1.) Perform clustering (Both hierarchical and K means clustering) for the airlines data to obtain optimum number of clusters.

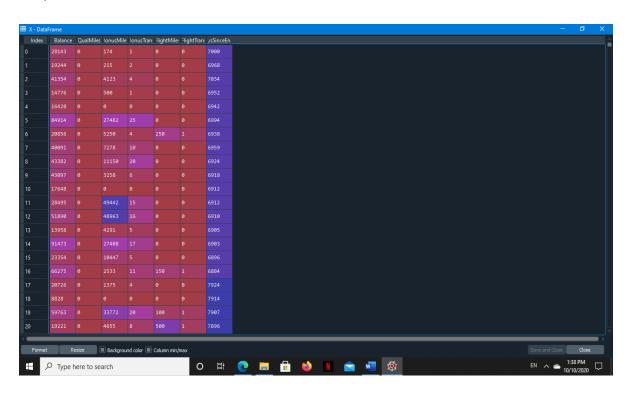
Draw the inferences from the clusters obtained.

In this Assignment first we have to load the data set using some library and the data set is in the form of excel and load that dataset using Common Separated values (CSV).

import numpy as np import pandas as pd import matplotlib. pyplot as plt import seaborn as sns

df = pd. read_csv("AirlinesCluster.csv")

Output:



Now we have to perform some data preprocessing technique to access and clean the data set.

df.info ()
print (df.info ())

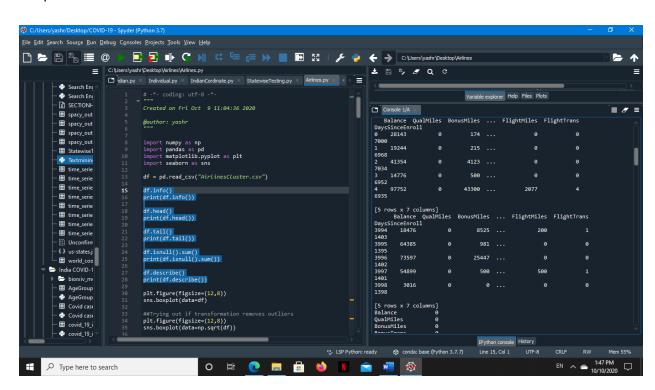
```
df. head ()
print (df. head ())

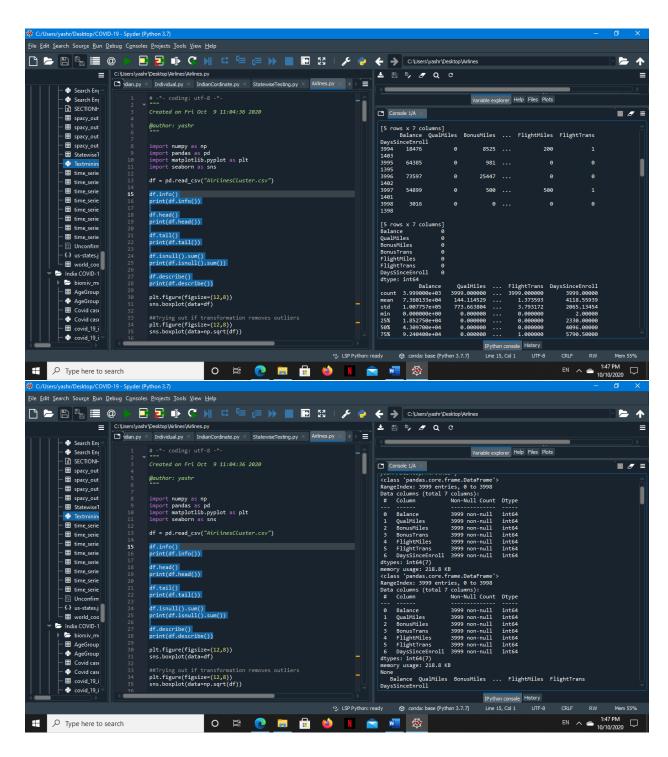
df. tail ()
print (df. tail ())

df. isnull (). sum ()
print (df. isnull (). sum ())

df. describe ()
print (df. describe ())
```

Output:



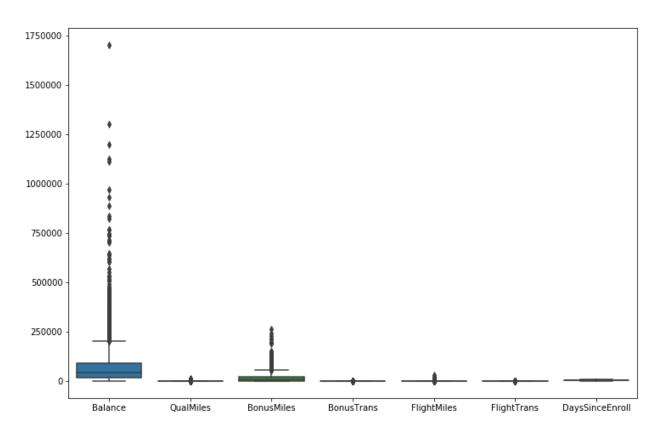


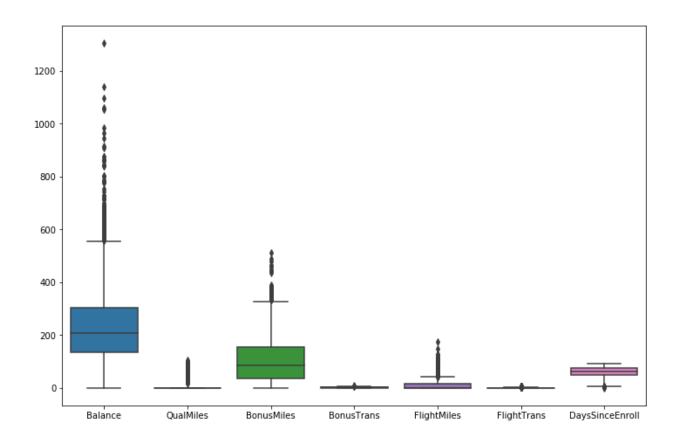
Now we have to perform some visualization to understand the dataset by using some best graphs.

