Product Knowledge Graph _ Via Named-entity Recognition

Team Members:

Lisa Sequeira, Althrun Sun, Luke Yang, Edward Zhang

Mentor: Varada Kolhatkar



What should you buy next?

cymax group TECHNOLOGIES

Purchased

Upholstered Reversible Sectional Sofa in Gray.

A hint of retro styling provides a clean and classic look for your contemporary home in the Collection . Gray fabric with contrast pillows furthers the look and versatility for placement within a number of home decors

A

Metropolitan Living Rustic Modern Console Table in Brown.

Add a dash of character to your living room or entryway with this modern console table . Crafted from solid mango wood it showcases...

B

Mid Century TV Console in Gray.

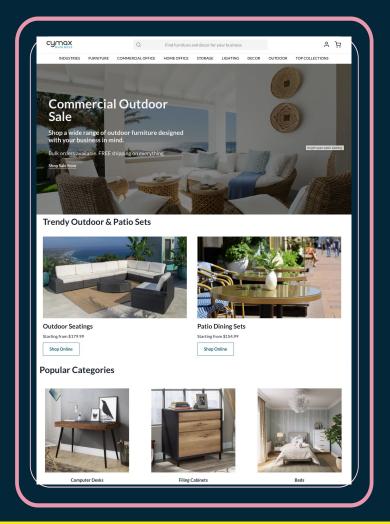
This 56 "TV Console is a modern take on a retro style. The console 's mid-century modern design and functionality make it the perfect fit for all entertainment spaces...

Introduction - Cymax

cymax group

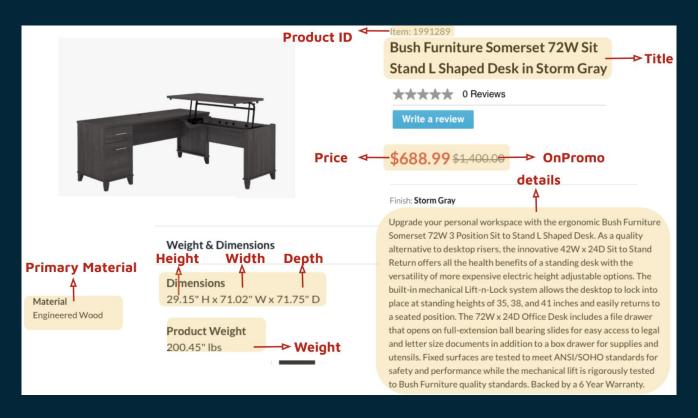
TECHNOLOGIES

An **eCommerce and shipping** platform provider for clients selling **furniture**. Manages lifecycle of 600K products.

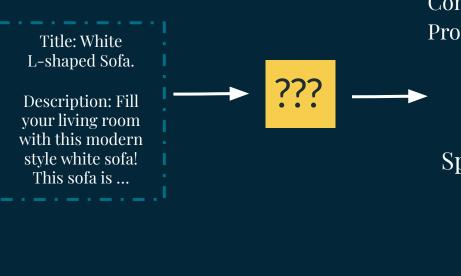


Data from Cymax





Business Use Cases for Text Data



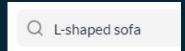
Complementary
Products

Special features



warranty?

