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SUMMARY

Master of Global Management candidate seeking full-time opportunities

- 5 years of experience in customer-oriented technical consulting
- Demonstrated leadership, project management and client relationship management skills
- · Proficient delivery of challenging projects dealing with cross-cultural and multi-functional teams

COMPUTER SKILLS

•	Java	•	JavaScript	•	SQL/SQL Server	•	ASP	•	PHP
•	JSP	•	Tableau	•	Process improvement	•	C#	•	ERP

PROFESSIONAL EXPERIENCE

Kingston Brass LLC., CA, USA Data Analyst

June 2019 - Now

Environment: SQL Server, PSQL, Salsify, SSRS, Elliott 8.5 ERP system

- · Reports generation for managers.
- IT support

Griffinest Asia Securities LLC., CA, USA Software Developer

Feb 2019 - Apr 2019

Environment: Real-time data processing, C#, SQL Server, GoDaddy, Bootstrap, Agile Application Development, Project Management

- Created application for the commission calculation of stock trading. Increased accuracy and save time. Also, developed application for generation the report. Help managers to monitor the trading and notice the specific trading.
- Designed and developed official website with original domain name. Increased brand recognition and sales.

AcademixDirect, Inc., CA, USA Fulfillment and Operation Administrator

Apr 2018 - Nov 2018

Create school forms in our lead generation platform. Test setups with internal peers (marketing managers, account managers) and client to ensure correct setup. Work closely with the Client Service team to fulfill client requests: such as content update, form delivery set up and other changes to school criteria requirements (daily basis). Monitor daily lead flow, identify issues that occur and resolve problems in a timely manner. Follow-up on open issues with account managers. Identify opportunities for operational improvements in existing systems. Monitor sales campaign performance monitoring and maintenance and alert management if problems are detected.

CECI Consultant Inc, Taipei, Taiwan Software Developer

Sep 2014 - Jan 2015

Environment: Real-time data processing, C#, Agile Application Development, Project Management

Created travel time prediction project system to show road conditions for Kaohsiung government; projected travel time on the highway Developed
variable messaging system, using past, current, and real-time data to anticipate traffic and road conditions, thus saving over \$300,000 in future
applications.

Cathay Life Insurance Co., Taipei, Taiwan Java Developer

Jul 2010 - Feb 2014

Environment:- Java, JavaScript, JSP, jQuery, JSON, CSS, Spring MVC, SQL DB2 ASP, store procedures, SQL Process Improvement, ASP, SQL Cross-functional coordination.

- Developed over 300 raffle system cases and 30 questionnaire system cases for company campaigns by coordinating with operations, human resources, and marketing departments to promote events, improve sales and performance for customers and colleagues.
- Improvised department meeting record management systems for tracking and maintaining meeting updates for managers to improve communication within departments.
- Developed and revamped application systems as per the company rules for data transfer between departments and subsidiaries. Created various reports for managers to analyze and improve department contribution and performance.
- Built asset management systems for devices to control company assets and communication between factories and employees, thereby also facilitating accounts to manage budge and create financial statements.
- Coordinated cross functionally for departmental asset management, recruiting campaigns, manager meetings and off-site rehabilitation events,
 planned and executed information department operation events, thereby maximizing department performance by advocating efficient work
 environment.

EDUCATION

Thunderbird School of Global Management, Phoenix, Arizona

Master of Global Management

Dec 2017

- Thunderbird Finance Arizona State Retirement System Consultant Project
- Thunderbird Global Excellence Scholarship 40% Tuition

HBX | Harvard Business School, Online, Pass

CORe Certificate (Business Analytics, Economics for Managers, and Financial Accounting)

Dec 2017

National Central University, Taoyuan, Taiwan

Jun 2010

Taipei Computer Association and Industrial Development Bureau

Bachelor of Information Management