Yesenia Quezada

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Summary

Upcoming BSSE graduate offering a strong foundation in software engineering and programming principles across multiple platforms. experienced in developing, testing, and debugging code; designing interfaces; and administering systems. Excellent communication and interpersonal skills. A fast learner with strong time management and problem-solving skills. successful working in both team and self-directed settings.

Education

Kennesaw State University – Kennesaw, GA.

Pursuing Bachelor of Science in Software Engineering (BSSE),   **May 2021**
Cumulative GPA 3.0

- Senior Software Engineering Capstone Design Project (in progress):
    - *Project Scope:* Currently working as part of a five-member team to develop a web-based app that leverages natural language processing (NLP) model to evaluate the bias of online news articles shared through social media.
    - *Tools:* Dreamweaver, python, TensorFlow, and MySQL

Relevant Coursework:

- Java Programming
- Data Structures
- Operation System
- Database Management Systems
- Information Security
- Computer Organization and Architecture
- Software project Management
- User Interaction Engineering
- Software Quality Testing
- Software application Domain
- User Center Design
- Information security Admin

Georgia State University -- Atlanta, GA
Associate of Science in Engineering

Work Experience

D4C Dental Brands -- Atlanta, GA

Patient care specialist,   **June 2011 to December 2020**

- Answer incoming calls from multiple queues in a timely manner.
- Assists parents with scheduling appointments for general dental hygiene as well as treatment.
- Assist parents with insurance questions, ensure insurance information is up to date as well as verify insurance before appointment.
- Explain treatment plan to parents, ensure parents understand treatment process as well as any out-of-pocket cost before coming into their appointment.
- Make sure all patient information is updated before any appointment is schedule, fill out paperwork as per parents' request.

Technology Summary

- Visual Studio .Net, Visual Basic, C++, Java, Python, HTML, CSS, PHP, Windows, Linux, Unix, MS Office Suite, MySQL