plt. Figure (fig size= (12,8)) sns. Boxplot(data=df)

##Trying out if transformation removes outliers plt. Figure (fig size= (12,8)) sns. Boxplot (data=np. sqrt(df))

Output:



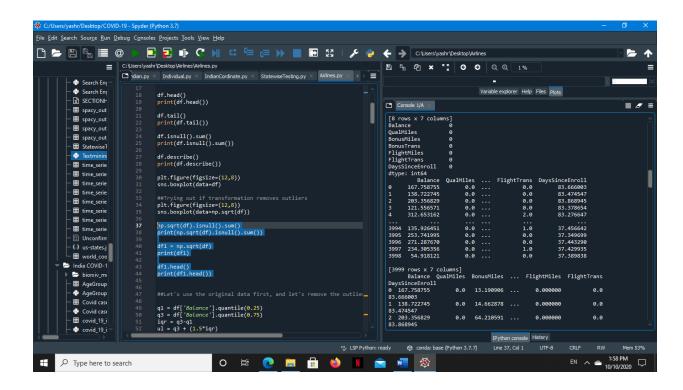


```
np. sqrt(df). isnull (). sum ()
print (np. sqrt(df). isnull (). sum ())

df1 = np. sqrt(df)
print(df1)

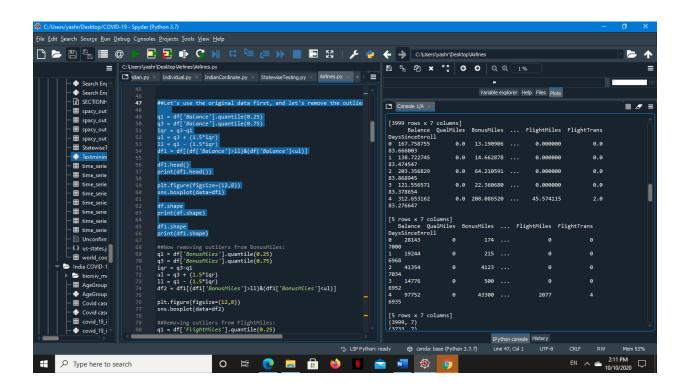
df1.head()
print (df1.head())
```

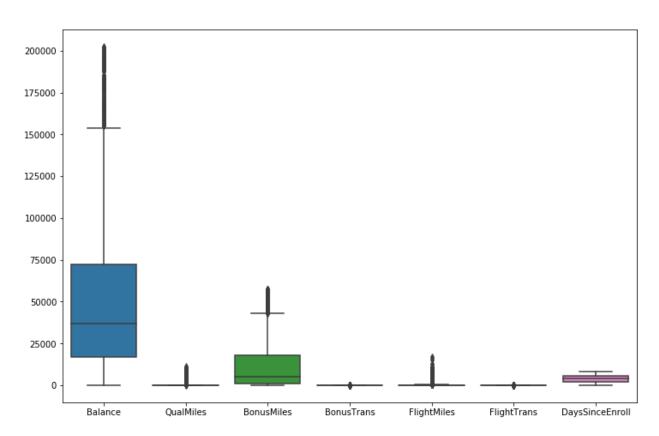
Output:

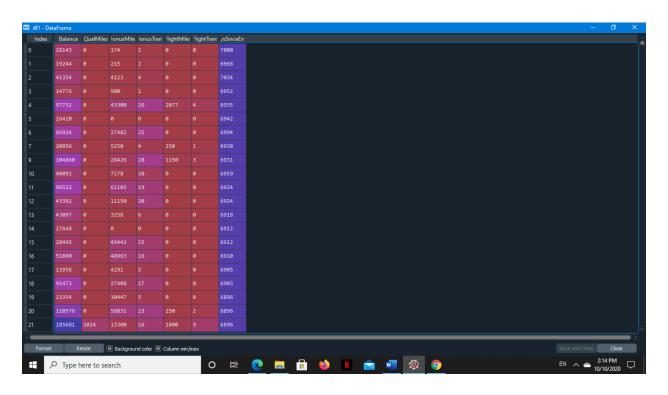


##Let's use the original data first, and let's remove the outliers from Balance first:

```
q1 = df['Balance']. quantile (0.25)
q3 = df['Balance']. quantile (0.75)
iqr = q3-q1
ul = q3 + (1.5*iqr)
Il = q1 - (1.5*iqr)
df1 = df[(df['Balance']>II) &(df['Balance'] <ul)]
df1.head()
print (df1.head())
plt. Figure (fig size= (12,8))
sns. Boxplot(data=df1)
df. shape
print (df. shape)
```



