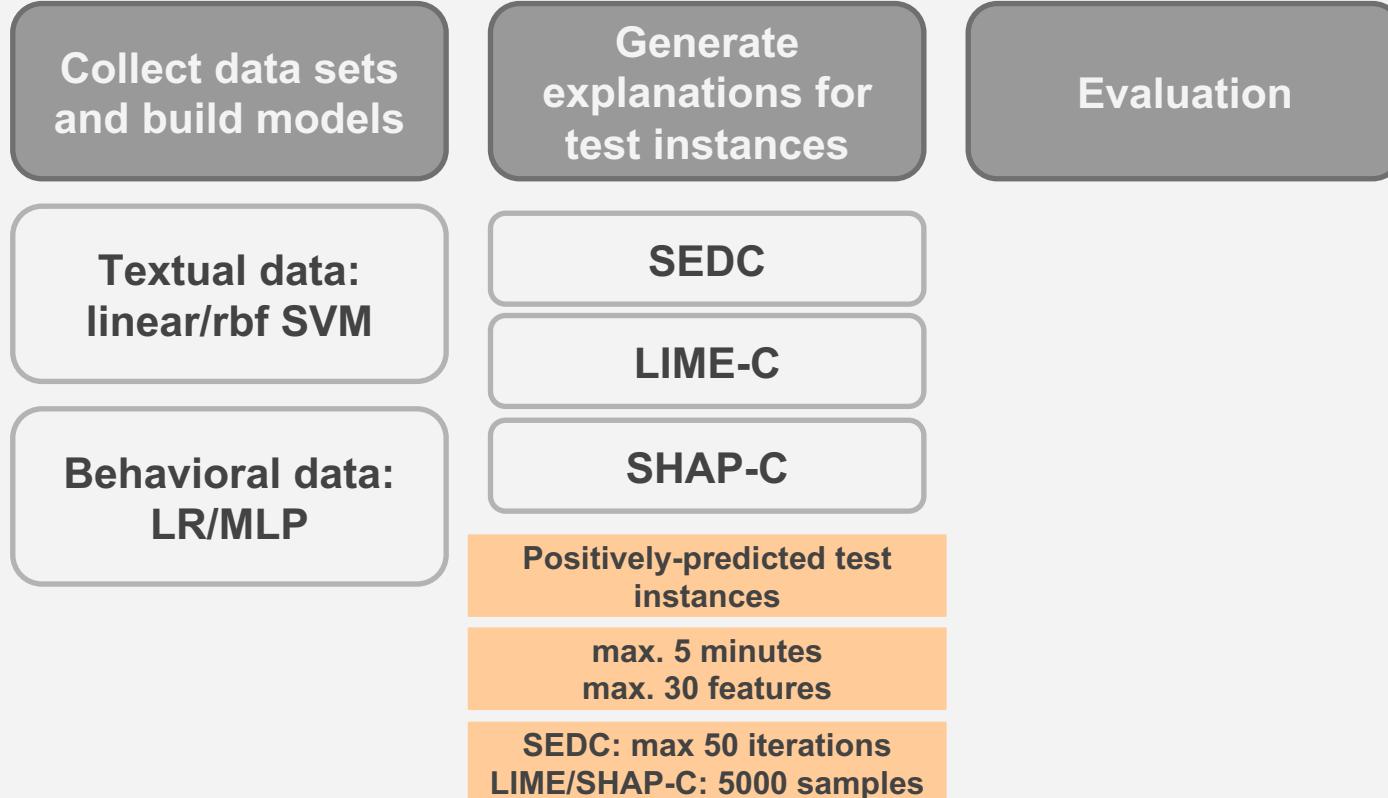
Collect data sets  
and build models

Textual data:  
linear/rbf SVM

Behavioral data:  
LR/MLP

**Table 1: Data sets and characteristics**

Dataset	Type	Target	Instances	Features	b	p	Test set (%)	$m_{lin}$	$m_{nonlin}$	ref
Flickr*	B	comments	100,000	190,991	36.91%	99.99%	20,000 (20%)	2.02	2.96	[38]
Ecommerce*	B	gender	15,000	21,880	21.98%	99.99%	3,000 (15%)	2.60	2.67	[3]
Airline*	T	sentiment	14,640	5,183	16.14%	99.82%	2,928 (15%)	7.81	8.21	[2]
Twitter	T	topic	6,090	4,569	9.15%	99.74%	1,218 (10%)	9.52	9.35	[5]
Fraud*	B	fraudulent	858,131	107,345	6.4e-5%	99.99%	171,627(1%)	11.83	14.09	n.a.
YahooMovies*	B	gender	7,642	11,915	28.87%	99.76%	1,529 (20%)	25.24	25.00	[6]
TaFeng*	B	age	31,640	23,719	45.23%	99.90%	6,328 (15%)	44.32	37.24	[23]
KDD2015*	B	dropout	120,542	4,835	20.71%	99.67%	24,109 (20%)	49.01	46.40	[4]
20news	T	atheism	18,846	41,356	4.24%	99.84%	3,770 (5%)	67.96	62.77	[1]
Movielens_100k	B	gender	943	1,682	28.95%	93.69%	189 (25%)	68.73	73.42	[21]
Facebook*	B	gender	386,321	122,924	44.57%	99.94%	77,265 (30%)	83.03	84.55	[9]
Movielens_1m*	B	gender	6,040	3,706	28.29%	95.53%	1,208 (25%)	168.46	153.46	[21]
Libimseti*	B	gender	137,806	166,353	44.53%	99.93%	27,562 (30%)	229.16	226.97	[8]



# EVALUATION CRITERIA

The **goal** is to find a small-sized counterfactual as fast as possible → **tradeoff** between

