# MANOVA & Multiple Linear Regression Analysis

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### **About The Data**

- Was collected from several marketing research survey of a industrial supplier's customers
- Observe the effects and relationship of customers' perception and charasteristics towards their purchasing outcomes

- 10 independent variables (x<sub>1</sub>-x<sub>10</sub>)
- 2 dependent variables (y<sub>1</sub>, y<sub>2</sub>)
- 100 observations

## Idependent Variables (continuous)

- x<sub>1</sub> Delivery speed amount of time it takes to deliver the product once an order has been confirmed
- x<sub>2</sub> Price level
   perceived level of price charged by product suppliers
- x<sub>3</sub> Manufacturer's image overall image of the manufacturer/supplier

## Idependent Variables (continuous)

- x<sub>4</sub> Service
  - overall level of service necessary for maintaining a satisfactory relationship between supplier and purchaser
- x<sub>5</sub> Salesforce's image
   overall image of the manufacturer's sales force
- x<sub>6</sub> Product quality
- perceived level of quality of a particular product (e.g., performance or yield)

## Idependent Variables (categorical)

- x<sub>7</sub> Size of firm1=large, and 0=small
- x<sub>8</sub> Purchase structure
   1=centralized procurement,
   0=decentralized procurement
- x<sub>9</sub> Type of industry
   1=classic industry, and 0=other industries
- x<sub>10</sub> Type of customer's buying situation
   1=new task, 2=modified rebuy, and 3=straight rebuy

## Response Variable

### ■ y<sub>1</sub> Usage level

how much of the firm's total product is purchased from the supplier, ranging from 0 to 100 percent

### y<sub>2</sub> Satisfaction level

how satisfied the purchaser is with past purchases from the supplier, measured on the same graphic rating scale as the perceptions  $x_1$  to  $x_7$ 

### **MANOVA**

• Test for  $x_7$  main effect:

$$H_0:\tau_1=\tau_2=0$$
  $H_a:$  at least one  $\tau_i\neq 0$ 

Test for x<sub>8</sub> main effect

$$H_0: \alpha_1 = \alpha_2 = 0$$
  $H_a:$  at least one  $\alpha_i \neq 0$ 

Test for x<sub>9</sub> main effect

$$H_0: \beta_1 = \beta_2 = 0$$
  $H_a:$  at least one  $\beta_i \neq 0$ 

Test for x<sub>10</sub> main effect

$$H_0: \gamma_1 = \gamma_2 = \gamma_3 = 0$$
  $H_a:$  at least one  $\gamma_i \neq 0$ 

## **MANOVA** Table

	SV	SSC	CP	df	Wilk's lambda	F	p-value	
	V	118.178	1.802	1	0.946	2.64	0.0768	
	<b>X</b> <sub>7</sub>	1.802	0.027	1	0.940	2.04	0.0708	
	.,	1.522	1.05	1		1 1	0 2277	
	<b>X</b> 8	1.05	0.724	Ŧ	0.977	1.1	0.3377	
	<b>X</b> 9	124.6	9.166	1	0.941	2.89	0.0604	
		9.166	0.674		0.941	2.09	0.0004	
	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	4454.14	301.816	_	1	0.204	40.72	<0.0001
	X <sub>10</sub>	301.816	23.679	2	0.284	40.72	(0.0001	
	Error	2179.715	86.769	94				
	EIIOI	86.769	31.49	94				
	Total	6878.155	400.603	00				
	Total	400.603	56.594	99				

Reject  $H_0: \gamma_1 = \gamma_2 = \gamma_3 = 0$  at  $\alpha = 0.05$ .

Conclude that  $x_{10}$  effects are significant.

#### Model:

$$y_1 = \beta_0 + \beta_1 x_1 + \beta_2 x_2 + \beta_3 x_3 + \beta_4 x_4 + \beta_5 x_5 + \beta_6 x_6 + \beta_7 x_7 + \beta_8 x_8 + \beta_9 x_9 + \beta_{10} x_{10} + \epsilon$$

$$y_2 = \beta_0 + \beta_1 x_1 + \beta_2 x_2 + \beta_3 x_3 + \beta_4 x_4 + \beta_5 x_5 + \beta_6 x_6 + \beta_7 x_7 + \beta_8 x_8 + \beta_9 x_9 + \beta_{10} x_{10} + \epsilon$$

