**Clint Plummer**

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Nationality: Australian Current Location: Los Angeles,CA

**PROFESSIONAL SUMMARY**

Software engineering manager with over 10 years experience developing for the web in a multitude of languages, highly collaborative with an excellent understanding of development best practices throughout the entire SDLC

Experience owning & crafting product / technical roadmaps collaborating with both clients and technical stakeholders to many successful deliveries.

Enjoys working closely with HR & Recruiting to hire and build high performing agile teams of 6-12 people

**Functional Expertise:**

|  |  |
| --- | --- |
| * Leadership, team building and management | * Agile methodologies (SCRUM/Lean/Kanban) |
| * Full Stack Developer (Ruby/node.js/Javascript/Python) | * Product Management |
| * Devops | * Product Strategy |

**EMPLOYMENT HISTORY**

**GOAT, Los Angeles – Engineering Manager Apr 2019 – Apr 2020**

**Achievements:**

* Lead, recruited & managed a team of 15 comprising of iOS (Swift) / Android (Kotlin) / Backend Engineers (Ruby/Golang Microservices) both co-located and remote, building a brand new yet unreleased app for GOAT
* Worked with PM’s and key stakeholders to execute & deliver utilizing a combination of agile methodologies on an entirely new app & brand for GOAT

**Travelport Locomote, Australia – Solutions Architect Jun 2017 – Jul 2018**

**Achievements:**

* Pragmatically defined & owned the product technology roadmap and set strategic direction to teams through deep collaboration with product owners, engineers, QA & other stakeholders, roadmap artefacts were created in the form of user stories & through visual language eg. UML
* Worked with HR and Recruiting to recruit staff & improve the hiring process / pipeline
* Championed key initiatives to increase release predictability & reliability, reducing cycle time, reducing escaped defects through collaboration with multiple facets of the business such as management, support, sales & engineering
* Selected and evangelised design patterns & processes to help scale the architecture & organisation with contribution to the organisation's wiki, lightning talks & mentoring resulting in improvements to the organisations engineering conceptual integrity & reduced cycle time for user stories
* Orchestrated a zero downtime organisation wide migration to Heroku (PaaS) from Ansible/Chef managed infrastructure, this resulted in a reduced operational overhead on the engineering team & direct cost savings through a reduction in hosting costs.
* Developed technical tools to aid in story visibility through the development pipeline & defect tracking/resolution
* Maintained a suite of apps hosting in AWS using Config Management (Ansible/Chef) & PaaS such as Elastic Beanstalk, Heroku and containerisation using Docker
* Provided direction/planning to engineering teams and collaborated with third party vendors in order to meet PCI / GDPR compliance

**Travelport Locomote, Australia - *Engineering Manager / Technical Product Owner* Jun 2012 – Jul 2017**

**Achievements:**

* Built, hired, mentored & lead scrum teams of 6-8 composing of (Engineers, QA’s and BA’s) both domestically and remotely, worked closely with HR & Recruiting both locally & abroad nurturing a much lauded company culture that emphasised ownership and collective impact
* Fostered continuous improvement and provided continuous feedback to employee’s with one on one’s and frequent engagement
* Facilitated growth of the company from 5 → 50 employee’s through formulation & articulation of the vision and goals to scrum teams via story mapping sessions, five whys, kick off's, pair programming & mentoring & improvements to documentation & processes
* Orchestrated plans, prioritised resources and set the strategy for on-boarding some of Australia’s largest Banks & Universities
* Forged and build relationships outside engineering in marketing and support to ensure alignment
* Crafted, evangelised and delivered on both the product strategy & the technical roadmap utilizing a stack of Rails/node.js/Heroku/AWS
* Identified key differentiators & opportunities through user & sales feedback, backlog and competitor analysis within the market and crafted user stories to guide & fortify the companies USP
* Guided product decisions through empiricism primarily through the build, measure lean feedback loop
* Supported and collaborated with third parties through acquisition due diligence resulting in a successful buy out

**Travelport Locomote, Australia – Engineering Manager July 2012 – Jun 2014**

**Achievements:**

* Built, lead, supported & mentored scrum teams of 6-8 as a servant leader both domestically and remotely to many successful deliveries utilizing a stack of Rails/node.js/Heroku/AWS
* On-boarded & Supported some of Australia's leading banks and universities, leading to increased revenue/improved market perception
* Collaborated and improved hiring, policies and processes for an organization undergoing tremendous growth
* Implemented/maintained best practice Continuous Integration/Continuous Delivery/Test Automation & Deployment pipelines

**Alliance software –** **Senior / Lead Web Developer** **Mar 2006 – May 2012**

**Achievements:**

* Delivered E2E & supported over 20 projects with Rails/Zend Framework
* Worked with recruiting for hiring and later to lead and mentor junior software engineers
* Fostered a spirit of continuous improvement within engineering
* Helped build relationships with clients to ensure quality outcomes & manage expectations
* Built, managed and supported a custom CMS based on Zend Framework architecture

**EDUCATION**

***Bachelor of Applied Science (Computing)*** *Swinburne University*, Melbourne 2001 – 2004

**VCE** Pembroke, Mooralbalk 1998