

To facilitate the application of the phase-type method in Wang et al. (2023), we provide a general-purpose R function `phase_type_estimation` which can be used to estimate the lifetime distribution for general warranty datasets with two-layer censoring. The detailed description of `phase_type_estimation` is shown as follows.

#### *Usage*

```
phase_type_estimation(ts, lags, ncensor, end_of_study, warranty_length, m1 = NULL, m2
= NULL, epsilon = 5e-3, maximum_order = 5, GoF_plot = TRUE)
```

#### *Input*

- `ts`: a vector of the observed product lifetimes;
- `lags`: a vector of the observed sales lags, and it should be of the same length with `ts`;
- `ncensor`: number of censored products;
- `end_of_study`: end-of-study censoring time;
- `warranty_length`: length of the warranty period;
- `m1`: optional; the order of the phase-type distribution for the product lifetime  $T$ ; if not specified, `m1` will be selected via cross-validation;
- `m2`: optional; the order of the phase-type distribution for the sales lag  $X$ ; if not specified, `m2` will be selected via cross-validation;
- `epsilon`: the convergence threshold for the EM algorithm; the EM algorithm is terminated when the increment in log-likelihood is smaller than `epsilon`;
- `maximum_order`: this argument will be used if `m1` and `m2` are not provided; in this case, we would select `m1` and `m2` from  $\{1, 2, 3, \dots, \text{maximum\_order}\}$  using 5-fold cross-validation;
- `GoF_plot`: logical; if `GoF_plot = TRUE`, then a plot will be displayed to check the goodness-of-fit of the phase-type model.

#### *Output*

Given the required input, `phase_type_estimation` generates a list of nine components:

- `m1`: the order of the phase-type distributions for the product lifetime  $T$ ;
- `pi.T`: ML estimate for the initial probability vector  $\boldsymbol{\pi}$  of the phase-type distribution for  $T$ ;
- `xi.T`: ML estimate for the exit vector  $\boldsymbol{\xi}$  of the phase-type distribution for  $T$ ;
- `Lambda.T`: ML estimate for the intensity matrix  $\boldsymbol{\Lambda}$  of the phase-type distribution for  $T$ ;
- `m2`: the order of the phase-type distributions for the sales lag  $X$ ;

- `pi_X`: ML estimate for the initial probability vector  $\tilde{\pi}$  of the phase-type distribution for  $X$ ;
- `xi_X`: ML estimate for the exit vector  $\tilde{\xi}$  of the phase-type distribution for  $X$ ;
- `Lambda_X`: ML estimate for the intensity matrix  $\tilde{\Lambda}$  of the phase-type distribution for  $X$ ;
- `loglikelihood_max`: maximum of the log-likelihood function.

The R function `phase_type_estimation` is developed for general two-layer censored warranty datasets. Given a generic dataset, `phase_type_estimation` can yield the phase-type sieve estimator for the distributions of product lifetime and sales lag. Moreover, it can also generate a plot to check the goodness-of-fit of the phase-type model. Please see `toy_example.R` for some examples,