Enhanced Search

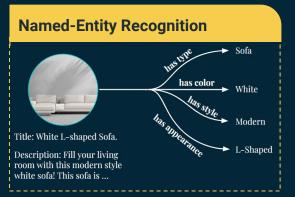


Product Recommendations



Our Solution

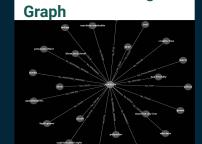
Step 1











Product Knowledge



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TECHNOLOGIES

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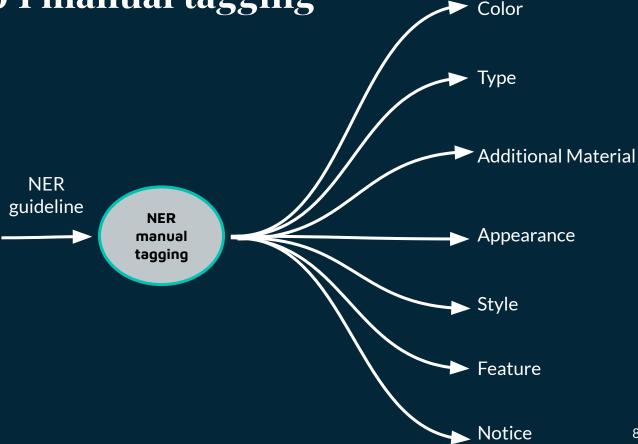
B

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NER Task: step 1 manual tagging

Long texts Gavic GVC-2308 51 x 71 "Rectangle Fabric Rug in Medium Gray Light Beige Description: The simplistic yet compelling rugs from the Gavic collection effortlessly serve as the exemplar representation of modern decor. The meticulously woven construction of these pieces boasts durability and will provide natural charm into your decor space. Made with polyester polypropylene in Turkey, and has high pile Spot clean only. Features Materials: Fabric {55 % polyester ,45 % polypropylene Finish: Cream light beige light gray medium gray charcoal Shape: Rectangle Style: Modern Construction : Machine woven Outdoor safety: No Has fringe: No Machine washable: No Backing: No backing Pile type: High pile Specifications: Product Dimensions: 0.59 " H x 51 " W x 71 " D Product Weight: 13.5 Is Product Dimensions: (Thickness) 0.79 "; (Pile Height) 0.59 " Warranty: One year limited warrantv



NER tagging example

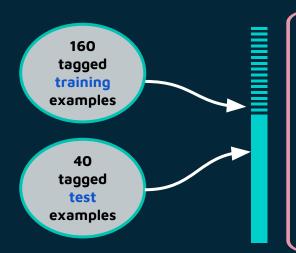


Q: How do we measure the variability of NER tagging?

A: Inter-annotator Agreement

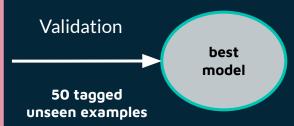
- 7 multi tags
- 2 annotators tag the same 50 new product texts <u>independently</u>.
- multi_cohen_kappa_score is 0.855
- General agreements reached

NER Task: step 2 fine-tune models



4 models:

- bert-base-uncased
- bert-large-uncased
- Jean-Baptiste/ roberta-large-ner-english
- dslim/bert-base-NER



Q: How do we measure the performance of fine-tuned models?

A: F1 score

Our F1 score is based on **EXACT** match for the tagging results.

For example:

Actual manual labeling: This rug is **light yellow**.

Model labeling: This rug is **light yellow**.

Model labeling: This rug is **light yellow**.





Fine-tuned Models Results

models	runtime	test f1 score	validation f1 score (unseen)
bert-base-uncased	28 min	0.76	0.8
bert-large-uncased	72 min	0.77	0.79
Jean-Baptiste/roberta-large-ner-english	40 min	0.76	0.77
dslim/bert-base-NER	35 min	0.74	0.76

- best fine-tuned model is **bert-base-uncased**
- test F1 score is 0.76
- unseen validation F1 score is 0.80

