

SUMMER BOOTCAMP PROJECT 2024

AIML

FOOD HUBS

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PROBLEM STATEMENT

The food aggregator company has stored the data of the different orders made by the registered customers in their online portal. They want to analyze the data to get a fair idea about the demand of different restaurants which will help them in enhancing their customer experience. Suppose you are hired as a Data Scientist in this company and the Data Science team has shared some of the key questions that need to be answered. Perform the data analysis to find answers to these questions that will help the company to improve the business.

DATA DESCRIPTION:

The data contains the different data related to a food order. The detailed data dictionary is given below.

Data Dictionary

- **order_id:** Unique ID of the order
- **customer_id:** ID of the customer who ordered the food
- **restaurant_name:** Name of the restaurant
- **cuisine_type:** Cuisine ordered by the customer
- **cost:** Cost of the order
- **day_of_the_week:** Indicates whether the order is placed on a weekday or weekend (The weekday is from Monday to Friday and the weekend is Saturday and Sunday)
- **rating:** Rating given by the customer out of 5
- **food_preparation_time:** Time (in minutes) taken by the restaurant to prepare the food. This is calculated by taking the difference between the timestamps of the restaurant's order confirmation and the delivery person's pick-up confirmation.
- **delivery_time:** Time (in minutes) taken by the delivery person to deliver the food package. This is calculated by taking the difference between the timestamps of the delivery person's pick-up confirmation and drop-off information

ANALYSIS:

- ORDER ANALYSIS
- CUSTOMER BEHAVIOUR
- RESTAURANT PERFORMANCE
- DEMAND PATTERNS
- OPERATIONAL EFFIECIENCY
- CUSTOMER INSIGHTS

Dataset info:

```
[15] df.info()
```

```
<class 'pandas.core.frame.DataFrame'>  
RangeIndex: 1898 entries, 0 to 1897  
Data columns (total 9 columns):  
#   Column                Non-Null Count  Dtype    
---  ---                  
0   order_id              1898 non-null   int64    
1   customer_id           1898 non-null   int64    
2   restaurant_name       1898 non-null   object   
3   cuisine_type          1895 non-null   object   
4   cost_of_the_order     1898 non-null   float64   
5   day_of_the_week       1898 non-null   object   
6   rating                1898 non-null   object   
7   food_preparation_time 1896 non-null   float64   
8   delivery_time         1898 non-null   object   
dtypes: float64(2), int64(2), object(5)  
memory usage: 133.6+ KB
```

