He Yunfeng Male	

Current Company:	Citi

Current Title:	App support engineer	Year to work:	3 Years

Personal Information

Age:	30	Marital Status:	Single
Mobile:	18721531635	Email:	heyunfengjob@163.com
Nationality:	China		
Current Status:	Seeking for new opportunity	Present Locus:	ShangHai - Pudong district

Career Preference

Expected Industry:	IT Services/Systems Integration
Expected Position:	IT Surpport;Maintenance Engineer;System Engineer
Expected Location:	ShangHai
Expect Salary:	Negotiable

Work Experience

2016.11- Now	**Citi Group CSTC Shanghai**	
Department:	ICG Tech	
Application Support Engineer		2016.11 - Now
Company Locations:	Shanghai	
Subordinate:	0	
Responsibilities & Achievement:	Leading an efficiency improvement project and successfully fulfilled the project goal - using Linux shell scripting to build an automated app checking toolkit, then go through the standard process to setup the monitoring and report system in production environment , saving labor effort of L1 support team.	

	Systematically improving ITRS monitoring at multiple level, both hardware and in-depth software monitoring.
	Creating extra value for support/Dev team: Java based tool building, both for app monitoring and support work; e.g. DB data reconciliation tools to check and maintain data integrity in some cases; Making fine tailored ITRS samplers with Dev tools ,in Java, built to meet specific monitoring demand.
	Gain experience working with multiple teams/stakeholders to save guard our app services, fulfilling new demands, say, initiate LSTN project to add hardware capacity, work with SA team to upgrade our system; Participated and carried out annual system COB drills (both Application COB drill and COB DOA drill).

Daily support work for the responsible application service ; Gain a comprehensive understanding of the supported middleware application system both in width and in depth. Creation of a set of comprehensive documentation as new joiners' on-boarding guide and daily support work reference. Detailed documentation of the fulfilled projects, tools and items.	

An organizational activity participant (e.g. internal Linux KT session holder and English toastmaster session holder to share knowledge with the Dev team I closely worked with).

Improved Skills: Linux environment operations, MSSQL DB operations, SN Incident management, SN project initiation, Change process, SLTN, IBM Udeploy, Autosys, ITRS, Java Dev tools, etc.

2016.06-2016.09	**Microsoft** (vendor)	
Industry:	IT Services/Systems Integration	
Support Engineer		2016.06 -2016.09
Company Locations:	Shanghai	
Subordinate:	0	
Responsibilities & Achievement:	Supporting Microsoft Azure AD and related products (e.g. Office365 / ADFS service / MS domain controller) most familiar with MS ADFS service.	
2015.06-2016.05	**Submissions-Anzeiger Verlag GmbH, Hamburg Germany**	
Industry:	IT Services/Systems Integration	
IT specialist/ DevOp		2015.05 -2016.05
Company Locations:	Germany	
Subordinate:	0	
Responsibilities & Achievement:	Software and hardware maintenance: Microsoft Server administration，AD administration, Backup jobs(Veeam solution & Symantec). MS-SQL database Administration; MS exchange server administration; Linux mail server (postfix) administration; Virtualization environment including MS Hyper-V and other VM solutions. Configuring the virtualized environment; Taking care of the server cluster fail-over. Setting up the hardware and wiring the network for a small business server system. Hands-on tasks such as fixing malfunctioning computers. System monitoring with Nagios(Open source software similar to ITRS). General office environment software trouble shooting(MS software and other Adobe software kits). Development work: Scripting, Python, Linux shell scripting, MS power-shell; Tweaking and trouble shooting with MS SQL server management	

	studio, Developing light weight ODBC software(C#).
	Other work：
	Writing well structured technical documentation for the IT-system.
	Learned the general issues with OS and software licensing. Managing the licenses is within my work scope.

Educational Background

Aalto university - Finland (AKA, HUT or TKK) (2010.09 - 2014.11)

Major:	Communications Engineering - Networking Technology	Degree:	Master	Full-time school:	Yes

Jilin University (2006.09 - 2010.07)

Major:	Communications engineering	Degree:	Bachelor	Full-time school:	Yes

Languages

English(CET6)、Mandarin , exceptionally good language skills.

Project Experience

research project on DASH(dynamic adaptive streaming over HTTP, CDN involved)		2013.11-2014.11
Project Position:	research assistant	
Description:	building a test bed of CDN capability enabled HTTP streaming environment with multiple network topology; Designing and implementing an adaptation algorithm that is aware of the existence of CDN caches; running the emulations and collecting data for analysis.	
Responsibilities:	research assistant, first author of the resulting paper.	
Achievement:	a full score master thesis.	
Translation work for GNOME Asia 2017 Summit (volunteer)		2017.6-2017.10
Project Position:	Major Chinese to English material translator; Coordinator	
Description:	translating and editing conference materials; Coordination work assigned by Chongqing GNOME committee	
Responsibilities:	A major translator/editor within the team.	
Translation work for the LC(LinuxChina) community (volunteer work)		2017.10 - now
Role:	Core member of the Linux tech article translation team	
GNOME global engagement team		2017.11 - now
Role:	Article editor both in English and in Chinese	
Translation of school website		2009.10-2009.11
Project Position:	main translator of school web pages (volunteer)	
Description:	Translating and editing the school website for Jilin University.	
Responsibilities:	main translator	

Self-description

My name is He Yunfeng, born in November 1987. Graduated from Aalto University in Finland as a Master of Science in Technology, I have worked in Hamburg Germany as an IT expert for a year after ending the contract and returned back to China in May, 2016. Having lived in Europe for more than 5 years, I have developed distinguished English language skills as well as technical skills. I have also proved to be a very strong speaker with a talent and passion for giving speech to large and small audience alike. Moreover, I am insightful, considerate, patient and with a strong sense of service.

Additional Info

Academic achievements:

Bachelor level achievements (Jilin University):
4 academic year scholarship holder

Master level achievements (Aalto university, Finland）
Received a GPA of 3.79 and a full score master thesis.

IT Skills:
Linux system administration, MS Servers(Exchange, SQL, AD domain administration)
virtualization environment, Hyper-V, VMware. Server cluster fail-over, Backup solutions.
Automation with scripting languages, such as MS-powershell, Linux Bash, python, etc.

Network administration skills, such as DNS configuration, IPv4&IPv6 routing,wiring, VPN, Firewall conf, and security issues know-how.

Programming skills:
socket programming, C, Unix environment programming, python, Javascript, version control.

Code demonstration:
Git repository:
1. Morse code based file copier(unixC, morse code, inter-process communication, multi-threading, Exec swap,etc)
https://github.com/yunfengHe/UnixC/tree/master/244536_as2

2. Duplication finder for SQL exported csv file
https://github.com/yunfengHe/solution_duplicate

3. HTTP streaming- CDN friendly rate-adaptation(main Javascript included, python&Bash scripts not included in this repo) https://github.com/yunfengHe/DASH-JS