**1.SINGLE RESPONSE FREQUENCIES**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Gender of the respondent** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | male | 5 | 50.0 | 50.0 | 50.0 |
| Female | 5 | 50.0 | 50.0 | 100.0 |
| Total | 10 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Occupation of respondent** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | employed | 5 | 45.5 | 50.0 | 50.0 |
| self employed | 3 | 27.3 | 30.0 | 80.0 |
| claimant | 2 | 18.2 | 20.0 | 100.0 |
| Total | 10 | 90.9 | 100.0 |  |
| Missing | System | 1 | 9.1 |  |  |
| Total | | 11 | 100.0 |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Location of respondent** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | Nairobi | 3 | 27.3 | 30.0 | 30.0 |
| Rift Valley | 3 | 27.3 | 30.0 | 60.0 |
| Central/Eastern | 3 | 27.3 | 30.0 | 90.0 |
| Nyanza/Western | 1 | 9.1 | 10.0 | 100.0 |
| Total | 10 | 90.9 | 100.0 |  |
| Missing | System | 1 | 9.1 |  |  |
| Total | | 11 | 100.0 |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Relationship to the contributor/claimant** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | self | 2 | 18.2 | 20.0 | 20.0 |
| family member | 7 | 63.6 | 70.0 | 90.0 |
| friend | 1 | 9.1 | 10.0 | 100.0 |
| Total | 10 | 90.9 | 100.0 |  |
| Missing | System | 1 | 9.1 |  |  |
| Total | | 11 | 100.0 |  |  |

**2.MULTIPLE RESPONSE FREQUENCIES**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **$BRAND\_AWARENES Frequencies** | | | | |
|  | | Responses | | Percent of Cases |
| N | Percent |
| Brand awarenessa | respondent found out about nssf through radio | 3 | 6.8% | 30.0% |
| respondent found out about nssf through newspaper | 3 | 6.8% | 30.0% |
| respondent found out about nssf through TV | 8 | 18.2% | 80.0% |
| respondent found out about nssf through friends or relatives | 4 | 9.1% | 40.0% |
| respondent found out about nssf through publicity boards | 6 | 13.6% | 60.0% |
| respondent found out about nssf through employer | 7 | 15.9% | 70.0% |
| respondent found out about nssf through visiting the premises | 7 | 15.9% | 70.0% |
| respondent found out about nssf through other means | 6 | 13.6% | 60.0% |
| Total | | 44 | 100.0% | 440.0% |
| a. Dichotomy group tabulated at value 1. | | | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **$benefits\_awareness Frequencies** | | | | |
|  | | Responses | | Percent of Cases |
| N | Percent |
| how respondent found out about benefitsa | respondent found out about benefits through radio | 4 | 9.5% | 40.0% |
| respondent found out about benefits through TV | 7 | 16.7% | 70.0% |
| respondent fornd out about benefits through newspaper | 5 | 11.9% | 50.0% |
| respondent found out about benefits through friends or relatives | 5 | 11.9% | 50.0% |
| respondent found out about benefits through publicity boards | 5 | 11.9% | 50.0% |
| respondent found out about benefits through employer | 4 | 9.5% | 40.0% |
| respondent found out about benefits by visiting premises | 6 | 14.3% | 60.0% |
| respondent found out about benefits from other sources | 6 | 14.3% | 60.0% |
| Total | | 42 | 100.0% | 420.0% |
| a. Dichotomy group tabulated at value 1. | | | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **$benefits\_familiarity Frequencies** | | | | |
|  | | Responses | | Percent of Cases |
| N | Percent |
| benefits respondent is familiar witha | respondent is aware of survival benefits | 6 | 30.0% | 60.0% |
| respondent is aware of funeral benefits | 6 | 30.0% | 60.0% |
| respondent is aware of emigration benefits | 4 | 20.0% | 40.0% |
| respondent is aware of withdrawal benefits | 4 | 20.0% | 40.0% |
| Total | | 20 | 100.0% | 200.0% |
| a. Dichotomy group tabulated at value 1. | | | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **$satisfaction\_with\_nssf\_services Frequencies** | | | | |
|  | | Responses | | Percent of Cases |
| N | Percent |
| satisfaction level with nssf servicesa | strongly agree | 17 | 37.8% | 170.0% |
| agree | 15 | 33.3% | 150.0% |
| neither agree nor disagree | 13 | 28.9% | 130.0% |
| Total | | 45 | 100.0% | 450.0% |
| a. Group | | | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **$Core\_values\_agreeableness Frequencies** | | | | |
|  | | Responses | | Percent of Cases |
| N | Percent |
| Core\_values\_agreeablenessa | strongly agree | 11 | 40.7% | 122.2% |
| agree | 11 | 40.7% | 122.2% |
| neither agree nor disagree | 5 | 18.5% | 55.6% |
| Total | | 27 | 100.0% | 300.0% |
| a. Group | | | | |