iamsaravanakumar98@gmail.com

6385572826

Madurai 625019

Skills

- Social media
- · Content management
- SOL
- Video Content Review
- Product Evaluation
- Time Management
- · Problem-solving
- Communication Skills

Education And Training

04/2019

Bachelor Of Applied Arts And Science:

B.Sc(Maths)

MNS SVN College.

Tamil Nadu

04/2016

HSC:

MNU Jayaraj Nadar Hr Sec School

Tamil Nadu

04/2014

SSLC:

MNU Jayaraj Nadar Hr Sec School

Tamil Nadu

Languages

Tamil: First Language

English: A1

Beginner

Hindi: A1

Beginner

Saravanakumar G

Summary

Detail-oriented professional with 8 Months of experience at Teleperformance, specializing in reviewing product videos for quality and accuracy. Skilled in assessing video content, ensuring it aligns with product specifications, and providing feedback to enhance product presentation. Focused on maintaining high standards of accuracy and supporting product improvements to enhance customer satisfaction.

Experience

Teleperformance - Content Moderator

Hydrabad, India 05/2024 - Current

- Highly detail-oriented and results-driven professional with 8 months of
 experience at Teleperformance, specializing in comprehensive video content
 review and in-depth product evaluation. In this role, I am responsible for
 thoroughly examining video content across various platforms to ensure it meets
 strict quality standards, aligns with product specifications, and accurately
 represents the features and functionality of the product being reviewed. My
 daily tasks involve reviewing videos to ensure they adhere to company
 guidelines, are free from errors, and clearly convey the product's benefits to
 customers.
- Skilled in assessing both the visual and functional aspects of products, I provide
 valuable feedback based on detailed evaluations of product features,
 performance, and presentation. My expertise in identifying any discrepancies,
 inaccuracies, or areas for improvement allows me to ensure that all content
 accurately reflects the product's capabilities, ultimately supporting customer
 satisfaction, and enhancing brand reputation. I work closely with crossfunctional teams to communicate key findings, offering actionable insights that
 contribute to ongoing product improvement, and refining video content for
 maximum effectiveness.
- With a keen eye for detail, I ensure that product videos are not only accurate, but also engaging and informative, tailored to meet customer expectations. I excel in fast-paced environments, managing multiple tasks while maintaining a high level of accuracy and consistency. Additionally, I collaborate with team members and stakeholders across departments to implement continuous improvements, and ensure that every product video supports the company's mission of delivering exceptional customer experiences.