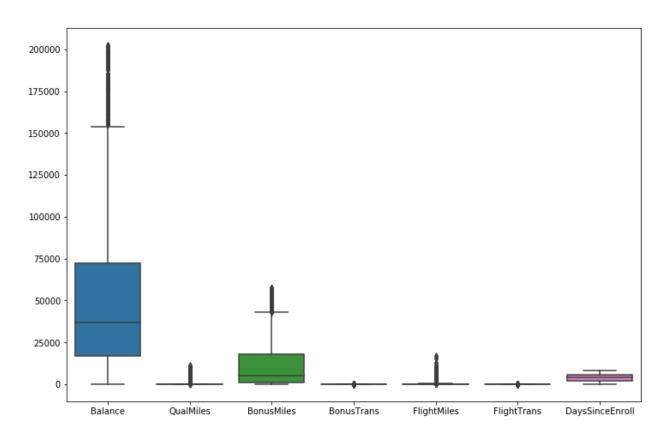


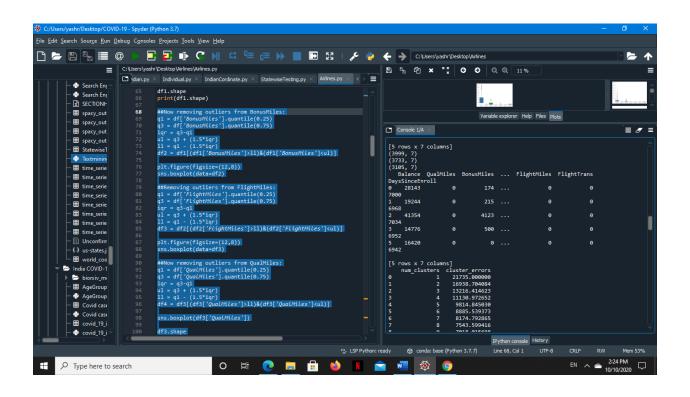


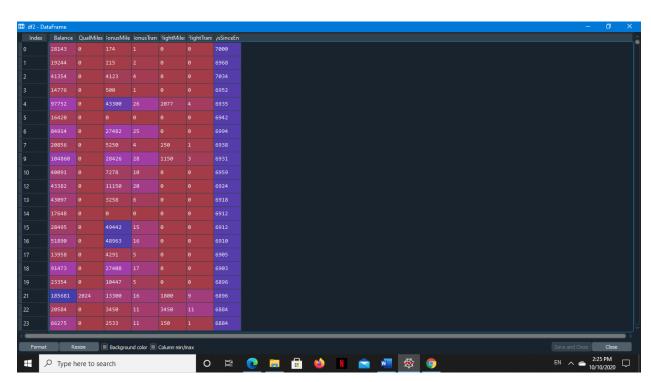
```
##Now removing outliers from Bonus Miles:
q1 = df['BonusMiles']. quantile (0.25)
q3 = df['BonusMiles']. quantile (0.75)
iqr = q3-q1
ul = q3 + (1.5*iqr)
II = q1 - (1.5*iqr)
df2 = df1[(df1['BonusMiles']>II) &(df1['BonusMiles'] <ul)]
plt. Figure (figsize= (12,8))
sns. Boxplot(data=df2)
##Removing outliers from FlightMiles:
q1 = df['FlightMiles']. quantile (0.25)
q3 = df['FlightMiles']. quantile (0.75)
iqr = q3-q1
ul = q3 + (1.5*iqr)
II = q1 - (1.5*iqr)
df3 = df2[(df2['FlightMiles']>II) &(df2['FlightMiles'] <ul)]
plt. Figure (figsize= (12,8))
sns. Boxplot(data=df3)
```

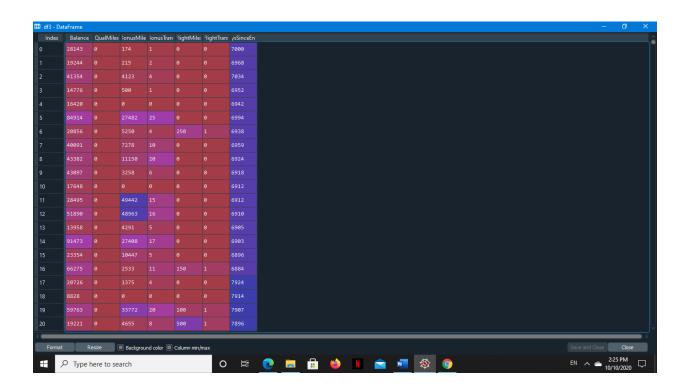
##Now removing outliers from QualMiles:

```
q1 = df['QualMiles']. quantile (0.25)
q3 = df['QualMiles']. quantile (0.75)
iqr = q3-q1
ul = q3 + (1.5*iqr)
ll = q1 - (1.5*iqr)
df4 = df3[(df3['QualMiles']>II) &(df3['QualMiles'] <ul)]
sns. Boxplot(df3['QualMiles'])
df3.shape
print (df3.shape)
df3.head()
print (df3.head())
```



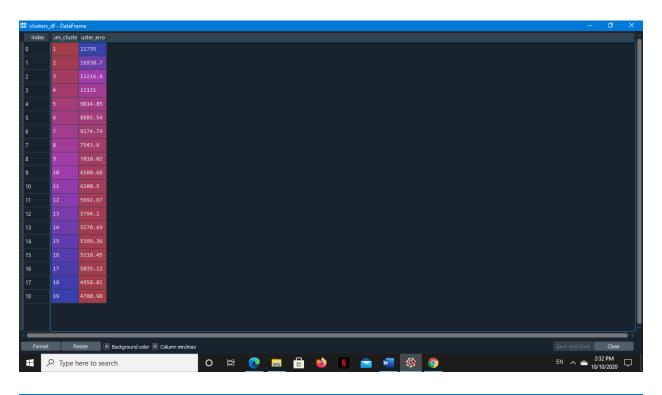


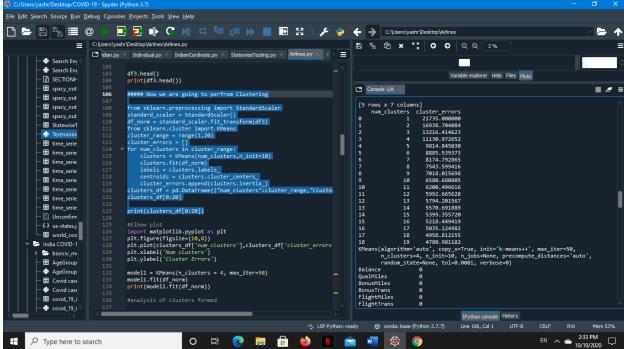




Now we are going to perform Clustering

```
from sklearn. preprocessing import StandardScaler
standard_scaler = StandardScaler ()
df_norm = standard_scaler.fit_transform(df3)
from sklearn. cluster import KMeans
cluster_range = range (1,20)
cluster_errors = []
for num_clusters in cluster_range:
  clusters = KMeans (num clusters, n init=10)
  clusters. Fit(df norm)
  labels = clusters. Labels
  centroids = clusters. cluster_centers_
  cluster_errors. append (clusters. Inertia_)
clusters_df = pd. DataFrame ({"num_clusters": cluster_range,"cluster_errors":
cluster_errors})
clusters_df [0:20]
print (clusters_df [0:20])
```