Model Labeling Result Example - appealing

Manual Labeling

```
Tube Elipse 1-Light APPEARANCE
                                    Metal ADDITIONAL MATERIAL
                                                                  Cluster APPEARANCE
                                                                                          Pendant TYPE in Mosaic Purple COLOR
                                                                                                                                     . Description :
The Tube collection uses
                         mosaic APPEARANCE or
                                                   opal COLOR
                                                                  cylindrical APPEARANCE
                                                                                             glass ADDITIONAL MATERIAL in a variety arrangements that
                                                  glasses ADDITIONAL_MATERIAL
can decorate any room in fine elegance. The optional
                                                                                 shine a reverent aura to the space below . Features : Material :
                                                                                                                                            Metal
 ADDITIONAL MATERIAL
                        steel ADDITIONAL MATERIAL
                                                       glass ADDITIONAL_MATERIAL
                                                                                  Finish:
                                                                                           Satin nickel COLOR
                                                                                                                   mosaic purple COLOR
                                                                                                                                         This
 pendant TYPE
                hangs beautiful
                                 mosaic APPEARANCE
                                                         cylindrical APPEARANCE
                                                                                   glass ADDITIONAL_MATERIAL above, creating an elegant environment
                                           glass ADDITIONAL_MATERIAL Bulb (s) not included Location rating: UL dry Sloped ceiling APPEARANCE
 Choose from different configurations Mosaic
                                                                                                                                                 Yes
                                                                                                 Glass ADDITIONAL MATERIAL ) 4 " D x 9 " H Wattage :
Specifications: Product Dimensions: 16 " H x 4 " W x 4 " D Product Weight: 4 lbs Product Dimensions: (
60 Voltage: 120 Bulb Type: Candelabra Number of Lights: 1
```

Model Labeling

```
1-Light APPEARANCE
Tube Elipse
                                    Metal ADDITIONAL_MATERIAL
                                                                   Cluster APPEARANCE
                                                                                          Pendant TYPE
                                                                                                              Mosaic Purple COLOR
                                                                                                                                      Description:
The Tube collection uses
                        mosaic APPEARANCE or
                                                  opal COLOR
                                                                  cylindrical APPEARANCE
                                                                                             glass ADDITIONAL_MATERIAL in a variety arrangements that
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                                                                                         Bulb (s) not included NOTICE
                                                                                                                        Location rating: UL dry
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Sloped ceiling FEATURE
 ADDITIONAL_MATERIAL
                     ) 4 " D x 9 " H Wattage: 60 Voltage: 120 Bulb Type: Candelabra Number of Lights: 1
```

