

# yapyubing99@gmail.com linkedin.com/in/yapyubing

# Experience

### Inland Revenue Authority of Singapore

Tax Officer Feb 2020–Jul 2020

### **Singapore Armed Forces**

Specialist (3SG) Feb 2018–Feb 2020

### **Resort World Sentosa**

Sales Associate
Dec 2015–Feb 2016

Supported schemes aimed to assist businesses during the height of the COVID-19 pandemic

Creation of multiple documents to aid in implementation of schemes to ease accessibility

Navigation of national-level databases whilst taking down and giving relevant information

Corresponded professionally with corporations of various industries and other ministries

One of three specialists selected to directly lead at least 30 other personnel in a training programme

Quantitative analysis used daily to plan rosters for at least 10 personnel of various workloads

Situational awareness and critical thinking emphasised in daily operations

Facilitated sales in the largest store in Universal Studios Singapore

Knowledge and navigation of inventory stores

Customer service and satisfaction were expected

## Education

University at Buffalo BSc. Business Administration 2020–

## Certification

Certificate in Security Operations
SkillsFuture Singapore
Oct 2018

# **Skills**

### Microsoft Office

Word, Excel, Powerpoint

### **Adobe Products**

Photoshop, After Effects, Indesign

### Bilingual

English (Written and Spoken)
Mandarin Chinese (Written and Spoken)

### Leadership

Success in team management

**Problem Solving** 

### **Communication Skills**

Experience in communications with people of various positions and backgrounds