



Filter page by:

Date

1/1/2024

7/26/2024

Squad

All



Reports Viewed

37

Total Number of Views

7,238

Total Users

354

Average Views/Report

196

Squad Workspaces

Squad	Views	Users
Underwriting	3,320	188
Data Office	1,562	74
Exposure Management	829	54
Claims	757	58
Actuarial	634	136
HR	91	18
ACP	42	2
Customer	3	1
Total	7,238	354

Business Teams

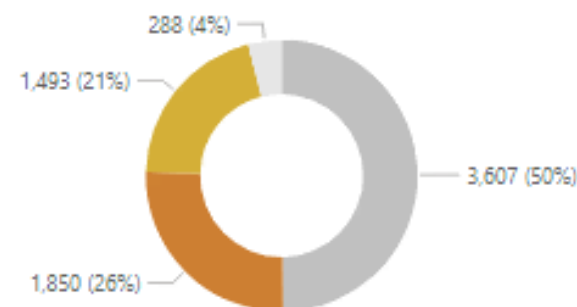
Business Area	Views	Users
	1,947	99
	1,864	42
	790	16
	706	47
	595	43
	475	40
	392	8
	160	17
	134	7
Total	7,238	354

Reports/Dashboards Viewed

Report	Views	Users		
	1,724	182		
	992	84		
	698	60		
	514	120		
	396	123		
	313	49		
	268	21		
	257	9		
	255	40		
	243	46		
	182	19		
	155	26		
	128	32		
	127	9		
	122	26		
	91	18		
	81	27		
	79	19		
	72	24		
	71	11		
	69	8		
	66	15		
	42	2		
	41	17		
	35	18		
	7,238	354		

Adoption by iHub Certificate

Views Partial iHub data no iHub data iHub only (Blank)



Usage over Time

Views Users





Filter page by:

Business Function

Year

Quarter

All

All

All



Company Engagement

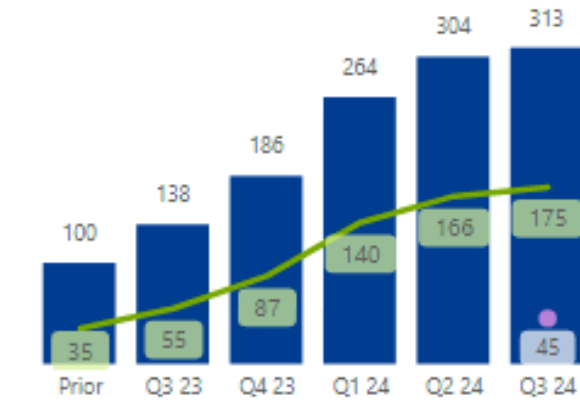
Function	Features Delivered	Products Enhanced
Underwriting	57	38
Claims	56	23
Exposure Mana...	45	12
Finance	44	22
Actuarial	21	9
Customer	6	4
HR	6	3
ACM	2	1
Total	237	112

Upcoming Product Feature Releases

Report / Tool	New Feature	Due Date	
☆	Standardising the REDI report	19 Jul 24	🔵 🟡
☆	Modify Ultimates data availabl...	26 Jul 24	🟡
☆	Modify Ultimates data availabl...	26 Jul 24	🟡
☆	MVP for Acquisition movemen...	02 Aug 24	
☆	Productionise report - Actual v...	02 Aug 24	
☆	MVP Launch	02 Aug 24	
☆	SLA dashboard for TPA's	02 Aug 24	🟡
☆	CPR - incorporating Stochastic...	02 Aug 24	
☆	Productionise report - Financi...	02 Aug 24	
☆	Simplify Accumulation Run Sel...	02 Aug 24	🔵 🟡
☆	Production and Deployment o...	02 Aug 24	🟡

Delivery Velocity

Created Done In Progress



Requirements in the Backlog

127

Certified Products from iHub (vs All)

11 (128)

Reports Viewed in Power BI

34

ΔMoM: 24 (+42%)

Unique Visitors in Power BI

264

ΔMoM: 135 (+96%)