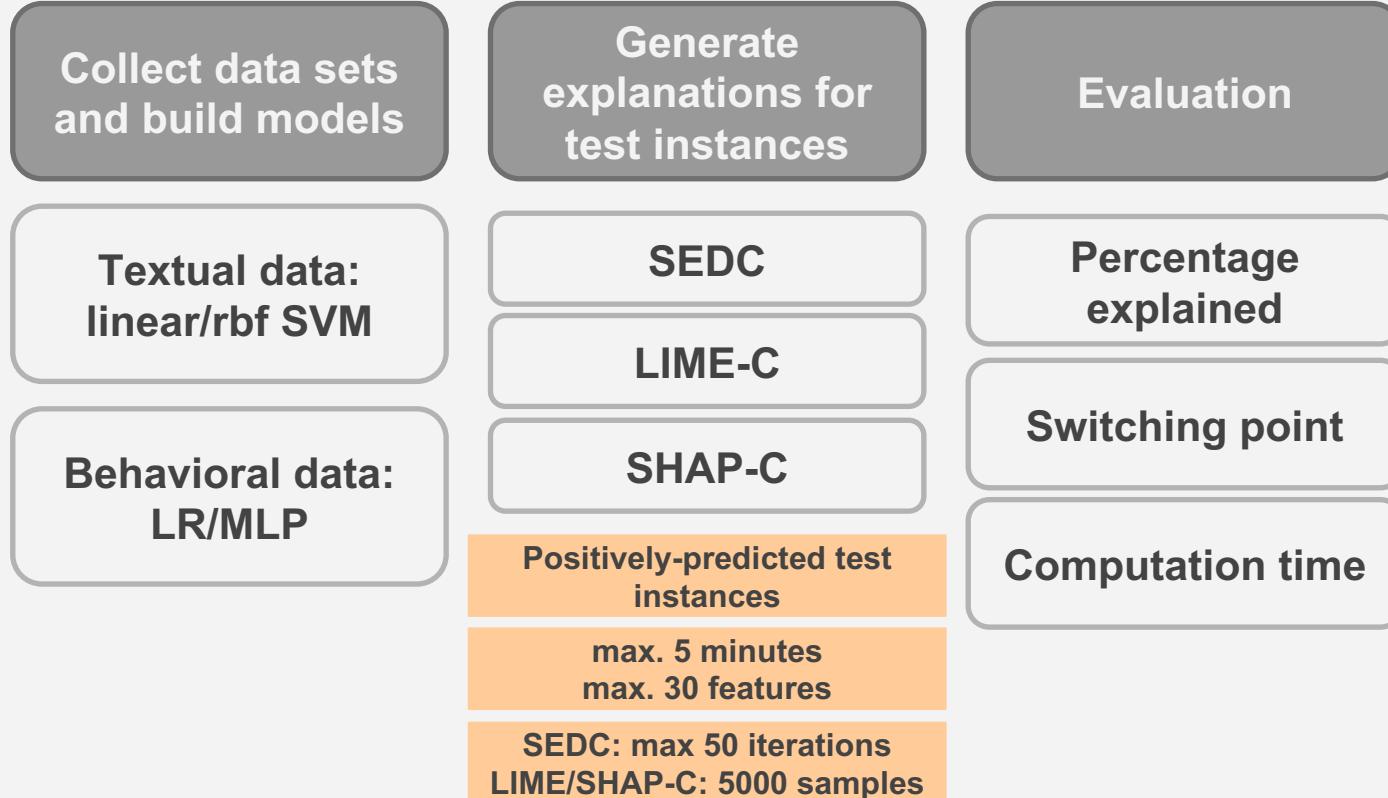
- **Effectiveness**

- Percentage explained

- Switching point: # features in explanation

- **Efficiency**

- Computation time in seconds



# RESULTS & CONCLUSION



# EFFECTIVENESS

**Table 2: Percentage explained**

Dataset	Linear			Nonlinear		
	SEDC (%)	LIME-C (%)	SHAP-C (%)	SEDC (%)	LIME-C (%)	SHAP-C (%)
Flickr	100	100	100	<b>28.67</b>	28.33	<b>28.67</b>
Ecommerce	100	97.33	100	<u>95.00</u>	<u>97.00</u>	<b>99.67</b>
Airline	100	100	100	<b>100</b>	<b>100</b>	100
Twitter	100	100	100	<b>100</b>	<b>100</b>	100
Fraud	100	100	<u>81.67</u>	<b>100</b>	<b>100</b>	<u>75</u>
YahooMovies	100	100	100	98.67	100	100
TaFeng	100	100	100	<u>93.33</u>	<b>100</b>	<b>100</b>
KDD2015	100	100	100	99.67	<b>100</b>	99.67
20news	99.47	99.47	100	99.47	98.94	<b>100</b>
Movielens_100k	100	100	100	<b>100</b>	<b>100</b>	100
Facebook	<b>95.67</b>	95.00	95.00	<u>70.33</u>	<b>92.67</b>	<u>89.67</u>
Movielens_1m	<b>98.67</b>	<b>98.67</b>	<b>98.67</b>	<u>88.33</u>	95.00	<b>95.67</b>
Libimseti	<b>92.67</b>	<u>90.33</u>	<u>88.67</u>	<u>77.00</u>	<b>81.67</b>	<u>72.33</u>
Average	<b>98.96</b>	98.52	97.23	88.49	<b>91.82</b>	89.28
# wins	<b>12</b>	9	10	5	<b>9</b>	<b>9</b>

