

Yueni Chen

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EDUCATION

York University -- Toronto, ON

Bachelor of Science, Statistics

Sep.2023 -May 2027

GPA: 7.35/9.0

Relevant Coursework: Mathematical Statistics, Elementary Probability, Linear Algebra, Intro to Computing for Math and Stats, Regression Analysis, Statistical Computing with R

TECHNICAL SKILLS

- Programming & Tools: R, MATLAB, SQL, Power BI, Python, Excel
- Functional: Data Analytics, Statistical Modeling, Dashboard Reporting, Data Cleaning

PROFESSIONAL EXPERIENCE

Business Operations Intern | Sinotrans Central China Co., Ltd. — Qingdao, China May 2025 – Aug. 2025

- Utilized Power BI to analyze key business performance indicators, including shipment volume and revenue, conducting YoY and MoM trend analysis to support strategic decision-making.
- Monitored real-time BI dashboards to detect operational anomalies; performed root-cause analysis and implemented targeted data governance improvements, enhancing data accuracy and quality by approximately 10%.
- Conducted deep-dive analysis on the top 10 customer activities, identifying key drivers of volume fluctuations and providing actionable recommendations to management.
- Collaborated with cross-functional teams to streamline reporting workflows and improve the consistency and analytical value of business reports.

PROJECT EXPERIENCE

Beverage Shop Business Analysis Project (Course Project, 2025)

- Analyzed store performance data (traffic, orders, prep time, ratings, pricing) across multiple cities.
- Identified key drivers of sales and customer satisfaction; provided operational and pricing improvement recommendations.
- Built visual reports to support business insights and decision-making.