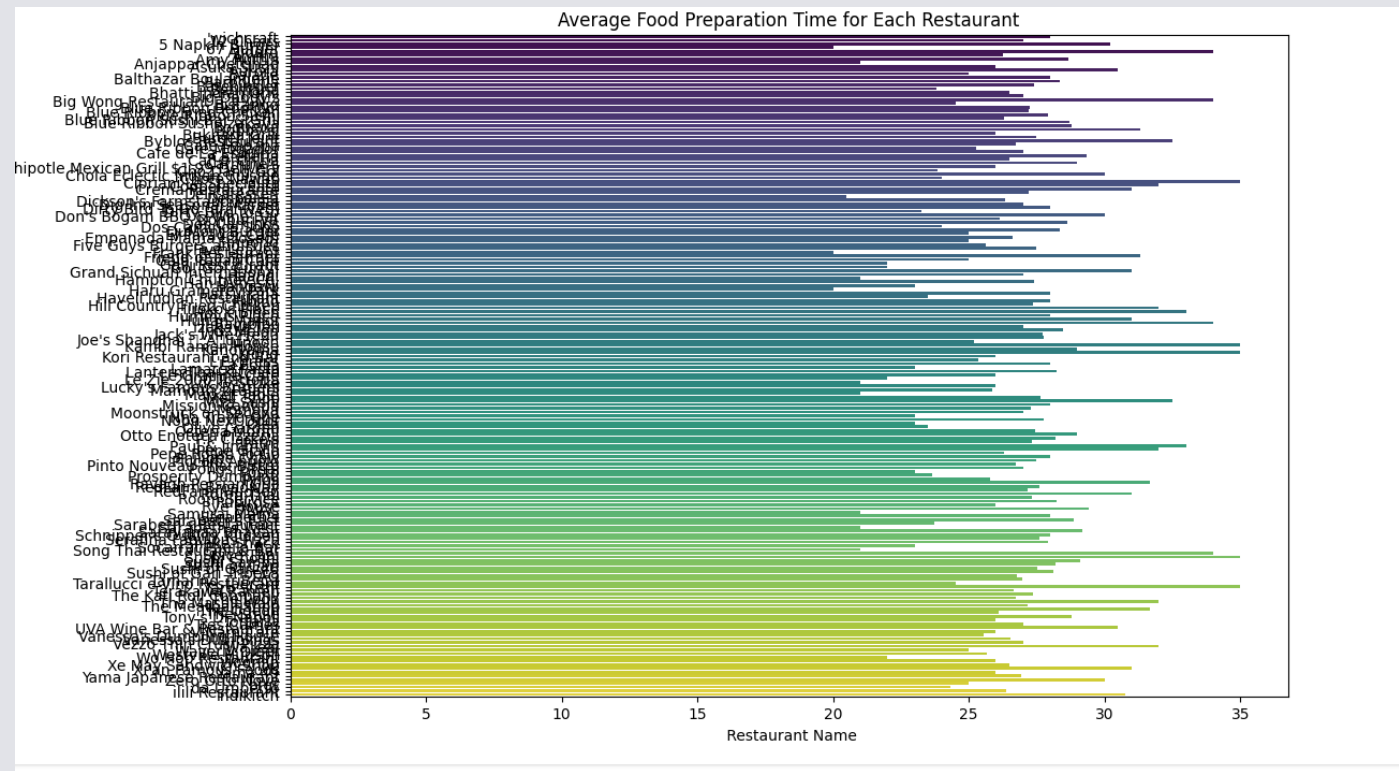

Order analysis:



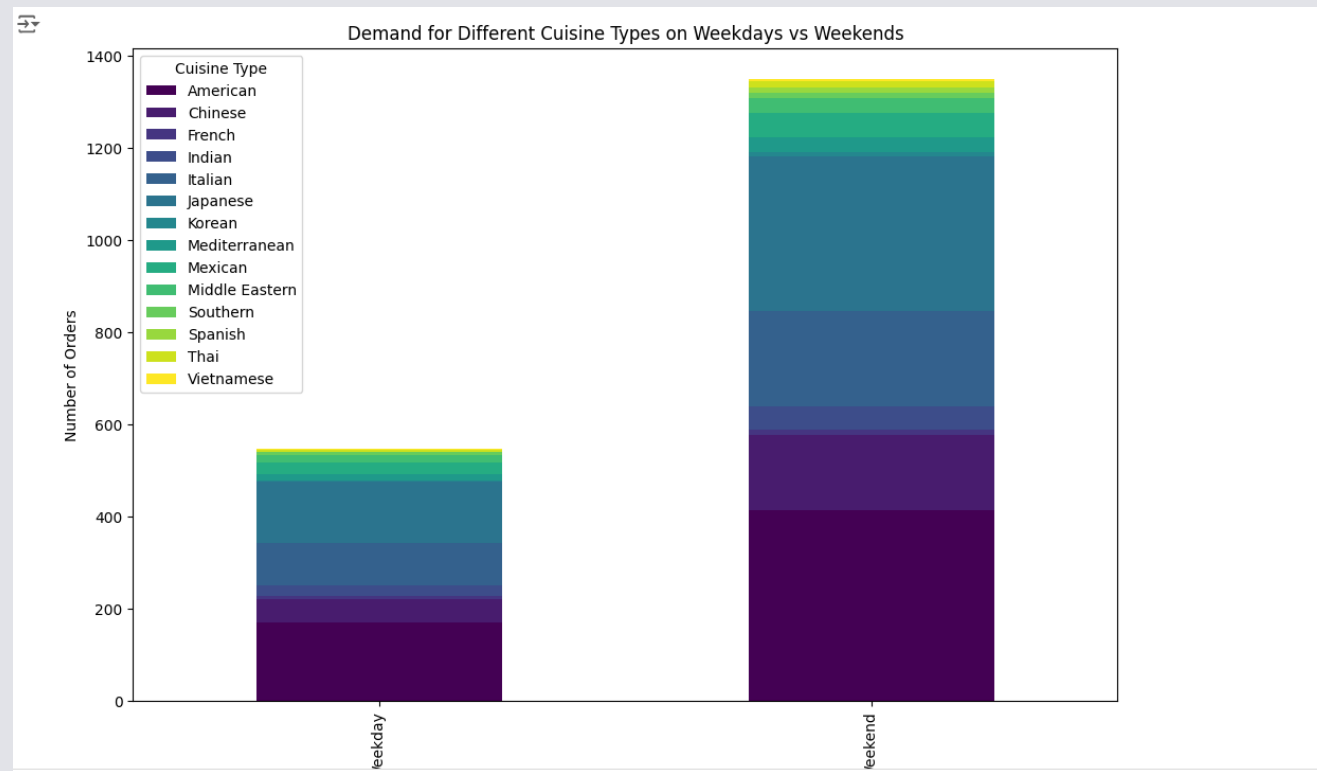
Customer ratings:



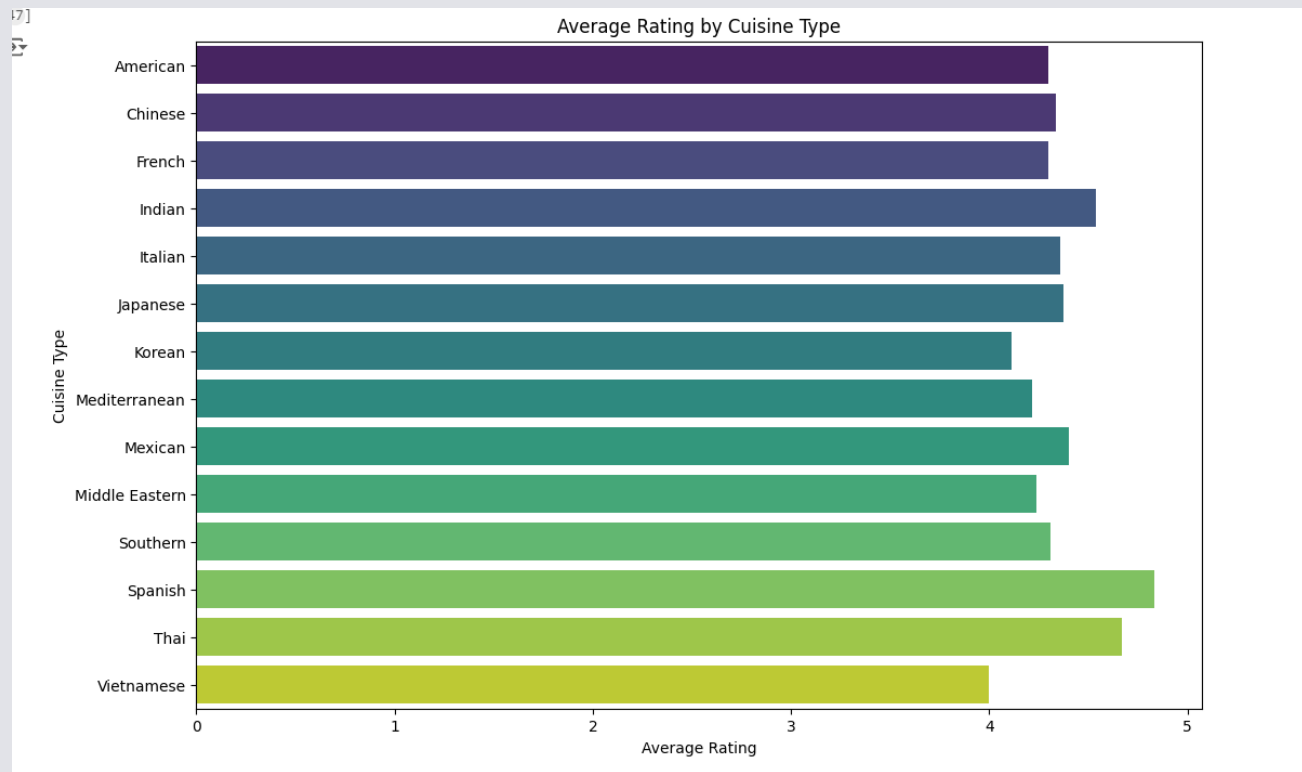
Restaurant analysis:



Demand patterns:

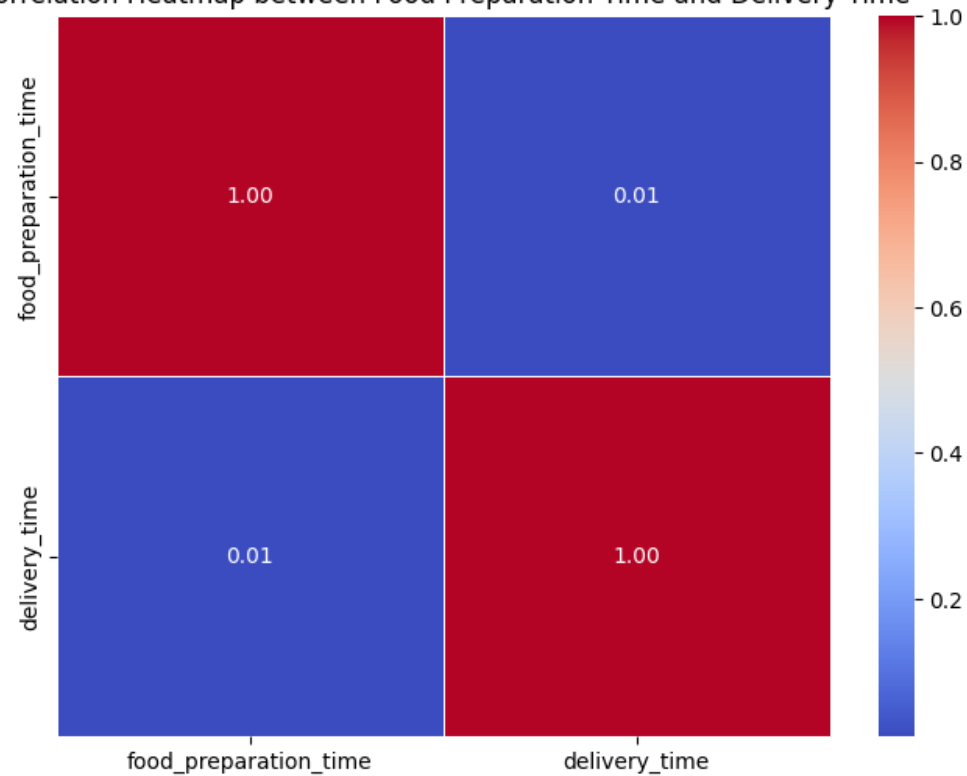


Operational efficiency:

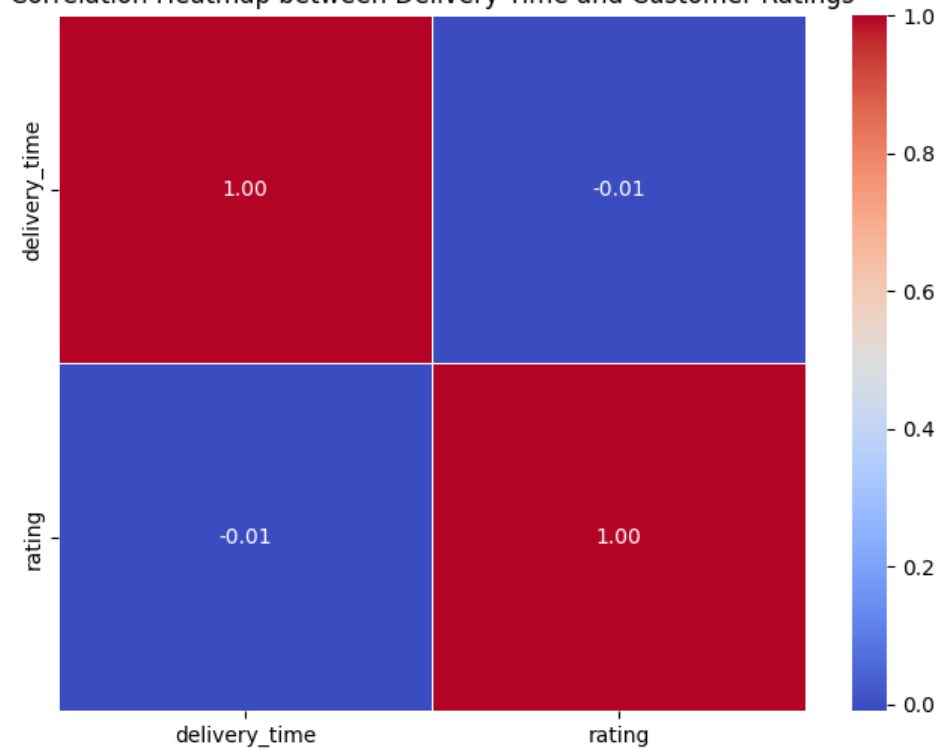


Correlation heatmaps:

Correlation Heatmap between Food Preparation Time and Delivery Time



Correlation Heatmap between Delivery Time and Customer Ratings





THANKYOU