#analysis of clusters formed

df3.index = pd.RangeIndex(len(df3.index))
df_km = pd.concat([df3,pd.Series(model1.labels_)],axis=1)

```
df km.columns = ['Balance', 'QualMiles', 'BonusMiles', 'BonusTrans', 'FlightMiles',
   'FlightTrans', 'DaysSinceEnroll','ClusterID']
df km.isna().sum()
print(df_km.isna().sum())
df km
print(df km)
km cluster Balance = pd.DataFrame(df km.groupby('ClusterID')['Balance'].mean())
km cluster QualMiles = pd.DataFrame(df km.groupby('ClusterID')['QualMiles'].mean())
km cluster BonusMiles =
pd.DataFrame(df_km.groupby('ClusterID')['BonusMiles'].mean())
km_cluster_BonusTrans =
pd.DataFrame(df_km.groupby('ClusterID')['BonusTrans'].mean())
km cluster FlightMiles =
pd.DataFrame(df km.groupby('ClusterID')['FlightMiles'].mean())
km cluster FlightTrans =
pd.DataFrame(df km.groupby('ClusterID')['FlightTrans'].mean())
km cluster DaysSinceEnroll =
pd.DataFrame(df km.groupby('ClusterID')['DaysSinceEnroll'].mean())
df = pd.concat([pd.Series([0,1,2,3]),km_cluster_Balance,
km cluster QualMiles,
km cluster BonusMiles,
km cluster BonusTrans,
km_cluster_FlightMiles,
km cluster FlightTrans,
km cluster DaysSinceEnroll],axis=1)
df.columns = ['ClusterID', 'Balance', 'QualMiles', 'BonusMiles', 'BonusTrans', 'FlightMiles',
   'FlightTrans', 'DaysSinceEnroll']
df
print(df)
sns.barplot(data=df,x='ClusterID',y='Balance')
#People in Cluster 1 require highest number of miles to be eligible for award travel
sns.barplot(data=df,x='ClusterID',y='QualMiles')
```

#Cluster 2 contains people who require most number of miles to qualify for top flight status

sns.barplot(data=df,x='ClusterID',y='BonusMiles')

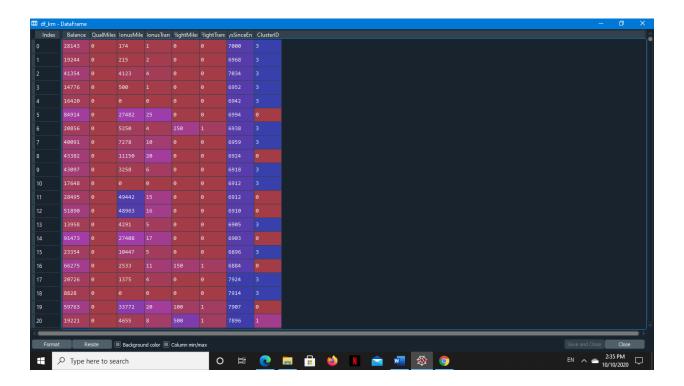
#Cluster 1 people have the highest number of miles earned from non-flight bonus transactions in the past 12 months sns.barplot(data=df,x='ClusterID',y='BonusTrans')

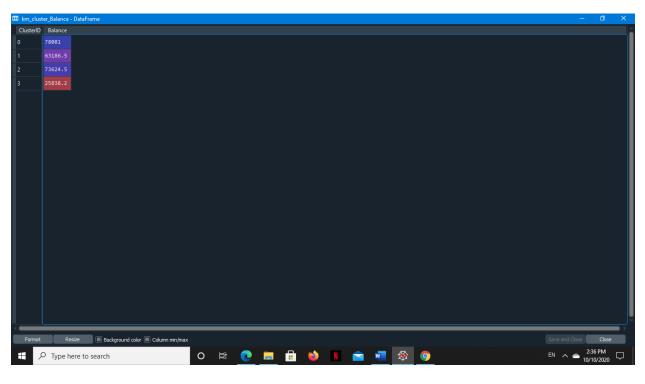
#Cluster 1 people have the highest number of non-flight bonus transactions in the past 12 months

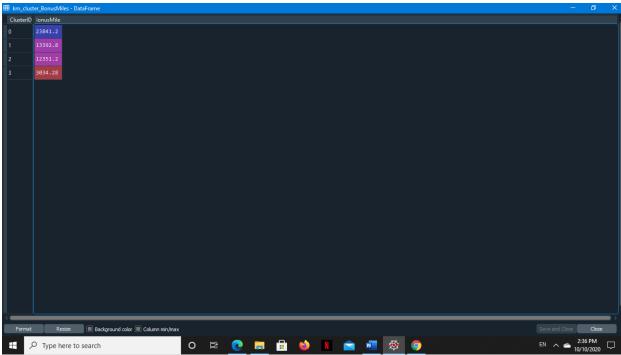
sns.barplot(data=df,x='ClusterID',y='FlightMiles')

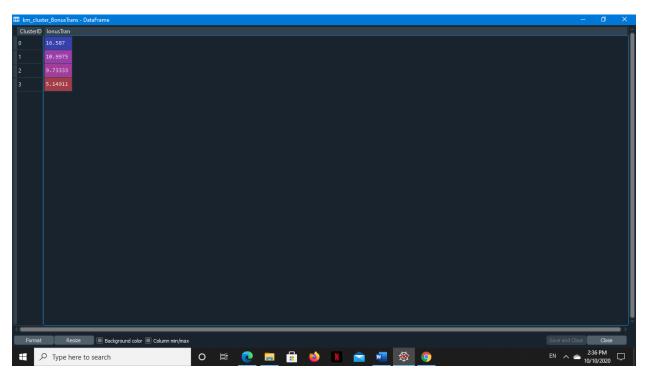
#Cluster 3 people have highest number of flight miles in the past 12 months, whereas we can see that flight miles are quite low #for cluster 1 people, hence they were made to earn more flight miles through non-flight bonus transactions, so that they fly, #and increase the business for the airline sns.barplot(data=df,x='ClusterID',y='FlightTrans')

