# Yinglun (Leo) Suo

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## **Work Experience**

### **Manitoulin Transports**

Web and Mobile Developer

2021/04 - 2023/08 Mississauga, ON, Canada

• Migrated the company's internal management website from Perl to a **microservices architecture using Vue and Python Django**. Conducted daily maintenance and debugging to enhance user experience and operational efficiency.

- Optimized the website's shipping notice report feature by transitioning from SQL queries to the **Django QuerySet API**, reducing website loading latency by **50**% while managing over **30,000 records** of report data from the database.
- Improved website security by **implementing VPN authentication and an advanced 2FA process** (i.e. email/phone verification with security questions for password reset requests), which effectively preventing unauthorized actions.
- Customized the **Vue-Quasar table component** to enable searching and sorting by column names, with a saving feature. Integrated with the **Google Cloud Console API** to export reports in Google Spreadsheet format.
- Revamped the company's shipping notification system by integrating the Twilio API, enabling **automated**, **real-time email/text notifications with GIF and URL**. User's subscription rates **increased by 15**% in first month of deploy.
- Developed a rating system to **collect user feedback across 10,000+ accounts**, implementing an **automated feedback prompt** during the login process. **Optimized prompt frequency** based on user activity to ensure the collection of authentic and detailed feedback. Archived rating histories aiding in help reviews of system migrations performance.
- Designed automation script performing **file system traversal** on the specified server drive storage locations. Send matched files to the IBM AS400 iSeries database. Deployed on kubernetes Cronjob **transferring over 200 doc/month**.

#### Education

Western University

University of Waterloo

2023/09 - 2024/12 (Expected)

Master of Engineering in Electrical and Computer Engineering - Software Engineering

London, ON, Canada 2016/09 - 2020/06

B. Math in Computer Science and Statistics Double Major

Waterloo, ON, Canada

#### **Project**

# **AI-Enhanced Course Teaching Assistant Agent**

Supervised by Dr. Apurva Narayan.

2023/09 - 2024/08(Expected)

- Implementing a pre-trained model integrated with a vector database. The model will provide contextually relevant explanations to student questions based on material from the database.
- Perform text embedding on collected course material and related field material to complete the vector database, including the model's response accuracy and reducing the model's deepfake.

Online-Book Store 2023/09 - 2024/04

- Designed and developed an online bookstore system with book searches, cart management, and secure payment transactions using JWT for authentication. Integrated Google Firestore for robust data management.
- Utilized Google Firestore's plugin for multi-media account login options to enhance user accessibility. Also designed an admin interface for comprehensive user and web content management.
- Developed a cloud-based infrastructure using Docker, Kubernetes, and Google Cloud Platform (GCP), enhancing the scalability and reliability of deploying and maintaining the Book Store project online.

# **Skills**

- **Programming Language:** Python, Javascript, Java, C/C++
- Database: MySQL, PostgreSQL, Firestore.
- Tool: Git, Docker, k8s, GCP, AWS, Jira