

Yusuke Kuroki

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SKILLS AND HIGHLIGHTS OF QUALIFICATION

- 1 year solid experience in the customer service industry
- Speak bilingual in Japanese and English
- Have positive attitude and hard working
- Accepting feedback and taking constructive criticism well
- A strong team player who can also work alone with minimum supervision

EDUCATION

Centennial College

Certificate in Game - Programming

September 2020 - Present

St. George International College

University and College Pathway Program(UCPP), Toronto Canada

Graduated in March 2020

Oita Tsurusaki High School

High School Diploma, Oita Japan

Graduated in March 2011

WORK EXPERIENCE

Kitchen Staff

September 2019 - July 2021

Hakata Shoryuken Ramen II, ON Canada

- Make dishes such as ramen and appetizer; Constantly consider that how to cook dishes efficiently
- Keep in mind communicating with co-workers in order to work and to move smoothly
- Prepare soup and ingredients for make dishes

System Engineers

February 2015 - April 2019

Aspire, Oita Japan

- Ensured the efficient flow of the company's information systems in order to provide top-level support and maximum performance of client accounts
- Regularly conducts system audits; prepares a report covering a set of recommendations for improving system hardware and software standards
- Analyzed systems network topology; prepares a set of recommendations for the purpose of improving the level of efficiency of integration among multi-systems
- Immediately responds to incidents, technical issues covering the predictive dialer, and triage server and moves to resolve situations within an appreciable timeframe

Banquet Server

October 2013 - December 2014

Toyonokuni Kenko Land, Oita Japan

- Provided the customers with a pleasant dining experience and quality service
- Worked in coordination with other departments to ensure that customers get quality service and satisfaction
- Always checked customer's identification to make sure they met age requirements for alcohol purchase and consumption
- Prepared for a party such as stand table, carried chairs and put silvers on a table
- Served drink and food to customers seated in the party room