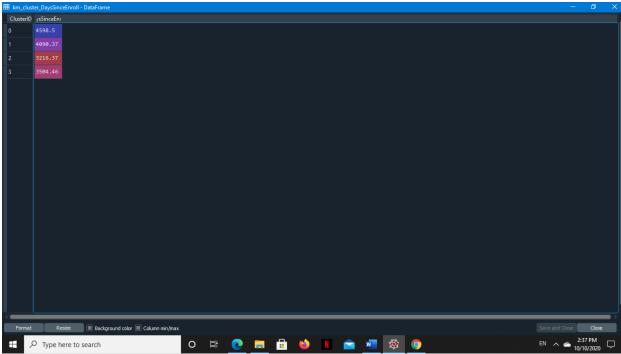
sns.barplot(data=df,x='ClusterID',y='DaysSinceEnroll')

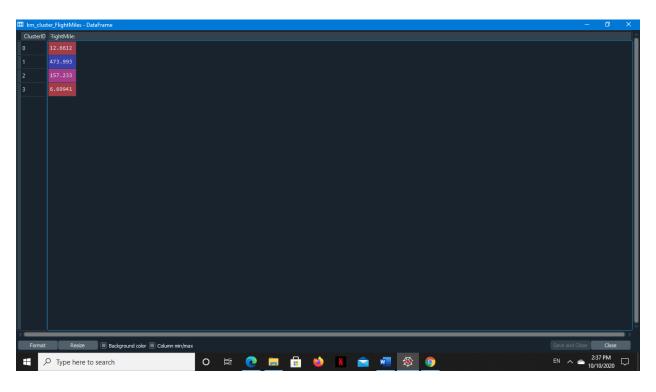


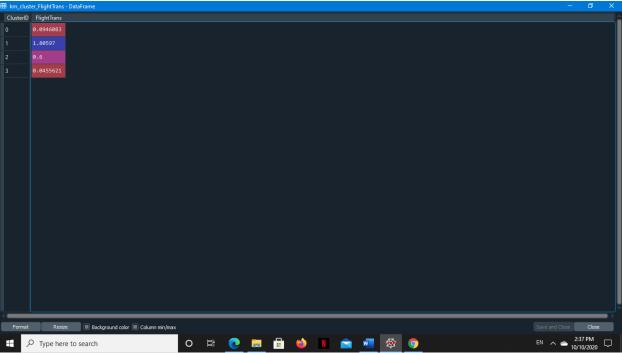


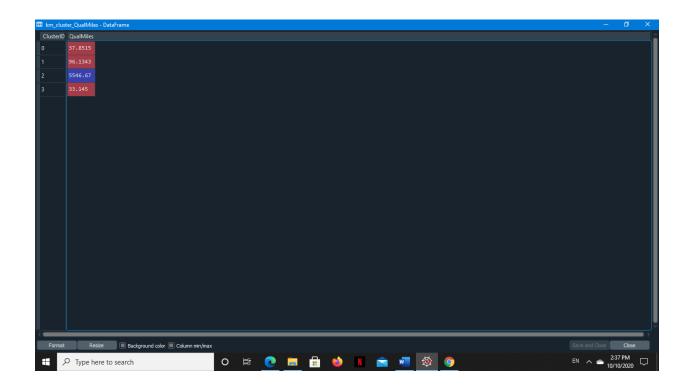


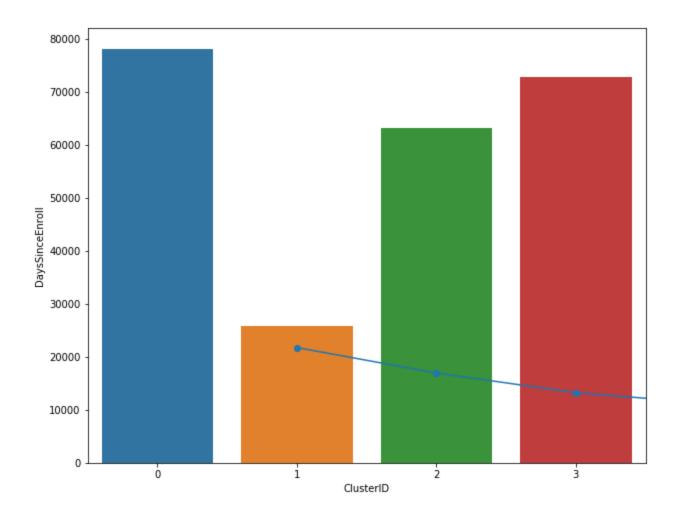












##In Cluster1, people have enrolled in the flight program for a very long time, longer than others, which is why they are being

#offered more flight miles through non-flight bonus transactions, so that they can increase the frequency of flying for customers

#who have been enrolled for a long time. This hasn't had much effect on the people though. The flying miles for Cluster1 are #still quite less.

#ClusterO has less flight miles, but the points they were awarded are lesser than the amount awarded to Cluster1, and that

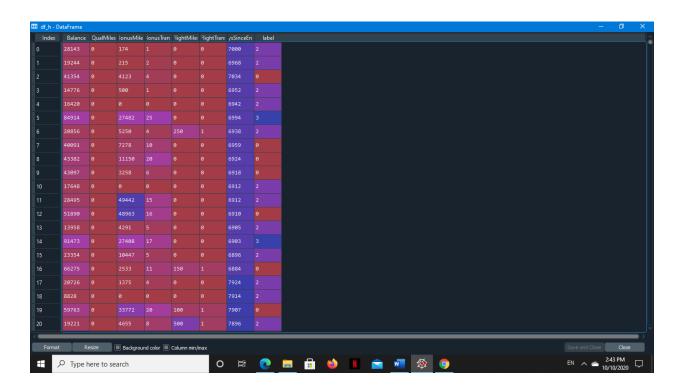
#could be before people in cluster0 enrolled after the people in cluster1.