User Views in Power BI

2,418

ΔMoM: 1,136 (+113%)

iHub Data Products Live

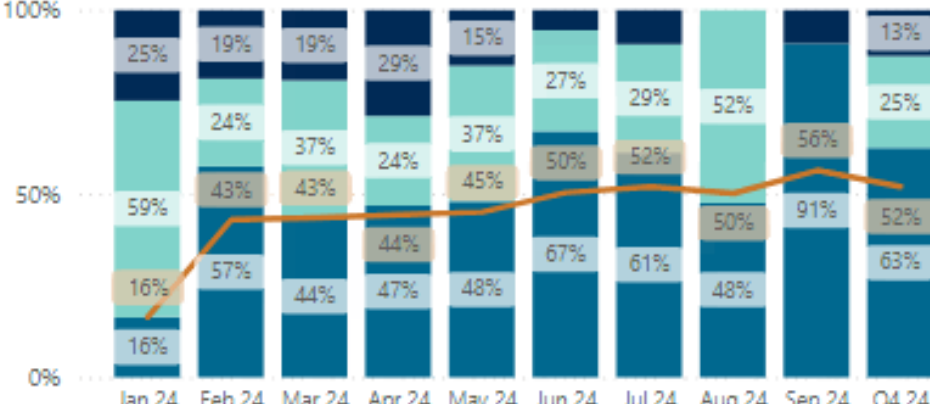
10

iHub Attributes Added

228

Data Investment Forecast

New Landscape Old Landscape Support Cumulative New Landscape



iHub Data Products by Function

Underwriting	Claims
Tables: 4	Tables: 2
Exposure Management	Actuarial
Tables: 3	Tables: 1

iHub Changes

Data Product	Change	Release	
	Live	03 Aug 23	🔵
	Live	03 Aug 23	🔵
	Live	24 Aug 23	🔵
	Live	24 Aug 23	🔵
	Live	26 Oct 23	🔵
	Live	30 Nov 23	🔵
	Live	18 Jan 24	🔵
	Live	18 Jan 24	🔵
	Live	28 Mar 24	🔵
	New	04 Jul 24	
	New	18 Jul 24	



Data Insights

Underwriting

Sponsor

Product Owner

Strategy Summary

- Group Underwriting Dashboard (GUD) - Standardising new attributes in iHub and augmenting the GUD with:
 - Reserving Economics
 - Pricing Economics
 - Producing Office and Entity
 - Limit and Excess
 - Establish a common FX Strategy
 - Manual MGA Programs

Current Quarter Summary

- Continuation of Hubble rebuild and migration
- Ingestion of various FX rates into iHub
- Completion of SPA Stage 2 to gather Group-wide feedback before adaptation and implementation

Insights Strategy EoY Forecast			
Features on Certified (vs All)	Certified Reports (vs All)	iHub Data Products	Strategy Investment
13 (18)	3 (4)	4	52%

Insights Deliverables Year to Date			
Features on Certified (vs All)	Certified Reports (vs All)	iHub Data Products	Strategy Investment
9 (11)	3 (4)	2	48%

Insights Deliverables All Time			
Features on Certified (vs All)	Certified Reports (vs All)	iHub Data Products	Strategy Investment
14 (27)	3 (10)	4	70%

Next Quarter Goals

iHub Data Products

InwardContract

Policy

PolicyCoverageDetail

Technical_Transaction

Business Value		Status	Due Date		
Quick/summarised views for each category in the user stories, to help with a sh...		Done	21 Jun 24		
Aligning to RIUW cube and how UW evaluate their performance		Done	26 Apr 24		
Creates visibility of top-level policy exposure values on a policy for manageme...		Done	26 Apr 24		
Quickly be able to recognise what is open market and what is DUA per class of ...		Done	29 Mar 24		
Enables users to slice and dice by 2 additional metrics.		Done	1 Mar 24		
Users should be able to view ultimate loss ratios vs modelled and plan for portf...		Done	1 Mar 24		
Completeness of GWP at group level, which will resolve discrepancies in legacy ...		Done	1 Mar 24		
Providing latest views of performance to support active management by Under...		Done	19 Jan 24		
Enabler for automated production of Lloyd's reporting from i-Hub. Capability w...		Done	19 Jan 24		
Provides Underwriters with access to the bordereaux data in BDx so they can d...		Done	31 Dec 23		

Power BI Usage

Reports Viewed

12

ΔQoQ: 6 (+100%)