#### 應變數γ₁:

#### 變異數分析 平均值 平方 來源 自由度 平方和 F 值 Pr > F模型 62.30 <.0001 6999.16659 699.91666 誤差 11.23408 89 999.83341 已校正的總計 7999.00000

根 MSE	3.35173	R 平方	0.8750
應變平均值	46.10000	調整 R 平方	0.8610
變異係數	7.27056		

#### 應變數y₂:

變異數分析								
來源	自由度	平方和	平均值 平方	F值	Pr > F			
模型	10	58.22753	5.82275	36.40	<.0001			
誤差	89	14.23837	0.15998					
已校正的總計	99	72.46590						

根 MSE	0.39998	R 平方	0.8035
應變平均值	4.77100	調整R平方	0.7814
變異係數	8.38351		

 $H_0: \beta_1 = \beta_2 = \beta_3 = \beta_4 = \beta_5 = \beta_6 = \beta_7 = \beta_8 = \beta_9 = \beta_{10} = 0$ 

 $H_a$ :at least one  $\beta_i \neq 0$ 

Multivariate Statistics and F Approximations							
S=2 M=3.5 N=43							
統計值	值	F值	分子自由度	分母自由度	Pr > F		
Wilks' Lambda	0.04936126	30.81	20	176	<.0001		
Pillai's Trace	1.38318857	19.96	20	178	<.0001		
Hotelling-Lawley Trace	10.49585965	45.76	20	145.03	<.0001		
Roy's Greatest Root	9.58126880	85.27	10	89	<.0001		
附註: Roy Greatest Root 的 F 統計值是上限。							
附	主: Wilks Lambda	a 的 F 統	計值是精確值	0			

#### $H_0: \beta_1 = 0$

Multivariate Statistics and Exact F Statistics							
S=1 M=0 N=43							
統計值	值	F值	分子自由度	分母自由度	Pr > F		
Wilks' Lambda	0.99408403	0.26	2	88	0.7702		
Pillai's Trace	0.00591597	0.26	2	88	0.7702		
Hotelling-Lawley Trace	0.00595117	0.26	2	88	0.7702		
Roy's Greatest Root	0.00595117	0.26	2	88	0.7702		

$$H_0: \beta_3 = 0$$

5=1 M=0 N=43								
統計值	億	F值	分子自由度	分母自由度	Pr > F			
Wilks' Lambda	0.58769658	30.87	2	88	<.0001			
Pillal's Trace	0.41230342	30.87	2	88	<.0001			
Hotelling-Lawley Trace	0.70155832	30.87	2	88	<.0001			
Roy's Greatest Root	0.70155832	30.87	2	88	<.0001			

#### $H_0:\beta_2=0$

S=1 M=0 N=43								
統計值	值	F值	分子自由度	分母自由度	Pr > F			
Wilks' Lambda	0.97521943	1.12	2	88	0.3315			
Pillars Trace	0.02478057	1.12	2	88	0.3315			
Hotelling-Lawley Trace	0.02541025	1.12	2	88	0.3315			
Roy's Greatest Root	0.02541025	1.12	2	88	0.3315			

$$H_0: \beta_4 = 0$$

S=1 M=0 N=43								
統計值	值	F值	分子自由度	分母自由度	Pr > F			
Wilks' Lambda	0.97519393	1.12	2	88	0.3311			
Pillai's Trace	0.02480607	1.12	2	88	0.3311			
Hotelling-Lawley Trace	0.02543707	1.12	2	88	0.3311			
Roy's Greatest Root	0.02543707	1.12	2	88	0.3311			

### $H_0:\beta_5=0$

Multivariate Statistics and Exact F Statistics							
S=1 M=0 N=43							
統計值	值	F值	分子自由度	分母自由度	Pr > F		
Wilks' Lambda	0.84964899	7.79	2	88	0.0008		
Pillai's Trace	0.15035101	7.79	2	88	0.0008		
Hotelling-Lawley Trace	0.17695662	7.79	2	88	0.0008		
Roy's Greatest Root	0.17695662	7.79	2	88	0.0008		

#### $H_0: \beta_7 = 0$

S=1 M=0 N=43								
統計值	值	F值	分子自由度	分母自由度	Pr > F			
Wilks' Lambda	0.69035303	19.74	2	88	<.0001			
Pillai's Trace	0.30964697	19.74	2	88	<.0001			
Hotelling-Lawley Trace	0.44853423	19.74	2	88	<.0001			
Roy's Greatest Root	0.44853423	19.74	2	88	<.0001			