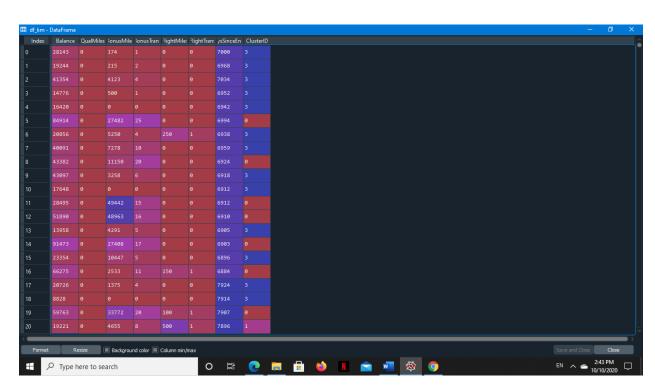
##Cluster 3 is not getting much fly miles through non-flight bonus transactions because they are already fliers with high miles

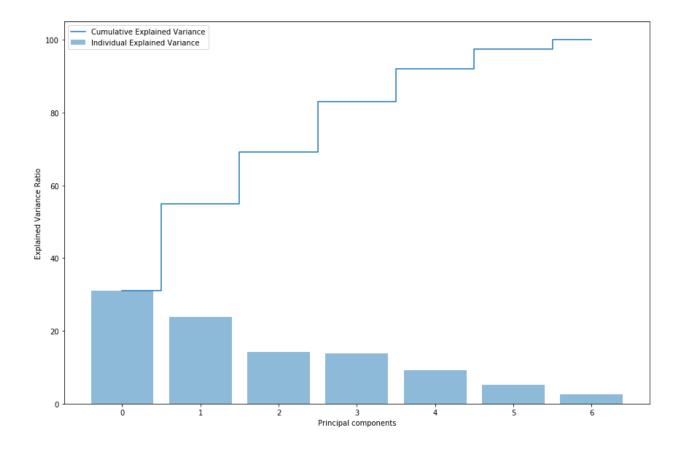
##and more number of transactions than the rest.

df.columns print(df.columns)

```
##Agglomerative Clustering:
from sklearn.cluster import AgglomerativeClustering
his clus = AgglomerativeClustering(n_clusters=4,affinity='euclidean',linkage='complete')
cluster2 = his_clus.fit_predict(df3)
df h = df3.copy(deep=True)
df h['label'] = cluster2
df_h['label'].value_counts()
print(df_h['label'].value_counts())
his_clus = AgglomerativeClustering(n_clusters=4,affinity='euclidean',linkage='ward')
cluster2 = his_clus.fit_predict(df3)
df h = df3.copy(deep=True)
df h['label'] = cluster2
df h['label'].value counts()
print(df_h['label'].value_counts())
df_km['ClusterID'].value_counts()
print(df_km['ClusterID'].value_counts())
```







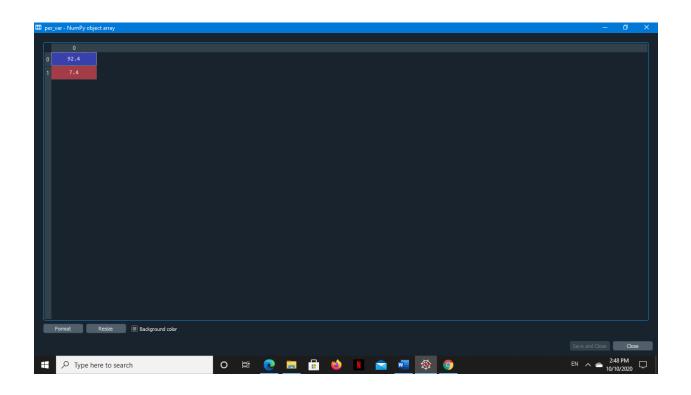
```
##NOW, Principal Component Analysis:
X_std = StandardScaler().fit_transform(df3)
cov_matrix = np.cov(X_std.T)
cov_matrix
print(cov_matrix)

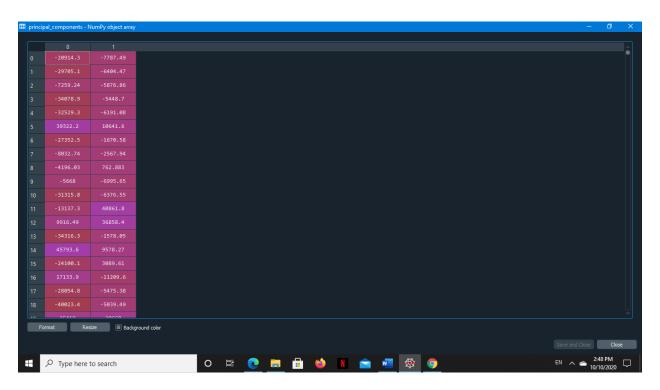
#Step3: Eigen values and eigen vector
eig_vals, eig_vecs = np.linalg.eig(cov_matrix)
print(eig_vals)
print(eig_vals)
print(eig_vecs)

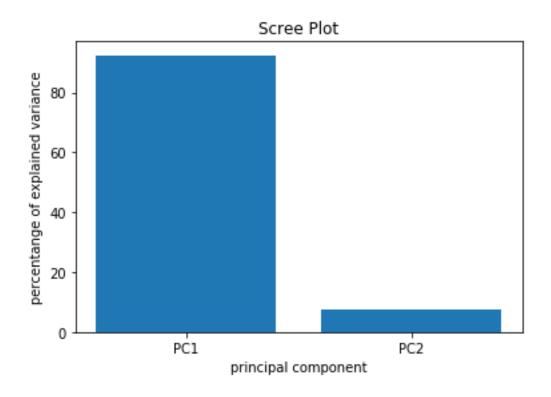
eigen_pairs = [(np.abs(eig_vals[i]),eig_vecs[:,i]) for i in range(len(eig_vals))]
tot = sum(eig_vals)
var_exp = [(i/tot)*100 for i in sorted (eig_vals,reverse=True)]
cum_var_exp = np.cumsum(var_exp)
print("Cumulative Variance Explained",cum_var_exp)
```