# EFFECTIVENESS

**Table 3: Switching point in # features (Median + Interquartile range)**

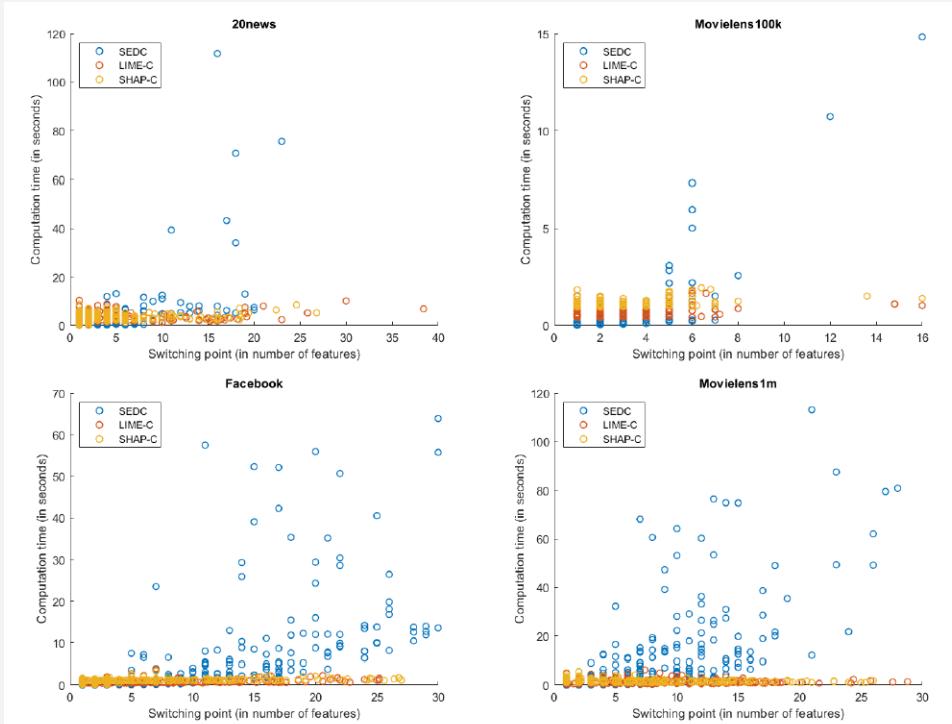
Dataset	Linear				Nonlinear			
	SEDC	LIME-C	SHAP-C	Random	SEDC	LIME-C	SHAP-C	Random
Flickr	1(1-1)	1(1-1)	1(1-1)	1(1-1)	1(1-1)	1(1-1)	1(1-1)	1(1-2)
Ecommerce	1(1-1)	1(1-1)	1(1-1)	1(1-2)	1(1-1)	1(1-1)	1(1-1)	1(1-1)
Airline	1(1-2)	1(1-2)	1(1-2)	2(1 - 3)	1(1-1)	1(1-1)	1(1-1)	2(1 - 3)
Twitter	2(1-3)	2(1-3)	2(1-3)	3(2 - 5)	1(1-1)	1(1-1)	1(1-1)	3(2 - 5.5)
Fraud	1(1-1)	1(1-1)	1(1-1)	1(1-1)	1(1-1)	1(1-1)	1(1-1)	1(1-2)
YahooMovies	2(1-4)	2(1-4)	2(1-4)	4(2 - 7)	1(1-3)	2(1 - 3)	2(1 - 3)	4(2 - 12)
TaFeng	2(1-4)	2(1-4)	2(1-4)	5(3 - 11)	2(1-8)	2(1-3)	2(1-3.05)	6(3 - 17)