Unique Visitors

186

ΔQoQ: 53 (+251%)

User Views

3195

ΔQoQ: 322 (+892%)



Filter page by:

Business Function

All

Year

All

Quarter

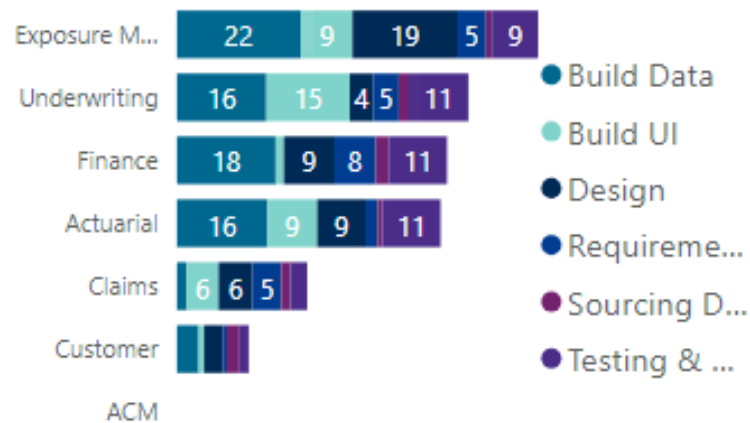
All

Sprint

All

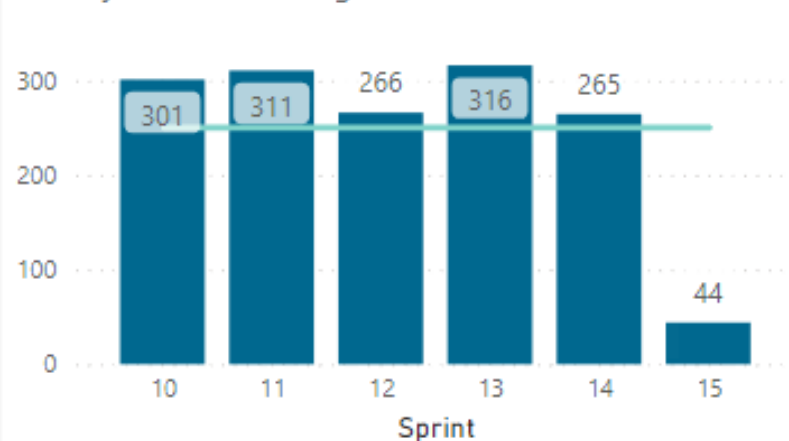


Story Points by Squads

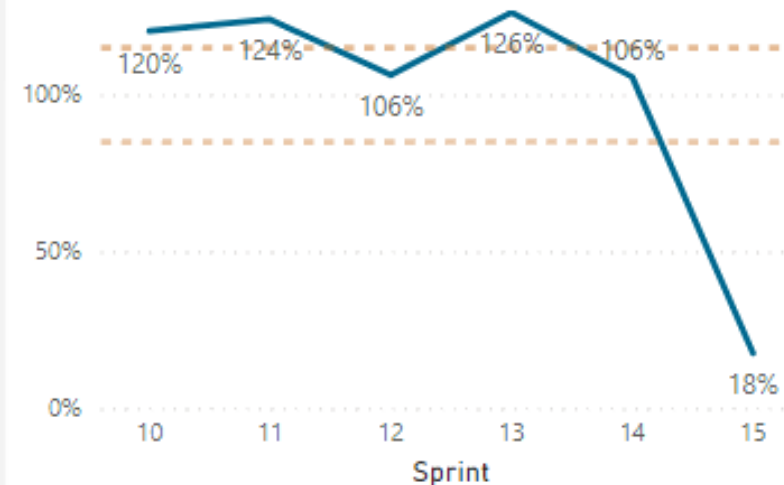


