library(data.table)

library(ggplot2)

library(plyr)

 $\label{lineart_Data_Analyst_Exercise} HireArt_Data_Analyst_Exercise_10_12_17_<- read_excel("Downloads/HireArt - Data Analyst Exercise 10.12.17\357\274\210\345\211\257\346\234\254\357\274\211.xlsx")$

Read and format the data

client data <- as.data.table(HireArt Data Analyst Exercise 10 12 17)

client_data <- client_data[, year:= year(`Date of Contact`)]</pre>

client_data <- client_data[, month:= month(`Date of Contact`)]</pre>

###count monthly contacts

client_month <- as.data.table(count(client_data,"month"))</pre>

client month <- client month[,percentage:= freq/sum(freq)]</pre>

####visualize the results

ggplot(data=client_month, aes(x=month,y=percentage))+geom_line()+labs(title="Client contacts, by month")

client_data <- client_data[,month_year := format(as.Date(`Date of Contact`),"%Y-%m")]</pre>