KDD2015	3(1-7)	3(1-7)	3(1-7)	8.5(3 - 17.25)	2(1-3)	2(1-3.95)	2(1-4.5)	5(2 - 9)
20news	2(1-4)	2(1-4)	2(1-4)	11(4 - 23.5)	1(1-3)	1(1-3)	1(1-3)	8(3 - 18)
Movielens_100k	2(1-4)	2(1-4)	2(1-4)	5.5(3 - 10)	2(1-4)	2(1-4)	2(1-4)	5(2 - 9.25)
Facebook	3(2-8)	3(2-8)	3(2-8)	8(4 - 20)	4(1 - 13)	3(1-4.4)	3(1.2-5)	9(4.5 - 19.5)
Movielens_1m	3(2-7)	3(2-7)	3(2-7)	9(4 - 19.25)	3(1-5)	3(1-6)	3(1-6)	7(3 - 14)
Libimseti	3(2-6)	3(2-6.2)	3(2-6.2)	29(13 - 52)	2(1-5)	4.2(1.8 - 8.8)	5(2.5 - 11.2)	19(8 - 38.5)
# wins	13	13	13	3	12	11	11	3

# EFFICIENCY

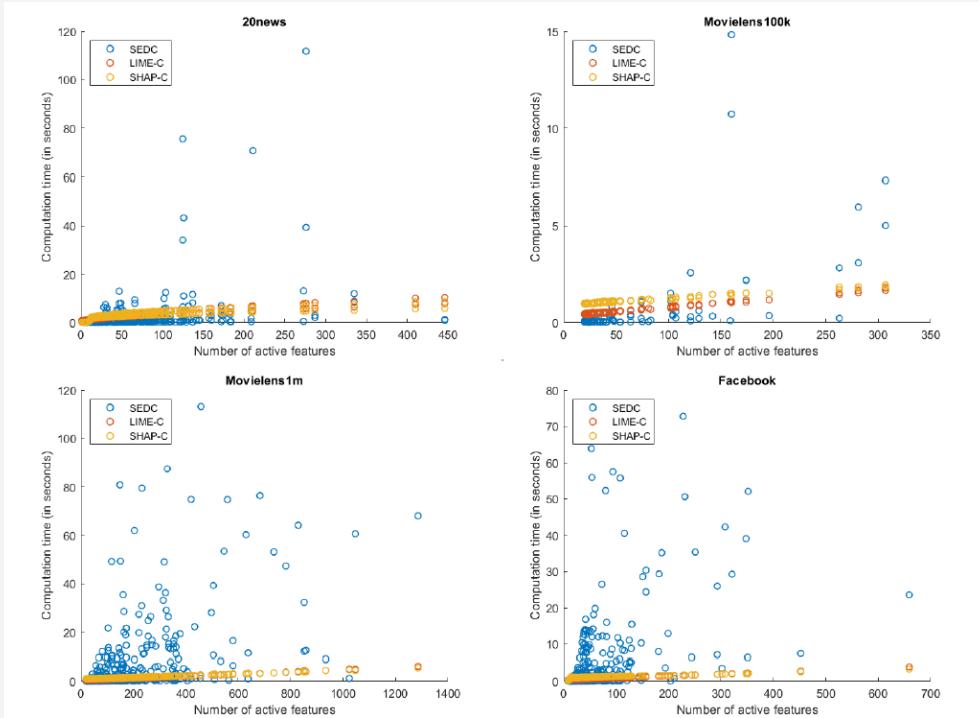
**Table 4: Computation time in seconds (Median + Interquartile range)**