Project Plan

Named-Entity Recognition

Sofa

Has solor

White

Has solor

Has solor

Has solor

Has solor

White

Has solor

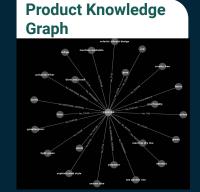
Has s





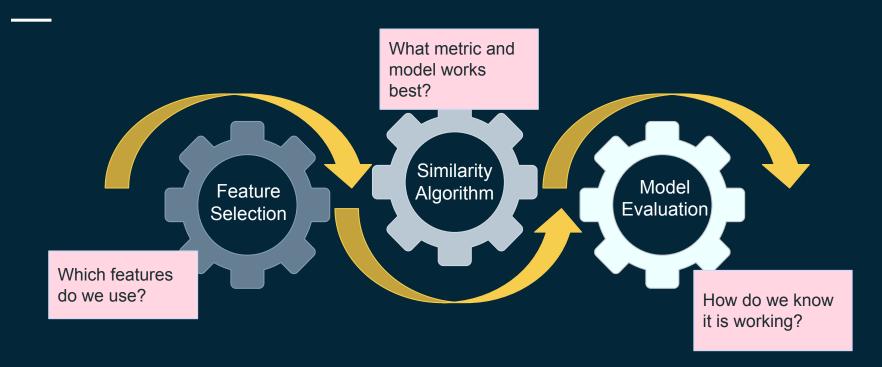








Similarity Search Experimentation



Feature Selection and Post Processing

Title + Description
X
18,000 items



Fine Tuned Model





Entities



Post-Processing



Duplicates removed, special characters removed etc

	Size	Price	OnPromo
10036			
10037			

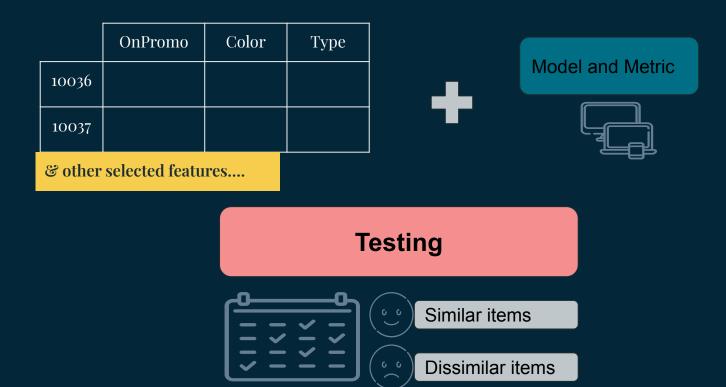
& other raw features....



	ProductID	Color	Туре	Style
ı	10036	White	Couch	Modern
	10037	Black	Table	Traditional

& 4 other entities....

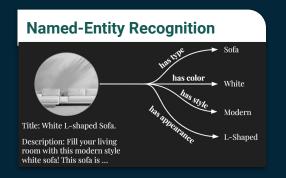
Similarity Algorithm & Testing



Testing Output on Known Similar Products

Item_1_Title	Item_2_Title	Baseline Model - All features without NER	Model 1 Score with all Features	Model 2 Score with only NER Features
	Bristow 30 inch Antique Metal			
Bristow 30 inch Antique Metal	Barstool Antique White Finish 2			
Barstool Antique White Finish 2 Pack	Pack	1.000	1.000	1.000
16x47 Bold Anemones Panel III By	13x39 Bold Anemones Panel III By			
Silvia Vassileva - on Canvas Fabric	Silvia Vassileva - on Canvas Fabric			
Multi-Color	Multi-Color	0.854	0.986	1.000
30" X-Sided Plant Stand	24" X-Sided Plant Stand	0.853	0.991	1.000
39" x 20" Castanets by Silvia	34" x 17" Castanets by Silvia			
Vassileva - Print on Canvas Fabric	Vassileva - Print on Canvas Fabric			
Multi-Color	Multi-Color	0.849	0.987	1.000
Oceanside 9' Black Market Umbrella	Oceanside 9' Black Market			
in Canvas	Umbrella in Yellow	0.838	0.991	1.000

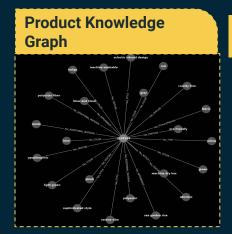
Project Plan







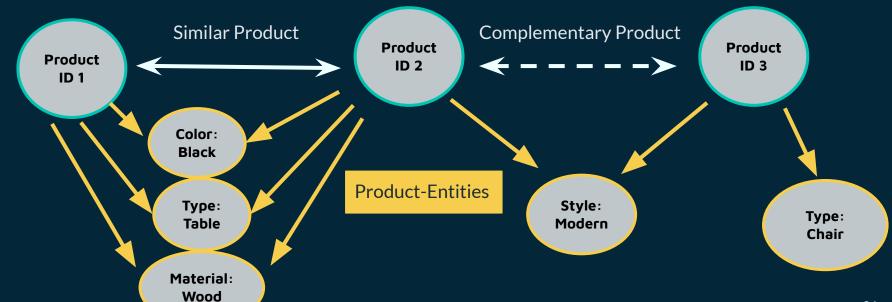






Why a Product Knowledge Graph?

Used to visualize and uncover relationships



Conclusion

- We extracted product attributes using fine-tuned large language models
- We used the extracted entities to find similarities between products
- We visualized the similarity search using a knowledge graph



Project Dashboard

<u>Demo</u>

Limitations and Future Work for Cymax

- Transform into an efficient product knowledge graph database for scalability
- Leverage the product knowledge graph for recommender system development
- Increase diversity of the training data with more manual annotations



Acknowledgement

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Gittu George, Professor

Thank you for your attention!

