

Team 2 Phase 3 Review

Low Fidelity Prototype and Usability testing for

WiseWal.ai.

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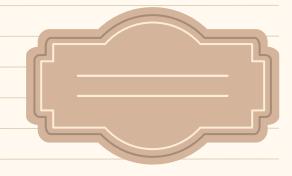
Introduction



• Savings/expense tracker with AI based financial advisor.

OUR TASKS FOR USABILITY TEST/PROTOTYPING:

- Add/Update the income or expenses
- Plan or setup a budget for a timeframe
- Obtain an AI curated financial advice





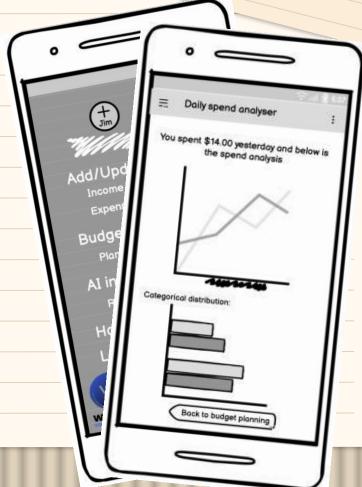
Prototyping and design changes

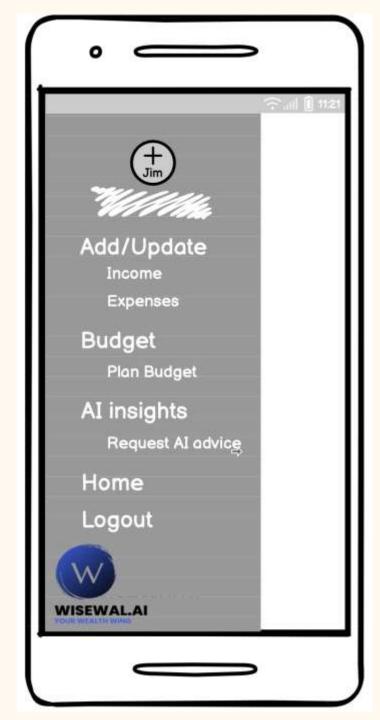
Contents -

Initial Prototypes

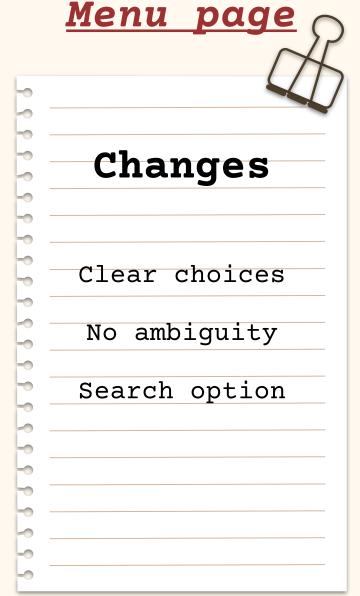
Changed designs

(Changes in design - based on feedback from usability test)