Velocity Trend

● Story Points ● Average

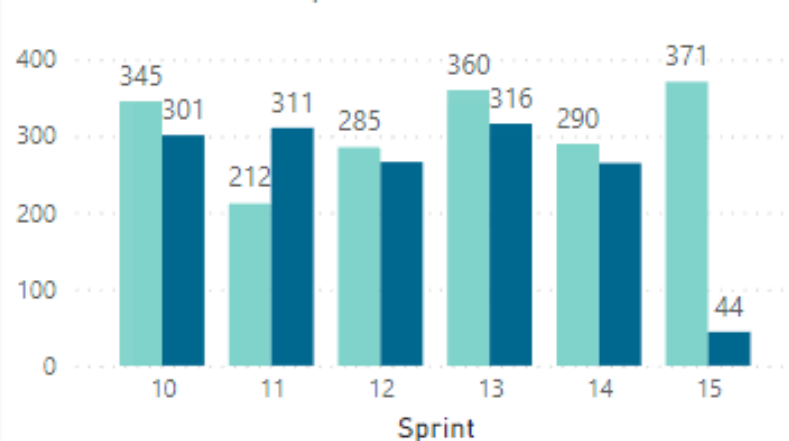


Velocity Trend - Variance

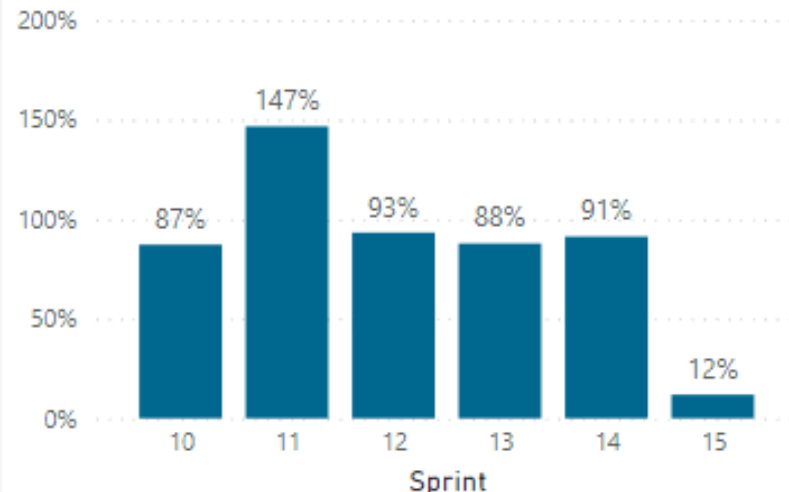


Story Points

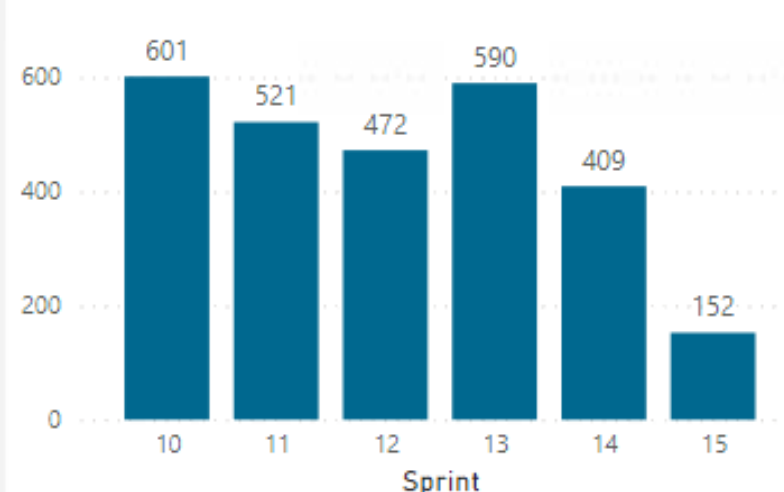
● Committed ● Completed



Commitment Reliability Trend



Scope Change





Filter page by:

