

# YUKI CHEN

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## EDUCATION \*

### Carnegie Mellon University

May 2025

Bachelor of Science in Business Administration

Intended Additional Major in Human-Computer Interaction (HCI)

**Honors** - Dean's List; GPA 3.80

**Relevant Coursework** - Mobile Web Design & Development; Principles of Computing; Social Psychology; Business Computing.

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## EXPERIENCE \*

### Carnegie Mellon University - Human-Computer Interaction Institute

Research Assistant

Jan. 2023 - Present

- Collect observational data and conduct a literature review on designing fair AI and empower computing education

Research Assistant

Sep. 2022 - Present

- Analyze and annotate gaming reports using qualitative analysis software to uncover themes highlighting how black characters are designed in popular video games
- Conduct literature reviews related to game play analysis and gaming stereotypes and contribute to papers that will be submitted for publication

### The Italian Garden Project - Legacy Fig Tree Collection

Product Designer

Nov. 2022 - Dec. 2022

- Collaboratively design a set of high-fidelity wireframes with 2 other team members and present a 3-page coded demo

### Metropolitan Golf Association - Golfworks (MGA)

Hospitality Intern

June 2021 - August 2021

- Perform tasks of a concierge and assist administration with inventory, organization, and membership documents
- Manage 50+ people catering events: kitchen activities, waitressing, and bussing

Customer Service Intern

June 2019 - August 2019

- Organized membership information for 3 partnering golf clubs and resolve concerns of club members

### The Chad School Foundation - Newark Community Innovation Labs

Policy Project Research

Oct. 2019 - Feb. 2020

- Lead a team of 4 to performed city-wide peer participatory research to understand and address pressing immigration challenges in the community
  - Propose a law-based education system for immigrants that is expected to benefit 1,000+ individuals in Newark
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## ACTIVITIES \*

### Design for America | CMU Research Board

Sep. 2022 - Present

- Understand the challenges of finding research on campus by organizing user research and testing session
- Design an alternative space to centralize research opportunities on campus in place of the current google spreadsheet

### Prudential Actuarial Career Exploration | 1<sup>st</sup> Place

Feb. 2020

- Place 1st in a Case Competition by demonstrating proficiency in Excel, knowledge of the insurance industry, and presenting 3 financial suggestions in front of a panel of judges
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## SKILLS \*

- **Design** - Figma, Low-High Fidelity Wireframe, Prototype, UX UI, Personas, Storyboarding, User Roadmap
- **Research** - User Research, User Testing, Quantitative Research, Qualitative Research, Literature Review
- **Development** - HTML, CSS, JavaScript, Bootstrap, Python, RStudio, VSCode
- **Management** - Microsoft Excel, Microsoft PowerPoint, Microsoft Word, G Suite, ATLAS.ti, Communication, Presentation
- **Others** - Autodesk Inventor, NOCTI Pre-Engineering SkillBadge, Mandarin, Fuzhounese