



# **Adding NetApp Support Site accounts to Cloud Manager**

## **Cloud Manager**

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# Adding NetApp Support Site accounts to Cloud Manager

Adding your NetApp Support Site account to Cloud Manager is required to deploy a BYOL system. It's also required to register pay-as-you-go systems and to upgrade ONTAP software.

Watch the following video to learn how to add NetApp Support Site accounts to Cloud Manager. Or scroll down to read the steps.



## What you'll need

You need to create a Connector before you can change Cloud Manager settings. [Learn how.](#)

## Steps

1. If you don't have a NetApp Support Site account yet, [register for one](#).
2. In the upper right of the Cloud Manager console, click the Settings icon, and select **Credentials**.



3. Click **Add Credentials** and select **NetApp Support Site**.
4. Specify a name for the account and then enter the user name and password.
  - The account must be a customer-level account (not a guest or temp account).
  - If you plan to deploy BYOL systems:

- The account must be authorized to access the serial numbers of the BYOL systems.
- If you purchased a secure BYOL subscription, then a secure NSS account is required.

5. Click **Create Account**.

#### **What's next?**

Users can now select the account when creating new Cloud Volumes ONTAP systems and when registering existing systems.

- [Launching Cloud Volumes ONTAP in AWS](#)
- [Launching Cloud Volumes ONTAP in Azure](#)
- [Registering pay-as-you-go systems](#)
- [Learn how Cloud Manager manages license files](#)

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