#### $H_0: \beta_6 = 0$

Multivariate Statistics and Exact F Statistics							
S=1 M=0 N=43							
統計值	值	F值	分子自由度	分母自由度	Pr > F		
Wilks' Lambda	0.95643671	2.00	2	88	0.1409		
Pillai's Trace	0.04356329	2.00	2	88	0.1409		
Hotelling-Lawley Trace	0.04554749	2.00	2	88	0.1409		
Roy's Greatest Root	0.04554749	2.00	2	88	0.1409		

$$H_0: \beta_8 = 0$$

S=1 M=0 N=43							
統計值	值	F值	分子自由度	分母自由度	Pr > F		
Wilks" Lambda	0.76368637	13.62	2	88	<.0001		
Pillai's Trace	0.23631363	13.62	2	88	<.0001		
Hotelling-Lawley Trace	0.30943806	13.62	2	88	<.0001		
Roy's Greatest Root	0.30943806	13.62	2	88	<.0001		

Н		R	$=$ $\cap$
	١0٠	$P_{S}$	)—U

S=1 M=0 N=43							
統計值	値	F値	分子自由度	分母自由度	Pr > F		
Wilks' Lambda	0.79227353	11.54	2	88	<.0001		
Pillai's Trace	0.20772647	11.54	2	88	<.0001		
Hotelling-Lawley Trace	0.26219034	11.54	2	88	<.0001		
Roy's Greatest Root	0.26219034	11.54	2	88	<.0001		

$$H_0:\beta_{10}=0$$

S=1 M=0 N=43							
統計值	值	F值	分子自由度	分母自由度	Pr > F		
Wilks' Lambda	0.34709859	82.77	2	88	<.0001		
Pillai's Trace	0.65290141	82.77	2	88	<.0001		
Hotelling-Lawley Trace	1.88102582	82.77	2	88	<.0001		
Roy's Greatest Root	1.88102582	82.77	2	88	<.0001		

#### -Reduced Model

#### Model:

$$y_1 = \beta_0 + \beta_3 x_3 + \beta_5 x_5 + \beta_7 x_7 + \beta_8 x_8 + \beta_9 x_9 + \beta_{10} x_{10} + \epsilon$$

$$y_2 = \beta_0 + \beta_3 x_3 + \beta_5 x_5 + \beta_7 x_7 + \beta_8 x_8 + \beta_9 x_9 + \beta_{10} x_{10} + \epsilon$$

#### 應變數γ₁:

#### 變異數分析 平均值 來源 自由度 平方和 平方 F值 Pr > F 模型 68.92 <.0001 6530.31134 1088.38522 誤差 15.79235 93 1468,68866 已校正的總計 7999.00000

根 MSE	3.97396	R平方	0.8164
應變平均值	46.10000	調整R平方	0.8045
變異係數	8.62030		

#### 應變數γ₂:

		變異數分析	fi		
來源	自由度	平方和	平均值 平方	F值	Pr > F
模型	6	53.73510	8.95585	44.47	<.0001
誤差	93	18.73080	0.20141		
已校正的總計	99	72.46590			

根 MSE	0.44878	R平方	0.7415
應變平均值	4.77100	調整 R 平方	0.7248
變異係數	9.40648		

 $H_0: \beta_3 = \beta_5 = \beta_7 = \beta_8 = \beta_9 = \beta_{10} = 0$ 

 $H_a$ :at least one  $\beta_i \neq 0$ 

Multivariate Statistics and F Approximations							
S=2 M=1.5 N=45							
統計值	值	F值	分子自由度	分母自由度	Pr > F		
Wilks' Lambda	0.08920760	36.00	12	184	<.0001		
Pillai's Trace	1.27194623	27.08	12	186	<.0001		
Hotelling-Lawley Trace	6.16134229	46.88	12	140.06	<.0001		
Roy's Greatest Root	5.41349560	83.91	6	93	<.0001		
附註: Roy Greatest Root 的 F 統計值是上限。							
附記	È: Wilks Lambd	la 的 F 紛	· 計值是精確值	0			

