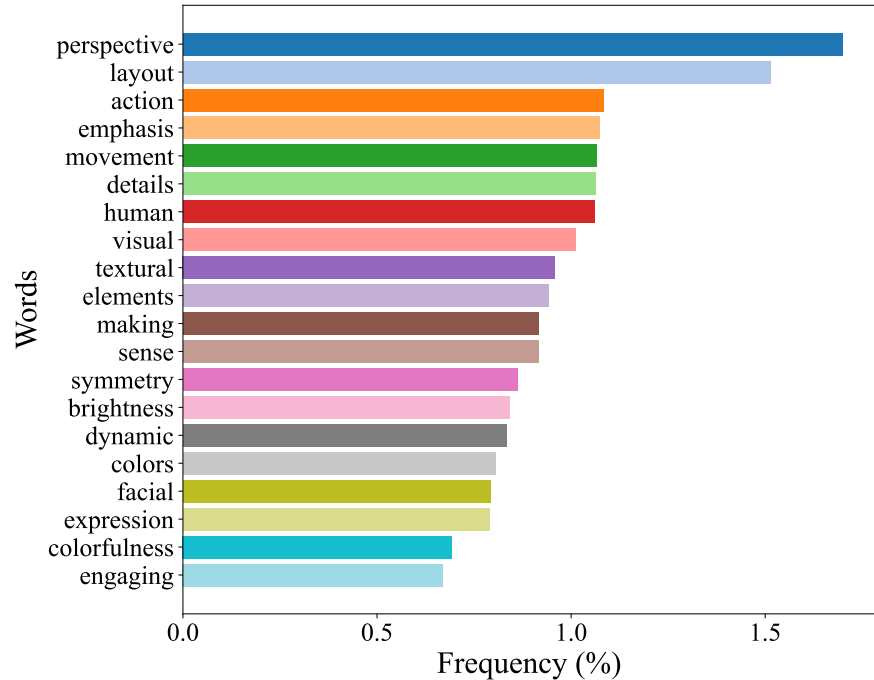


(a) Information Clarity



(b) Emotional Interaction