##WE can compare what kmeans gave and what Agglomerative Clustering gave

```
df.shape[1]
print(df.shape[1])
plt.figure(figsize=(12,8))
plt.bar(range(7),var_exp,alpha=0.5,align='center',label='Individual Explained Variance')
plt.step(range(7),cum_var_exp,where='mid',label='Cumulative Explained Variance')
plt.ylabel('Explained Variance Ratio')
plt.xlabel('Principal components')
plt.legend(loc='best')
plt.tight layout()
plt.show()
from sklearn.decomposition import PCA
pca = PCA(n_components=2)
principal_components = pca.fit_transform(df3)
X1 = pd.DataFrame(data = principal_components, columns = ['PC1', 'PC2'])
X1.head()
print(X1.head())
per var = np.round(pca.explained variance ratio * 100, decimals=1)
labels = ['PC' + str(x) \text{ for } x \text{ in range}(1, len(per var) + 1)]
plt.bar(x=range(1, len(per_var)+1), height=per_var, tick_label=labels)
plt.ylabel('percentange of explained variance')
plt.xlabel('principal component')
plt.title('Scree Plot')
plt.show()
df3.head()
print(df3.head())
plt.figure(figsize=(12,8))
sns.heatmap(df3.corr(),annot=True)
```









##Few of the features have high correlation, which shows that multi-collinearity will exist--one of the examples is #FlightMiles and FlightTrans

#So, we can consider the dataframe X1 for now, and then build a model using the PCs: from sklearn.cluster import KMeans

Kmean = KMeans(n_clusters=2)

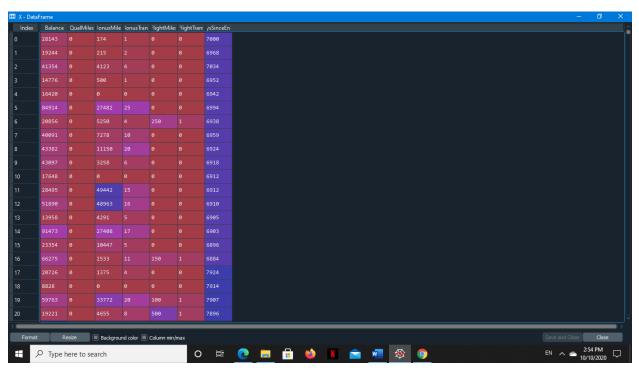
Kmean.fit(X1)

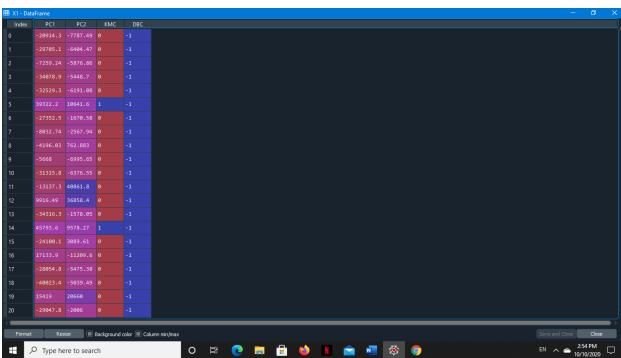
print(Kmean.fit(X1))

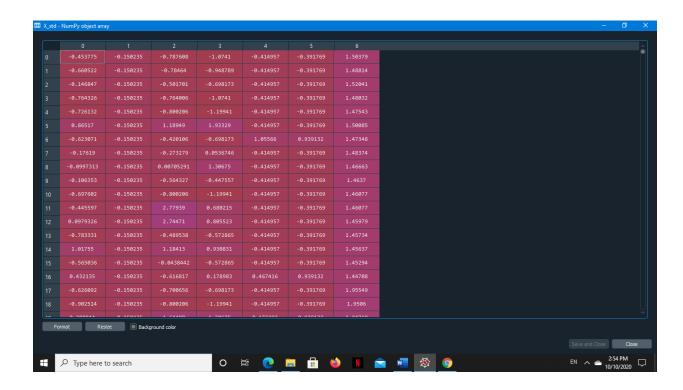
KMeans(algorithm='auto', copy_x=True, init='k-means++', max_iter=300, n_clusters=2, n_init=10, n_jobs=1, precompute_distances='auto', random state=None, tol=0.0001, verbose=0)

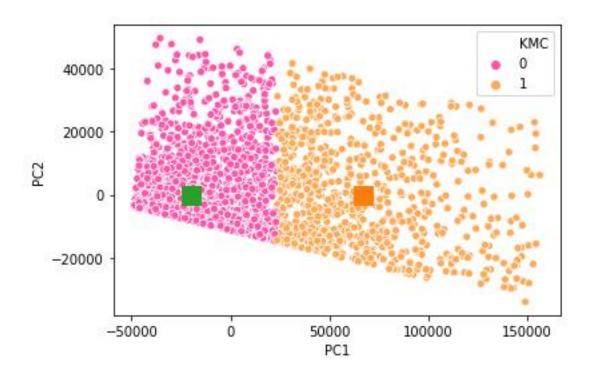
Kmean.cluster_centers_ print(Kmean.cluster_centers_)

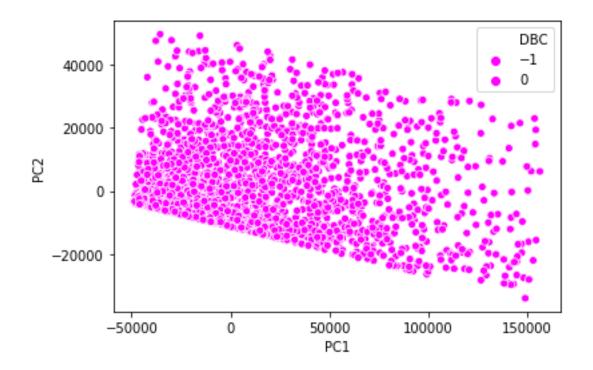
```
import matplotlib.pyplot as plt
plt.scatter(X1['PC1'], X1['PC2'], s =50, c='b')
plt.scatter(6.69202776e+04, -2.56491151e+01, s=200, c='g', marker='s')
plt.scatter(-2.00200830e+04, 7.67327084e+00, s=200, c='r', marker='s')
plt.show()
Kmean.labels
print(Kmean.labels )
X1['KMC'] = Kmean.fit predict(X1[['PC1','PC2']])
sns.scatterplot(x='PC1',y='PC2',hue='KMC',data=X1,palette='spring')
plt.scatter(6.69202776e+04, -2.56491151e+01, s=200, marker='s')
plt.scatter(-2.00200830e+04, 7.67327084e+00, s=200, marker='s')
plt.show()
##Let's try DBSCAN for the same:
from sklearn.cluster import DBSCAN
db = DBSCAN(eps=0.2,min samples=10)
db.fit(X1[['PC1','PC2']])
print(db.fit(X1[['PC1','PC2']]))
X1['DBC'] = db.labels
sns.scatterplot(x='PC1',y='PC2',hue='DBC',data=X1,palette='spring')
X1['DBC'].value counts()
print(X1['DBC'].value_counts())
```



