JAMES **YUEN**

College student with Computer Science major seeking experience in working with technology on the front and back end in various computer-related fields, as well as build upon customer service skills and interpersonal interactions. Seeking to build upon management skills while working to become more of a team member, as well as gaining more work experience via challenges. Fast learner and critical thinker who regularly maintains consistent, quality work.

PERSONAL INFO

ADDRESS

72 Willits Street
Daly City, CA 94014

PHONE

(415) 988-2232

E-MAIL

yuen.james08@gmail.com

SKILLS

HTML CSS Unity
Python Java C#
Windows OS Mac OS
Apple iOS Android OS
Computer Hardware
Networking Hardware
Adobe Photoshop
Adobe Premier

EDUCATION

LOWELL HIGH SCHOOL

San Francisco, CA

2011 - 2015

SKYLINE COLLEGE

San Bruno, CA

2015 - present

CODING INSTRUCTOR

2019-06 - Present / MVCode Programming

- Instructed students from elementary to high school on coding with JavaScript and C#, and monitored and recorded their work progress
- Learned more about working with specific tools such as Unity and the Minecraft modding API, both requiring programming knowledge

NETWORK MANAGER, WEB DEVELOPER INTERN

2019-07 - 2019-09 / UCSF Parnassus - Radiology Network Department

- Maintained internal wiki pages, and mass-migrated pages from an older wiki
- Worked hands-on in the field to verify physical server condition with terminal

IT FIELD SERVICES INTERN

2018-09 - 2019-07 / UCSF Parnassus - IT Field Services

- Imaged, configured, and deployed computer to Medical Center and campus customers, as well as diagnosing and fixing PCs on-site
- Experienced with working with Win and Mac hardware, and various I/O standards
- Worked with networking within a mass-scale context, such as checking ports for connectivity and requesting static IP addresses for customers

VALET, BELLBOY

2017-07 - 2017-09 / Towne Park at Crowne Plaza Hotel SFO

- Provided excellent customer service to customers staying at the hotel
- Responded quickly and carefully with work orders, such as parking or retrieving cars, bringing luggage to and from rooms, and fulfilling front desk requests from customers related to room service

ROBOT ENGINEER, SUPPLY MANAGER

2013-09 - 2015-05 / Lowell High Robotics Club

- Experienced with various electronics used to build robots, such as small-scale motors and wireless modules
- Worked on simple instructional programming for the robots using C#
- Held extensive knowledge of resource management and ordering, using spreadsheets and vendor sites