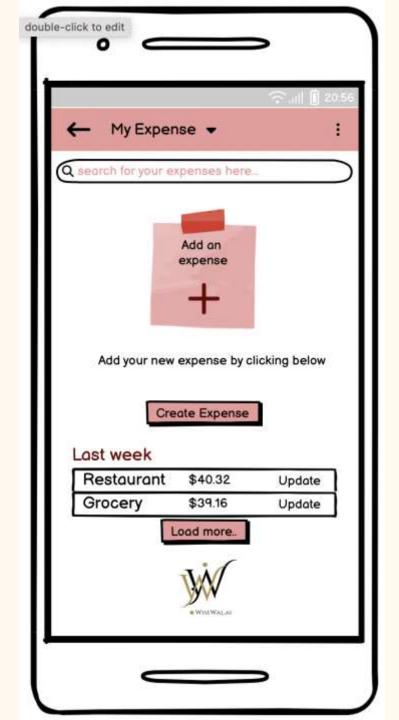




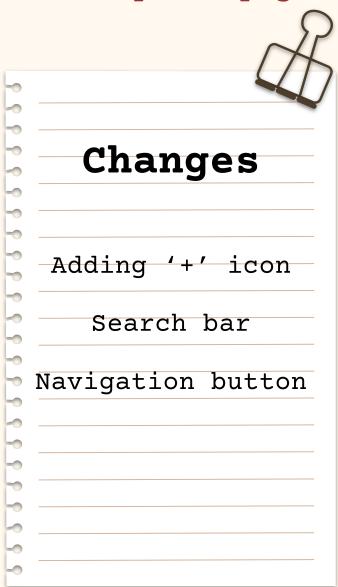


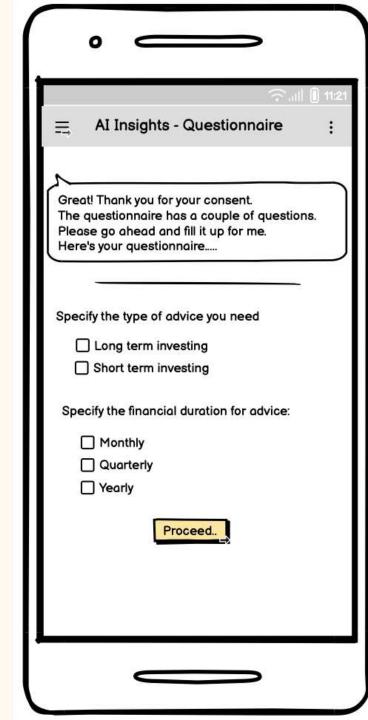






Add expense page







<u>AI Insights page</u>



Changes

Chat questionnaire

Search in chat

Navigation button

slidesmania.com

User Study -Flow

Intro to WiseWal.ai

Facilitators gave a brief about our app was given to users

Background Questions

Inquired about basic background info about users

Demo on Tasks

Facilitators explained the flow of the 3 tasks that users had to perform

Observation/Feedback

The observers focused on non-verbal cues of users while testing, and documented the feedback



Roles for usability testing

Reshma Yukta Manasi Aditya Suraj

Facilitator Facilitator

Observer

Observer

Observer

Worked on giving demo of the tasks for users and followed up with questions

Focused on observing user expressions while testing and documented their feedback



Results of Usability Test

Adding entries

Users suggested changes in income/expenses adding page - by making it more clear

about adding an entry

Easy task flow

Users demonstrated ease in performing the given tasks, indicating a userfriendly interface.

Budgeting

Some challenges were noted in Task 2, suggesting the need for more intuitive budget creation features.

Navigation

Most users suggested an addition of navigation across pages (where it was missed)

AI advice

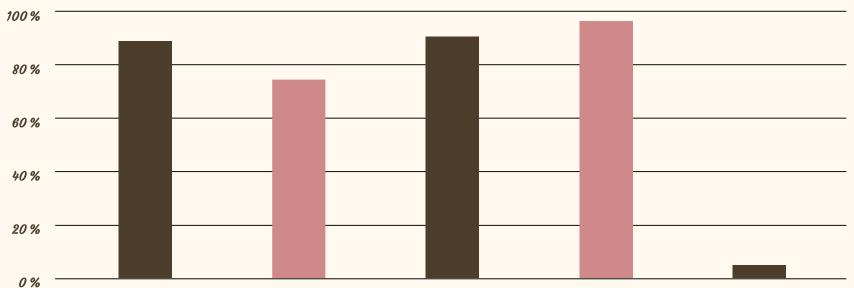
AI insights were found to be helpful, but the participant recommended clearer customization options.

Overall

The overall impression of the app was positive, with appreciation for the seamless functionalities.







Learnability Efficiency Memorability Satisfaction Errors



Inference of Prototyping and Iteration

- Customization and Settings Clarity
- Identification of Missing Features
- Task Identification and Flow Optimization
- Importance of Iterative Development
- User Decision Process
- Accounting Usability Metrics and Efficiency



Thank



- Team 2