

August 26, 2016

To: Tiannan Yang

Subject: 2016 Second Quarter Bonus

Dear Tiannan.

We are pleased to announce that bonus payments are planned for Friday, August 26th to recognize second quarter 2016 performance. We're also pleased to report that we performed well against our second quarter financial plans, and as a result, the bonus pool will fully fund again this quarter. As a company, we executed not only in financial terms, but continued to make significant strides against many of our strategic initiatives. Here are a few highlights worth noting:

- We've now sold over \$41B in commercial and residential real estate in our history
- GMV (total transaction value) for Q2-16 increased 20% versus prior year
- Ten-X exceeded its revenue plan for the quarter, and is up 17% YTD versus prior year
- Q2-16 profitability also exceeded plan and grew 27% vs. prior year
- Our site metrics are extremely healthy...compared to prior year, our Q2-16 unique visitors were up 18%, page views were up 19%, and new account creations were up 38%
- We updated the Ten-X long range strategic plans and shared them with the board of directors and employees at our recent all-hands meeting
- We continue to invest in our growth businesses (Ten-X Homes and Commercial Owners), selffunding these efforts from the continued profitability of Auction.com and the Commercial Big 2

As we've communicated, the corporate bonus plan has been designed in a way that we hope motivates employees to focus their efforts and energy on activities that will achieve specific company goals, and believe that the quarterly payouts are an effective way of helping the company achieve its most critical objectives in a timely manner. Like we've done in prior quarters, we've included a one-page summary that explains the two foundational elements of the corporate bonus plan – funding and payout. The next page tackles both elements, and includes examples illustrating the funding and payout processes at work.

Based on our Q2-16 performance, and subject to the terms and conditions of the Incentive Compensation Plan, we are pleased to award to you a Q2-16 bonus in the amount of \$1,158.75, less applicable payroll taxes and 401(k) deductions if you are enrolled in our retirement plan. This reflects a payout of 50% against your Q2-16 quarterly target bonus amount of \$2,317.50. I want to personally thank you for the contributions you made during the last quarter and look forward to building on this success throughout the rest of the 2016 calendar year and beyond.

Sincerely,

Tim Morse, Chief Executive Officer



BONUS POOL FUNDING

Participants in the corporate bonus program are eligible for a preliminary target bonus amount that is derived by multiplying their quarterly base salary by their target bonus percent. This preliminary target bonus amount is then split into two components, one individual and one company, with the weighting of each component dependent on the employee's level in the management hierarchy. Modifiers, as described below, may be applied to both components to derive the final bonus pool from which actual payouts are made.

The portion of the funds dedicated to individual performance are deposited into the pool regardless of

	Corporate Bonus Plan Funding & Payout Examples				
	Example One:		Example Two:		
ase Salary	\$70,000 10%		\$70,000 10%		
onus Target (%)					
Annual Bonus Target (\$)	\$7,000 Company/Individual Funding Split (Split based on position level in the organization) (Individual component funds at 100%) (Company component funds based on financials)		\$7,000 Company/Individual Funding Split (Split based on position level in the organization) (Individual component funds at 100%) (Company component funds based on financials)		
Quarterly Bonus Target:	/ \$1	,750	\$1,	.750	
	COMPANY	INDIVIDUAL	COMPANY	INDIVIDUAL	
	25%	75%	25%	75%	
	1	1	1	1	
	\$438	\$1,313	\$438	\$1,313	
	1	1	I .	- 1	
Company Performance Mo	odifier: 100%	N/A	75%	N/A	
	<u> </u>	<u> </u>	$\overline{\mathbf{I}}$		
	\$438	\$1,313	\$328	\$1,313	
onus Target Potential:	\$1	750	\$1,	641	
Manager Discretionary Mo	odifier: 85%		100%		
Actual Bonus Payout:	\$1,488		\$1,641		
Percent Payout Against Ta	st Target: 85%		94%		

how the company performs during the quarter – this portion of the funding recognizes the contributions made by employees during the quarter.

The portion of the funds dedicated to company performance are based on Ten-X's quarterly financial results – this portion of the funding ties employee rewards to overall company performance (both favorable and unfavorable). The total amount of funds deposited based on individual and company performance make up the final bonus pool, from which managers can recommend discretionary payouts based on employee performance.

ACTUAL BONUS PAYOUT

Once funding of the bonus pool has been determined as described above, we move to the second step in the process – individual bonus payments. This phase is separate and distinct from the funding phase, and the individual bonus recommendations set forth by Ten-X's managers are entirely discretionary. Each manager evaluates his/her eligible employees on the basis of their performance during the prior quarter. Items such as achievement of goals & OKR's, quality of work, completion of special projects, etc. may all factor into a manager's decision regarding how much of his/her bonus pool to allocate to each eligible employee. The intent is to create a "pay-for-performance" environment, resulting in a meaningful distribution of our overall pool and ensuring that our very best performers are rewarded. All recommended bonus payout amounts are aggregated and measured against the final bonus pool, prior to submitting for executive level approval.