

PORTFOLIO

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CONTACT

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SOCIAL

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SKILLS

UI/UX Design

Usability Testing

Heuristic Evaluation

Front-end Development

Data Visualization

Project Management

TOOLS

Figma

Sketch

Principle

Adobe cc

HTML

CSS

JavaScript

React

Python

Tableau

Google Analytics

Premiere Pro

InVision

Yuanyuan Hu

EXPERIENCE

User Experience Designer II, Cisco | San Jose, CA | 2022 - Present

Work with product managers and engineers to design network operating center. Build intuitive and automated workflow for multiple types of users to configure, monitor, and debug the network. It reduced most manual works and enable few people to manage a whole enterprise network.

Experience Designer, WPP | Kansas City, MO | 2021 - 2022

Helped clients, like Sherwin Williams and Walgreen, with their digital transformation. Designed B2C customer experience, and B2C sales experience. Led Innovation projects from 0 to 1, 1 to 10^n, which doubled the AOV of Sherwin and help the business grow in the emerging DIY markets.

Innovation Consultant, Self Employed | Chicago, IL | 2018 - 2021

Helped Nonprofits in education, women's rights, sustainability to design business models and product portfolios; Consulted with clients, taught design thinking frameworks, organized co-creating workshops, and delivered recommendations or proposals.

Product Design Intern, Salesforce | Chicago, IL | 2020

Directly contributed to our biggest ever contract by tripling the retention rate of Lexio - our AI-powered BI tool. Formed the data-driven while user-centric design approach from understanding onboard barriers, experimenting to designing new collaboration functions. Helped the team build a scalable product by starting the Lexio design system.

UX Design Intern, Nokia | Naperville, IL | 2019 & 2020

Led multi-disciplinary teams through the research and design process to create a suite of SaaS solutions for global service providers and their customers to harness the potential of 5G. My designs helped build Nokia's portfolio and led to sales in the new vertical.

Product Manager, Yofish Fintech | Shanghai | 2017 - 2018

Identified requirements and designed wireframes, led UI, development, and operation teams. Delivered the lite version of Yofish stock app within four months. It got millions of MAU after release.

EDUCATION

Master's | Human-Computer Interaction | IIT Institute of Design

Bachelor's | Industrial Design | Tongji University