

Itinerary

Thank you for booking your flight with [zipair.net](#)
Please confirm your reservation details and the regulations regarding your flight.

IMPORTANT INFORMATION

-Check-in closes 1 hour before scheduled departure time.
-It is not a Boarding pass but Itinerary

Confirmation Number
2PF3NK



Scan this barcode to quickly enter your
Confirmation Number

Booking Date
2024/01/20 (Sat)

Contact Information
Name WOEI SHIN YEOH
Email yeohwoeishin@gmail.com
Phone Number +60174815023

Flight Information

ZG054	Changi Airport	Narita International
2024/05/15 (Wed) 00:40		2024/05/15 (Wed) 09:00

Passenger Information

1	YEOH WOEI SHIN				Adult / M	
Flight Date		Flight No.		Seat	Bags	Meal
2024/ 05/ 15		ZG054		51G	BAGGAGE ALLOWANCE 30KG	GYUDON(BEEF BOWL)
2	HAY WEN QIAN				Adult / M	
Flight Date		Flight No.		Seat	Bags	Meal
2024/ 05/ 15		ZG054		51H	BAGGAGE ALLOWANCE 30KG	GYUDON(BEEF BOWL)
3	CHONG KOK YAU				Adult / M	
Flight Date		Flight No.		Seat	Bags	Meal
2024/ 05/ 15		ZG054		51K	BAGGAGE ALLOWANCE 30KG	BUTTER CHICKEN CURRY
4	WONG XIE BIN				Adult / M	
Flight Date		Flight No.		Seat	Bags	Meal
2024/ 05/ 15		ZG054		51J	BAGGAGE ALLOWANCE 30KG	SPICY CHICKEN RICE

About Check-in:

passengers must check in at the counter at least 1 hour before departure.
If you have check-in baggage, please also check-in baggage at least 1 hour before departure.

ZIPAIR check-in & arrivals point are different from other airlines. Please check the location before you come to the airport. Please complete checkin procedures before the stated deadlines.

Airport terminal and check-in counter information can be found at the following URL.

<https://www.zipair.net/en/about>

If check-in is not completed by the deadline, you will not be able to board the flight.

Depending on the destination, the remaining validity period of the passport and the visa required for entry will be different. Please check the required travel documents before departure by yourself. Please note that boarding may be refused if you do not meet the entry requirements for your destination. ZIPAIR is not responsible for your travel documents.

About Connecting Flights:

ZIPAIR does not provide transfer services. If you would like to transfer, you must go through immigration upon arrival, pick up your checked baggage, and go through a tax officer's inspection. You may be required to provide relevant information for entering the country of transit. If you cannot provide it, your boarding will be refused. Please prepare the information in advance.

-For flights on/after February 1, 2022, customers with same-day connections on select flights operated by ZIPAIR are not required to go through immigration and can transit through Narita airport. Applicable connections are listed in the below link:

<https://www.zipair.net/en/important/60>

ZIPAIR Important Notice onboard our flight :

▪ Any Disruptive Behavior to obstruct the Safety Onboard

The safety and comfort of our customers and team members of the crew on board is our top priority.

Please comply with airline rules for safety and be reminded that the following measures will be taken as required in ensuring the safety of everyone on board and the well-being and functionality of our crew and airport team members. We appreciate your awareness and courtesy.

- ① Refusal of sales of alcohol beverages, confiscation of any remaining alcohol beverages.
- ② Violent or inappropriate actions on board may result in the use of physical restraints
- ③ Denial of boarding or having deplane from the boarded flight
- ④ Reporting /requesting assistance to police authorities, etc.

▪ Use of Seatbelts

Passengers must fasten their seatbelts when seated.

▪ Baggage in Emergency Exit Rows

Passengers seated in the emergency exit rows must not have baggage/bulky items on their knees or on top of their feet during takeoff and landing.

▪ Use of Bathrooms Prior to Boarding

The plane cannot depart until all passengers are seated.

Upon entering the plane, please be seated as quickly as possible and fasten your seatbelt.

Prior to boarding, please use the bathroom and organize any items you will need on the plane.

▪ Unauthorized Photography/Filming is forbidden

When taking photos/filming inside the aircraft and around the airport, please ensure you do not obstruct or inconvenience other passengers. Due to issues surrounding publicity rights/privacy, please do not film or take photos of ground or cabin crew without permission.

▪ Bringing Alcohol Onboard

In principle, alcohol may not be brought on board the aircraft.

▪ Finish Downloading Prior to Boarding

Please ensure you download any videos/music you wish to use onboard prior to boarding.

▪ Inflight sales

Passengers can use their own devices to order and purchase inflight sales.

Please note that the only payment methods that can be used are credit cards (Visa, Mastercard, JCB, American Express). We do not accept cash on board.