Dataset	Linear			Nonlinear		
	SEDC	LIME-C	SHAP-C	SEDC	LIME-C	SHAP-C
Flickr	<b>0.01(0.00-0.02)</b>	0.34(0.33 – 0.35)	0.08(0.08 – 0.08)	<b>0.02(0.00-0.02)</b>	0.39(0.39 – 0.42)	0.12(0.09 – 0.25)
Ecommerce	<b>0.02(0.00-0.02)</b>	0.34(0.33 – 0.36)	<b>0.02(0.02-0.03)</b>	<b>0.02(0.00-0.02)</b>	0.39(0.38 – 0.41)	0.03(0.03 – 0.03)
Airline	<b>0.02(0.02-0.02)</b>	0.94(0.81 – 1.08)	0.09(0.03 – 0.60)	<b>0.02(0.02-0.02)</b>	1.35(1.17 – 1.51)	0.13(0.04 – 0.82)
Twitter	<b>0.03(0.02-0.05)</b>	0.61(0.56 – 0.64)	0.18(0.06 – 0.46)	<b>0.02(0.01-0.02)</b>	0.67(0.63 – 0.69)	0.15(0.06 – 0.47)
Fraud	<b>0.01(0.00-0.02)</b>	0.38(0.36 – 0.39)	0.07(0.06 – 0.08)	<b>0.01(0.01-0.01)</b>	0.43(0.42 – 0.44)	0.09(0.07 – 0.17)
YahooMovies	<b>0.03(0.02-0.08)</b>	0.44(0.43 – 0.49)	0.96(0.90 – 1.00)	<b>0.06(0.03-0.20)</b>	0.82(0.79 – 0.85)	1.35(1.28 – 1.39)
TaFeng	<b>0.05(0.02-0.22)</b>	0.50(0.45 – 0.59)	1.03(0.97 – 1.08)	<b>0.04(0.02-0.40)</b>	0.51(0.46 – 0.59)	1.01(0.95 – 1.06)
KDD2015	<b>0.11(0.02-0.79)</b>	0.52(0.47 – 0.61)	1.04(0.99 – 1.09)	<b>0.14(0.04-0.56)</b>	0.84(0.78 – 0.94)	1.37(1.31 – 1.45)
20news	<b>0.19(0.05-1.34)</b>	3.12(2.09 – 4.18)	3.65(2.74 – 4.49)	<b>0.09(0.03-0.68)</b>	2.16(1.49 – 2.95)	2.53(1.99 – 3.09)
Movielens_100k	<b>0.06(0.03-0.30)</b>	0.49(0.44 – 0.69)	0.87(0.83 – 1.04)	<b>0.09(0.04-0.35)</b>	0.55(0.50 – 0.83)	1.10(1.02 – 1.27)
Facebook	<b>0.12(0.03-1.17)</b>	0.55(0.46 – 0.75)	1.11(1.04 – 1.23)	<b>0.19(0.02-2.20)</b>	0.51(0.46 – 0.59)	1.06(1.00 – 1.12)
Movielens_1m	<b>0.37(0.06-3.09)</b>	0.74(0.52 – 1.21)	1.21(1.05 – 1.53)	<b>0.39(0.07-1.56)</b>	0.76(0.59 – 1.12)	1.29(1.16 – 1.54)
Libimseti	<b>0.36(0.14-2.26)</b>	1.07(0.92 – 1.38)	1.37(1.27 – 1.52)	<b>0.39(0.09-1.56)</b>	1.02(0.91 – 1.23)	1.42(1.35 – 1.53)
# wins	13	0	1	13	0	0

# EFFICIENCY: time vs switching point



# EFFICIENCY: time vs active features



# CONCLUSION

- **SEDC** most efficient and effective for small instances, however
    - computation time very sensitive to switching point
    - flaw in heuristic best-first for some nonlinear models
  - **SHAP-C** overall good performance, however
    - problems with highly unbalanced data
    - computation time more sensitive to # active features than LIME-C
- ⇒ **LIME-C** most favourable search algorithm: best tradeoff
  - low computation times
  - least sensitive to switching point and # active features
  - stable performance in terms of effectiveness criteria

# FURTHER RESEARCH

- More data sets and models
- Study efficiency-effectiveness tradeoff of the algorithms
- Evaluate other hybrid algorithms
- Other objectives of the algorithm