YANCY SALAS

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Data Professional with 21 months of experience analyzing shipment and logistics processes in Amazon. Skilled in Python, SQL, and data management tools, including Inflow Cloud, Extensiv, and Excel. Passionate about uncovering insights and optimizing processes to contribute to data-driven, innovative solutions.

WORK EXPERIENCE

Data Analyst
Staff Outsourcing Solutions – Cebu City, Cebu
Jul 2023 – Jun 2025

- Implemented shipment analysis from bi-weekly to daily process, resulting in a 65% reduction in OOS levels and ensuring better stock availability and timely product shipments for Amazon.
- Created and reconciled 100% of sales orders on time and completed billable weight calculations, improving cost management and shipping efficiency.
- Led the full shipment creation process, including label generation and shipping coordination, reducing preparation time by 30% and increasing shipping accuracy.
- Automated repetitive tasks using Python scripting, increasing data processing efficiency by 50%, and improving the overall timeliness and accuracy of inventory and shipment tracking.

Customer Service Representative
Concentrix – Lapu-Lapu City, Cebu
Nov 2021 – Aug 2022

- Managed inbound calls, addressing order tracking, product inquiries, and account management, while effectively resolving complaints and escalating complex issues to the appropriate departments, resulting in improved customer satisfaction.

EDUCATION

BS in Information Technology
Cebu Technological University – Main
Aug 2021 – June 2025

Programming Languages & Scripting
Python (Selenium, Streamlit, Pandas), C#

Data Analysis
Advanced MS Excel, Sheets, Jupyter Notebook

Database Management
Firebase, MySQL, PostgreSQL

E-commerce & Supply Chain Management
Inflow Cloud, Extensiv, Amazon Seller Central

IT Administration
Windows Server 2012 R2

Productivity
MS Office Suite, Google Workspace

PROJECTS

Personal Expense Tracker
Technologies: Python, Streamlit, Firebase
https://github.com/ysls-ctu/Personal_Expense_Tracker
Developed a web app that helps users track their expenses efficiently that allows users to log, edit, and delete expenses in real-time while offering detailed analytics reports to gain insights into spending habits.

PocketCollege
Technologies: Unity, Firebase, C#, Flutter
https://github.com/PocketCollege/PocketCollege-Mobile
Developed a 2D educational mobile game using Unity and Firebase to help JHS students prepare for SHS subjects. Focused on creating interactive simulations to reinforce learning concepts in an engaging way.

Rental Management System
Technologies: ASP.NET MVC, C#, Microsoft SQL Server
https://github.com/N3lla24/RentalManagementSystem
Built a web application for room rental management using ASP.NET MVC, integrating data analytics features to track bookings, room availability, and customer information.