Regarding seating:

Seats can be selected up to 24 hours prior to departure, however, a separate charge will apply

Passengers who have not selected a seat in advance will have their seats assigned 24 hours prior to departure via the automatic check-in process.

Please understand that it is not possible to change your seat within 24 hours of departure even at the airport check-in counter.

46ABC, 46HJK:Emergency exit seat

18ABC, 19DEG, 18HJK, 46ABC, 45DEG, 46HJK, 55AB, 55JK: Seats where the arm rests cannot move

36ABC, 36HJK:Seats that cannot be reclined

57AC, 57HK:Seats that can only recline slightly

About Baggage:

The following regulations apply to baggage that will be brought into the plane cabin or checked-in.

▪ Carry-on baggage

You can only bring a total of 2 pieces of baggage that meet the specified size (1st: 40 x 25 x 55 cm, 2nd: 35 x 25 x 45 cm). Weight up to 7kg is free. In case of excess, you will have to pay an additional fee. (Up to 15 kg in total) However, you cannot purchase an additional fee for carry-on baggage at the airport on the day. If the limit is exceeded, please check it as checked baggage.

- Narita - Seoul : 2,000 yen
- Seoul - Narita: 19,050 won
- Narita - Bangkok: 3,000 yen
- Bangkok - Narita: 760 baht
- Narita - Honolulu: 4,000 yen
- Honolulu - Narita: \$31
- Narita - Singapore: 3,000 yen
- Singapore - Narita: S \$31
- Narita - Los Angeles, San Jose, San Francisco: 5,000 yen
- Los Angeles, San Jose, San Francisco - Narita: \$38
- Narita - Manila: 3,000 yen
- Manila - Narita: \$23
- Narita-Vancouver: 5,000 yen
- Vancouver-Narita: 52 Canadian dollar

▪ Checked Baggage

Checked baggage fees are calculated from the first piece of baggage onwards.

Checked baggage fees are charged per piece.

Checked baggage is limited to a total of five pieces for one passenger. (Fees applies to each piece of check in baggage.)

The maximum weight per piece is 30kg.

Checked baggage is limited to a total of five pieces within the specified size limit (sum of three-sides is 203cm or less).

If you purchase a checked baggage at the airport check-in counter, there will be an additional handling fee in addition to the checked baggage fee.

Cash payment is not available.

- Narita - Seoul: 4,000 yen (departing before March 31, 2024)
- Seoul - Narita: 38,100 won (departing before March 31, 2024)
- Narita - Seoul: 3,500 yen (departing on/after March 31, 2024)
- Seoul - Narita: 33,300 won (departing on/after March 31, 2024)
- Narita - Bangkok: 5,000 yen
- Bangkok - Narita: 1,270 baht
- Narita - Honolulu: 6,000 yen
- Honolulu - Narita: \$46
- Narita - Singapore: 5,000 yen
- Singapore - Narita: S \$51
- Narita - Los Angeles, San Jose, San Francisco: 7,000 yen
- Los Angeles, San Jose, San Francisco - Narita: \$54
- Narita - Manila: 5,000 yen
- Manila - Narita: \$38
- Narita-Vancouver: 7,000 yen

- Vancouver-Narita : 73 Canadian dollar

Paying these fees via the contact center or at the airport counter will require a separate processing fee. Kindly be advised that the airport counter does not accept cash payments.

* No refunds can be made for the customer's convenience once purchased.

For ZIPAIR's rule of baggage, please check <https://www.zipair.net/carriage>

Change or Cancellation of Flights

You may be charged penalty based on [Fare Rules](#) for changing or cancelling your reservation. Changes to reservations are accepted via internet and the Contact Center.

1) Any chargeable optional services are non-transferable to a new flight. You need to re-purchase them when you change flights.

2) If you do not travel, you may be able to request a refund of some facility fees or taxes. Refunds will only be given if requested within 90 days of the scheduled departure date on the ticket.

Your Rights

Please review important information about your [consumer rights](#) and our [limitations of liability](#)

You may also wish to review the [contract of carriage](#) and [Hazmat notice](#) applicable to your trip.

For consumer complaints, you may contact:

ZIPAIR Tokyo Inc.

E-mail: contact.en@zipair.net

Mailing address: Narita Airport Terminal 1 North Wing 4F. 1-1 Sanrizuka (Goryobokujo), Narita-Shi, Chiba, Japan 282-0011

U.S. Department Of Transportation (DOT)

Website: <https://airconsumer.dot.gov/escomplaint/ConsumerForm.cfm>

Phone number: +1-202-366-2220 (voice) or 202-366-0511 (TTY)

Mailing address: Aviation Consumer Protection Division, C-75, U.S. Department of Transportation, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 of DOT's Aviation Consumer Protection Division

We look forward to seeing you onboard.

ZIPAIR Tokyo Inc. (www.zipair.net)

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