

YUGO IWAMOTO

Seeking Full-time opportunity in UX Design/Research, Product Design/Development, & Web Design/Development
M.S. Human Computer Interaction student at Rochester Institute of Technology (RIT)

CONTACT

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Portfolio: <https://bit.ly/3tNm2Ox>

EDUCATION

Rochester Institute of Technology

Master of Science (M.S)

in Human-Computer Interaction

- Aug 2023 - Graduating August 2025
- CGPA: 3.78

SUNY Brockport

Bachelor of Science (B.S)

in Communications & Recreation,

Therapeutic Recreation, and Tourism

- Jan 2018 - Dec 2021 • CGPA: 3.37

SKILLS

Programming Language

- Python • Java • HTML • CSS
- C++ • Javascript • PHP • JSON

Technical

- Adobe Creative Cloud • Arduino
- Video Editing • Photography • JMP
- Blackboard • WordPress Sites
- Responsive Web Design • Figma
- Basic Wireframing and Mockups

Interpersonal and Productivity

- Microsoft 365 • Google Suite
- Fluent Bilingual Spoken and Written Communication (English, Japanese)
- Multicultural Community Engagement
- Critical Thinking • Collaboration
- Event Logistics • Hospitality Services

Major courses completed

- Research Methods (HCIN-600)
- Foundation of HCI (HCIN-610)
- Wearable and IoT (HCIN-720)
- Usability Testing (HCIN-630)
- Designing Information (HCIN-620)

WORK EXPERIENCE

Graduate Research Assistant

School of Information (the iSchool), RIT

Aug2024 - Current
Rochester, New York

- Assisting Prof. Catherine Beaton in developing the INSPIRE website; facilitating the research collaborations of disability faculty & staff and workshops
- Designing and conducting user studies to evaluate the effectiveness of new HCI methodologies, providing valuable data to improve user-centered design.
- Facilitating the user study, focus group, and interview for Multi Language Learner generative AI project.

NSF AWARE-AI Research Trainee

AWARE AI NRT, RIT

Aug2024 - Current
Rochester, New York

- Conducting Human-Computer Interaction research under the direction of Dr. Jamison Head and Dr. Garreth Tigwel, utilizing user-centered design principles.
- Leading and conducting research for an effective methodology to generate alt text of figures in science articles with generative AI.

Route Setter & climbing gym staff

Redbarn Climbing Gym, Outdoor Education, RIT

May 2024 - Current
Rochester, New York

- Setting routes on the wall with a variety of grades to ensure the accessibility and learnability of the climbs to assist climbers' improvement.
- Greeting and processing the agreement and transaction of day pass and semester pass and answering all the questions customers have.

Graduate Assistant

DisabilityService Office (DSO), RIT

Jan2024 - Aug 2024
Rochester, New York

- Worked with RIT students with disability and ensured students' access needs were being met on campus.
- Provided the system supports, scheduling, processes, and proctoring exams, including assistive technology support, and created/maintained instructions.
- Converted research articles and textbooks accessible and compatible with text-to-speech software.

Communications and Student Experience Coordinator

School of Information (the iSchool), RIT

Jan 2022 - Dec 2022
Rochester, New York

- Lead department-wide community engagement efforts for students, staff, and faculty in the iSchool within the Golisano College of Computing & Information Sciences at RIT, including digital publications.
- Facilitated both virtual and in-person academic and recreational events throughout the year, such as new student orientation to provide campus tours of labs and host cultural events, etc.
- Supervised a team of student ambassadors of the iSchool and guided them toward becoming leaders and representatives of the college.
- Updated, launched, and maintained social media, created industry connections with the department, and publicized student and faculty achievements.
- Completed launching and revamping multiple web projects of RIT, including gathering content, creating frameworks, and iterating utilizing HTML/CSS.

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ACHIEVEMENTS

Research Assistant Scholarship

The iSchool at RIT, NY

- 20h of research assistance and 80% of tuition assistance in 2024-2025

Dean's List Honors

SUNY Brockport, NY

- Awarded for upholding academic excellence: semester GPA above 3.4. 2019-2021

International Transfer Student

Merit-Based Scholarship

SUNY Brockport, NY

- Awarded for academic achievements and dedication

GCCSD Pride Award

Gates Chili Central School District

- Recognized for contributions, professionalism, and innovation

LEADERSHIP & OTHERS

Student Office Assistant

School of Interactive Games & Media, RIT
Aug 2023- Current

Aircraft Catering Specialist

Asahi Airport Service
Mar 2023- Jul 2023

Office Assistant

Payment & Procurement Office
April 2021- Aug 2021

Student Lead

Brockport Auxiliary Services
Jan 2018 - May 2021

Ramp Agent

All Nippon Airways
March 2017- September 2017

Receptionist, Front Desk Agent

Woodcliff Hotel and Spa

Aug 2021 - Dec 2021

Fairport, New York

- Assisted guests and interested parties with their reservations, events, weddings, holiday/tourism planning, budget, and hospitality services.
- Maximized the number of guests by reassigning rooms and facilities to efficiently and effectively utilize hotel capacity and services
- Resolved and responded promptly to guest requests, unique situations and circumstances, and other crises to ensure the smooth delivery of services

Communications Intern

Gates Chili Central School District

Jan 2021 - Jun 2021

Rochester, New York

- Collaborated with staff across the district, school grade levels, and other departmental staff to write and edit articles, district-wide emails and letters
- Aided in content management on the district website and social media to foster communication and connection with parents/guardians and build community and belonging using inclusive language and ensuring accessible information and graphics

Purser, High Speed Rail Attendant

Japan Rail Central Passengers

May 2018 - Aug 2020

Osaka, Japan

- Coordinated preparation, quality, punctuality, and delivery of dining and beverages and collaborated with merchandise staff to organize product displays for optimal sales surrounding seasonal promotions and branding
- Translated Japanese and English communications for train crew and international passengers to ensure full awareness of trip modifications
- Managed cabins to ensure the safety and punctual operation of Bullet Train

Global Ambassador of Study Abroad Programs

Center for Global Education, SUNY Brockport

Jan 2019 - Jun 2020

Brockport, New York

- Facilitated presentations, sessions, information workshops, and 1:1 meetings about study abroad programs for all students across the university
- Collaborated with foreign universities and their staff to curate experiences and promote academic programs for students interested in studying abroad
- Managed, updated, and maintained all social media accounts and channels
- Created and designed digital promotional and advertisement materials

International Orientation Leader

Center for Global Education, SUNY Brockport

Aug 2018 - Jan 2020

Brockport, New York

- Accommodated incoming first-year international students by coordinating their flight details to ensure their safe arrival on campus, connecting them to relevant on-campus departments and offices that support academics, English proficiency, career development, community engagement, and residential life
- Assisted non-native English-speaking international students with linguistic training programs and support to smoothen their U.S college experience
- Documented international students' activities and achievements in designing and curating social media content, newsletters, and publications