Squad

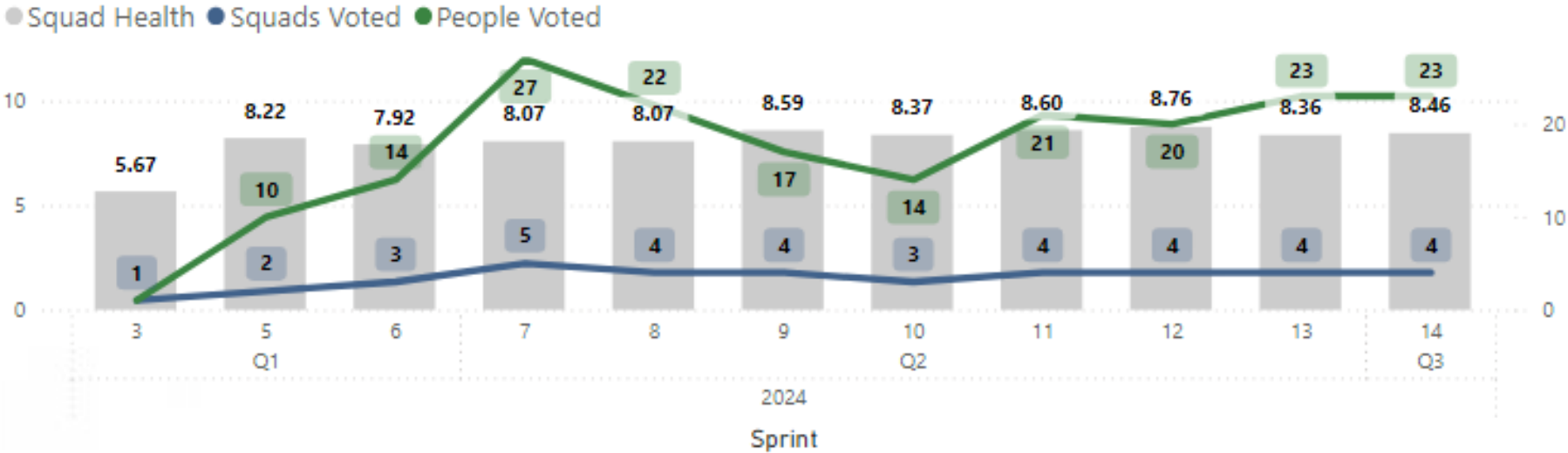
All

Year

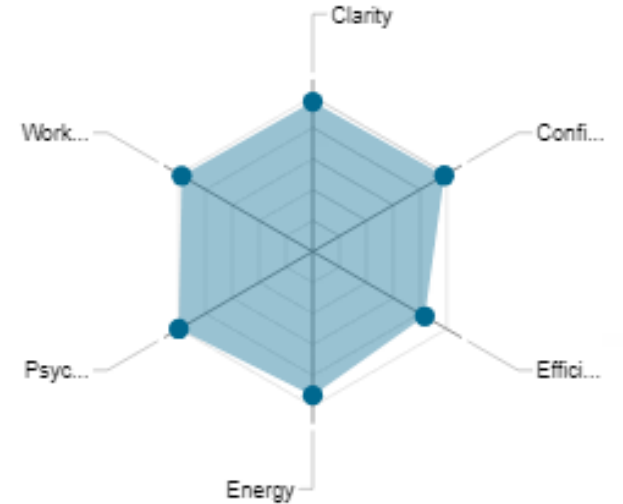
All



Average Squad Health Scores



Average Squad Health Scores by Factors



Squad	Sprint	Created Date	Vote counts	Squad Health Score	Clarity	Energy	Psychological Safety	Work-life Balance	Confidence	Efficiency
Claims	Sprint 14	19 Jul 24	5	8.97	8.40	8.80	9.00	8.60	9.80	9.20
Finance	Sprint 14	19 Jul 24	3	8.56	8.67	8.67	8.33	8.33	9.00	8.33
Underwriting	Sprint 14	19 Jul 24	10	8.35	8.20	8.30	9.20	8.80	8.40	7.20
Actuarial	Sprint 14	19 Jul 24	5	8.10	8.40	8.00	8.00	9.00	8.00	7.20
Claims	Sprint 13	05 Jul 24	5	9.03	9.20	9.00	9.40	8.80	9.20	8.60
Finance	Sprint 13	05 Jul 24	3	8.44	8.00	8.33	8.33	9.00	8.67	8.33
Actuarial	Sprint 13	05 Jul 24	3	8.17	8.67	8.33	8.33	8.67	8.33	6.67
Underwriting	Sprint 13	05 Jul 24	12	8.11	8.17	8.33	8.75	8.83	8.00	6.58

Squads not conducting survey

- Customer
- Exposure Management



Aspen Features In Progress state with RAG applied to deliverables, 4 weeks for all Insights Value Area except Go-Live at 7 days.