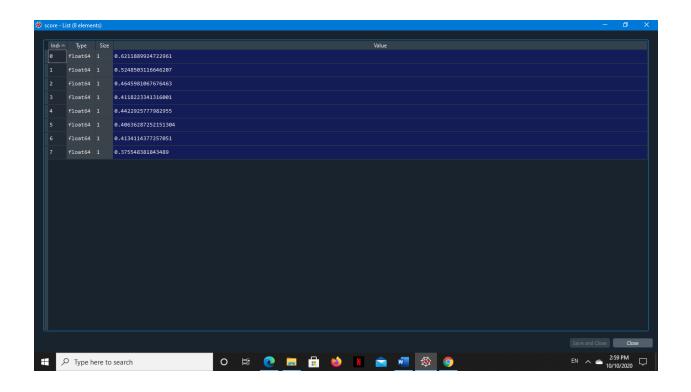


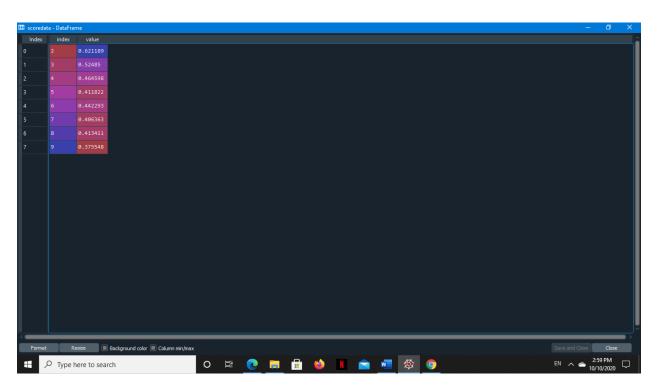


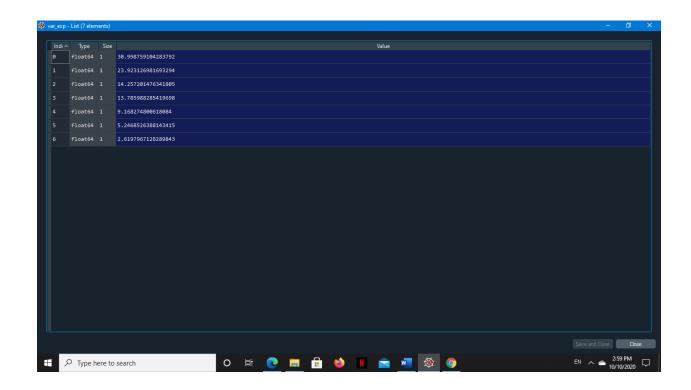


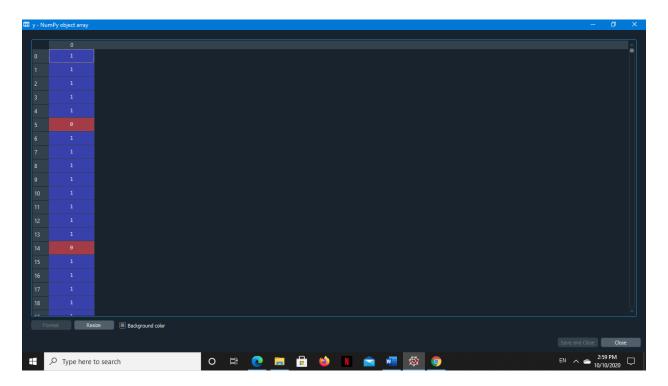


```
##So, in this case, DBSCAN was unable to classify the data into clusters
##We have already checked the inertia(Elbow plot)--let's check the Silhouette Score
from sklearn.metrics import silhouette_samples,silhouette_score
kmeans=KMeans(n_clusters=2)
X=df3
model = kmeans.fit(X=df3)
y=model.labels_
silhouette_score(X,y)
print(silhouette_score(X,y))
score = []
for n_clusters in range(2,10):
  kmeans = KMeans(n_clusters=n_clusters)
  kmeans.fit(X)
  labels = kmeans.labels
  centroids = kmeans.cluster_centers_
  score.append(silhouette_score(X, labels, metric='euclidean'))
plt.plot(score)
scoredata =
pd.DataFrame(score,index=[2,3,4,5,6,7,8,9]).reset_index().rename(columns={0:'value'})
```









Set the size of the plot ##Better way to plot plt.figure(figsize=(10,4))

```
plt.subplot(1, 2, 1)
sns.pointplot(data=scoredata,x='index',y='value')
plt.grid(True)
plt.ylabel("Silouette Score")
plt.xlabel("k")
plt.title("Silouette for K-means")
```



```
from scipy.cluster.hierarchy import linkage, cut_tree, dendrogram #Hierarchial Clustering:
plt.figure(figsize=(15,10))
mergings = linkage(df_norm, method='single',metric='euclidean')
dendrogram(mergings)
plt.show()

plt.figure(figsize=(15,10))
mergings = linkage(df_norm, method='complete',metric='euclidean')
dendrogram(mergings)
plt.show()

plt.figure(figsize=(15,10))
```

mergings = linkage(df_norm, method='average',metric='euclidean')
dendrogram(mergings)
plt.show()

