

***Touchpoints Creating Powerful Leadership Connections In The
Smallest Of Moments Douglas R Conant***

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Touchpoints Creating Powerful Leadership Connections

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TouchPoints - ConantLeadership

TouchPoints: Creating Powerful Leadership Connections in the Smallest of Moments [Douglas Conant, Mette Norgaard] on Amazon.com. *FREE* shipping on qualifying offers. A fresh, effective, and enduring way to lead—starting with your next interaction. Most leaders feel the inevitable interruptions in their jam-packed days are troublesome.

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TouchPoints speaks to the theory and craft of leadership, promoting a balanced presence of rational, authentic, active, and wise leadership practices. Leadership mastery in the smallest and otherwise ordinary moments can transform aimless activity in individuals and entropy in organizations into focused energy—one magical moment at a time.

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Books Archive - ConantLeadership

In his book TouchPoints: Creating Powerful Leadership Connections in the Smallest of Moments, Conant and his cowriter, Mette Norgaard, assert that every face-to-face conversation can promote a company's strategies and values and increase a leader's impact. Leaders can leverage each of those interactions to bolster employee engagement, set ...

Why Small Interactions Matter - news.gallup.com

by Douglas Conant & Mette Norgaard. The TouchPoint model has three components and involves using the head, heart and hands to connect with employees in a way that not only enhances their individual performance, but actually transforms them into a valued member of the team.

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