 $H_0: \beta_3 = 0$ 

Multivariate Statistics and Exact F Statistics							
S=1 M=0 N=45							
統計值	值	F值	分子自由度	分母自由度	Pr > F		
Wilks' Lambda	0.63120299	26.88	2	92	<.0001		
Pillai's Trace	0.36879701	26.88	2	92	<.0001		
Hotelling-Lawley Trace	0.58427641	26.88	2	92	<.0001		
Roy's Greatest Root	0.58427641	26.88	2	92	<.0001		

$$H_0: \beta_7 = 0$$

Multivariate Statistics and Exact F Statistics  S=1 M=0 N=45							
統計值	值	F值	分子自由度	分母自由度	Pr > F		
Wilks' Lambda	0.86240393	7.34	2	92	0.0011		
Pillai's Trace	0.13759607	7.34	2	92	0.0011		
Hotelling-Lawley Trace	0.15954944	7.34	2	92	0.0011		
Roy's Greatest Root	0.15954944	7.34	2	92	0.0011		

$$H_0:\beta_5=0$$

Multivariate Statistics and Exact F Statistics							
S=1 M=0 N=45							
統計值	值	F值	分子自由度	分母自由度	Pr > F		
Wilks' Lambda	0.69938804	19.77	2	92	<.0001		
Pillai's Trace	0.30061196	19.77	2	92	<.0001		
Hotelling-Lawley Trace	0.42982141	19.77	2	92	<.0001		
Roy's Greatest Root	0.42982141	19.77	2	92	<.0001		

$$H_0:\beta_8=0$$

Multivariate Statistics and Exact F Statistics							
S=1 M=0 N=45							
統計值	值	F值	分子自由度	分母自由度	Pr > F		
Wilks' Lambda	0.82602777	9.69	2	92	0.0002		
Pillai's Trace	0.17397223	9.69	2	92	0.0002		
Hotelling-Lawley Trace	0.21061305	9.69	2	92	0.0002		
Roy's Greatest Root	0.21061305	9.69	2	92	0.0002		

$$H_0:\beta_9=0$$

Multivariate Statistics and Exact F Statistics  S=1 M=0 N=45						
統計值	值	F值	分子自由度	分母自由度	Pr > F	
Wilks' Lambda	0.84404515	8.50	2	92	0.0004	
Pillai's Trace	0.15595485	8.50	2	92	0.0004	
Hotelling-Lawley Trace	0.18477075	8.50	2	92	0.0004	
Roy's Greatest Root	0.18477075	8.50	2	92	0.0004	

$$H_0:\beta_{10}=0$$

Multivariate Statistics and Exact F Statistics							
S=1 M=0 N=45							
統計值	值	F值	分子自由度	分母自由度	Pr > F		
Wilks' Lambda	0.25087741	137.36	2	92	<.0001		
Pillai's Trace	0.74912259	137.36	2	92	<.0001		
Hotelling-Lawley Trace	2.98601051	137.36	2	92	<.0001		
Roy's Greatest Root	2.98601051	137.36	2	92	<.0001		

#### **Predicted Model:**

參數估計值					
變數	自由度	參數 估計值	標準誤差	t值	Pr >  t
Intercept	1	20.15442	2.26844	8.88	<.0001
х3	1	-1.86517	0.65006	-2.87	0.0051
x5	1	5.35325	0.89983	5.95	<.0001
х7	1	5.53318	1.49361	3.70	0.0004
x8	1	-1.10633	1.56326	-0.71	0.4809
х9	1	-3.42254	0.82808	-4.13	<.0001
x10	1	10.75937	0.65518	16.42	<.0001

	參數估計值					
變數	自由度	參數 估計值	標準 誤差	t值	Pr >  t	
Intercept	1	1.94675	0.25618	7.60	<.0001	
х3	1	0.42516	0.07341	5.79	<.0001	
х5	1	-0.05014	0.10162	-0.49	0.6229	
х7	1	0.33673	0.16867	2.00	0.0488	
х8	1	-0.77688	0.17654	-4.40	<.0001	
х9	1	-0.13072	0.09352	-1.40	0.1655	
x10	1	0.52285	0.07399	7.07	<.0001	

- $y_1 = 20.15 1.87x_3 + 5.35x_5 + 5.53x_7 1.11x_8 3.42x_9 + 10.76x_{10}$
- $y_2=1.95+0.43x_3-0.05x_5+0.34x_7-0.78x_8-0.13x_9+0.52x_{10}$

## THEEND