Product Squad	As		URL	Predecessor Risk	CAB	Target Date	Prev Target Date	Reqs Done	Reqs %	Design Done	Design %	BData Done	BData %	BUI Done	BUI %	Go-Live Done	Go-Live %
Exposure Man...	★			No	No	02 Aug 24	19 Jul 24	3 of 3	100%	1 of 1	100%			3 of 7	43%	2 of 5	40%
Exposure Man...	★			No	Yes	02 Aug 24		2 of 2	100%	15 of 15	100%	23 of 24	96%			1 of 8	13%
Customer	★			No	No	02 Aug 24	19 Jul 24	1 of 1	100%	1 of 1	100%			3 of 4	75%	2 of 4	50%
Claims	★			No	No	02 Aug 24	05 Jul 24	1 of 1	100%					4 of 6	67%	1 of 3	33%
Underwriting				No	No	02 Aug 24		7 of 8	88%	1 of 1	100%	9 of 9	100%	5 of 5	100%	5 of 8	63%
Underwriting	★			No	Yes	02 Aug 24		1 of 1	100%	4 of 4	100%	13 of 15	87%	0 of 2		3 of 9	33%
Actuarial	★			No	Yes	02 Aug 24		5 of 5	100%	10 of 11	91%	7 of 7	100%	4 of 7	57%	2 of 9	22%
Actuarial	★			No	Yes	02 Aug 24		4 of 4	100%	6 of 6	100%	3 of 3	100%	4 of 5	80%	3 of 8	38%
Actuarial	★		with PAT...	No	Yes	02 Aug 24		7 of 7	100%	7 of 8	88%	7 of 11	64%	2 of 5	40%	0 of 10	
Exposure Man...				No	Yes	02 Aug 24		1 of 3	33%								
Finance				No	Yes	09 Aug 24	02 Aug 24	1 of 1	100%			1 of 1	100%			1 of 3	33%
Claims	★			No	No	16 Aug 24								1 of 5	20%	0 of 2	
Underwriting	★			No	No	16 Aug 24		10 of ...	100%	5 of 7	71%	9 of 10	90%	13 of 17	76%	9 of 11	82%
Underwriting	★			No	No	16 Aug 24	02 Aug 24			1 of 1	100%	3 of 3	100%	12 of 14	86%	1 of 3	33%
Finance	★			No	Yes	16 Aug 24	02 Aug 24	13 of ...	93%	11 of 12	92%	24 of 34	71%			8 of 22	36%
Claims	★		npact rep...	No	No	30 Aug 24	19 Jul 24	4 of 4	100%					2 of 4	50%	1 of 3	33%
Customer	★			No	Yes	30 Aug 24		1 of 2	50%	1 of 1	100%			2 of 4	50%	0 of 4	
Actuarial	★		mics	No	Yes	13 Sep 24	02 Aug 24	4 of 4	100%	9 of 9	100%	0 of 7				0 of 7	
Exposure Man...	★			No	Yes	27 Sep 24		2 of 5	40%	11 of 14	79%	5 of 16	31%	0 of 4		0 of 11	
Exposure Man...	★			No	Yes	27 Sep 24		1 of 2	50%	5 of 6	83%					0 of 1	
Claims	★		utes in i...	No	Yes	27 Sep 24				9 of 12	75%	0 of 5		0 of 4		0 of 7	
Claims	★			No	No	27 Sep 24		2 of 2	100%	6 of 6	100%	1 of 1	100%	10 of 13	77%	1 of 4	25%
Claims				No	Yes	27 Sep 24		4 of 5	80%	3 of 5	60%	0 of 3		0 of 4		0 of 10	
Claims				No	Yes	27 Sep 24				2 of 3	67%	3 of 6	50%			0 of 4	
Claims				No	Yes	27 Sep 24				1 of 2	50%	2 of 5	40%			0 of 4	
Claims				No	No	27 Sep 24		1 of 2	50%	0 of 1				1 of 4	25%	0 of 4	
Claims	★			No	No	27 Sep 24		1 of 1	100%	1 of 1	100%	1 of 1	100%	7 of 8	88%	1 of 4	25%
Customer	★			No	Yes	27 Dec 24		0 of 1		3 of 3	100%	4 of 4	100%	3 of 4	75%	7 of 8	88%