

Appendices

Appendix A – Interview

Initial interview with client:

Me: Hi, Lucy, I heard that you are struggling with your IB works right?

Lucy: Yep, very painful, my problem is that I love watching series on Netflix so much!! some series are really amazing, I can't stop watching. Gush, when I realise the due is tomorrow, it has been too late.

Me: How about a computer program which reminds and tells you what to do at a given time, you can just personalise such plans on it.

Lucy: Yes yes, this is what I need.

Me: Okay, last time you told me you have to memorise many, huge amount of academic terms and explanations for your Economics and,... Chemistry tests. But during the tests you always forgets the terms which you have already memorised right?

Lucy: Yeh, how can you help me with this? Am I really that stupid?

Me: Well, after researching, I found a brilliant way to solve your problem, you are not stupid okay? I can make a program that can aid you with memorisation. It can remind you to revise a memorisation task that you are almost on the verge of forgetting about.

Lucy: Really? Really? How nice sounds! Could you make one for me?

Me: Yup, no problem, this can also be my computing IA, and, do you want something specific in the program?

Lucy: I believe that it is essential that the program can to be managed easily. Oh, right, I would like to have each task containing some place to write comments and also can output comments. I would like to have each task containing priority, you know, high, low, medium, better if tasks can be sorted by them. Moreover, I think if can have a delay function to delay notifications by some time.

Me: Oh, that's a lot, but not a big problem.

Lucy: Okay, thank you...

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Appendix B – Feedback Interview

Transcript of Verbal Exchange:

Me: Hi, Lucy, well, you have used my program right?

Lucy: Yep, pretty good, I like it.

Me: You know I am here aiming to ask you some user experience of my program. Let's get this straight, okay?

Lucy: Yup.

Me: Okay, do you think this program provides a friendly interface and can be easily managed after using it?

Lucy: Yup, could be, user-friendly interface, not many buttons, so I personally think it can be easily managed.

Me: Okay, do you think it is able to allow users to create executable normal tasks or memorisation tasks after inputting correct details of tasks.

Lucy: From my experience, yes, I found no problems with that.

Me: Okay, did your task or memorisation task notifications pop up as expected?

Lucy: Yep, it works, very smooth.

Me: Alright, did this Program allow you to either delay the notifications by certain time? when you clicked “done” a task, did you see it in the TaskListWindow?

Lucy: Again, no issues

Me: Okay, could you read this? It's too long to breakdown, maybe it's better to read the information (showed her success criteria 5).

Lucy: Oh, this one, I was totally amazed by this function, it works.

Me: Okay, how about this (showed her success criteria 5)?

Lucy: This is a fantastic decision to provide users another choice, because sometime I really can't grab time for it, this is freaking great.

Me: Good, did the program display a list of current tasks and a list of forgetting curves? When one is selected, were its details displayed.

Lucy: Yep, no problems.

Me: Did the program make forgetting curves visible?

Lucy: The graphing was indeed brilliant, I felt you know the sense of achievement when seeing my speed of losing retentions decreasing. Bar charts were also great!

Me: Alright, and did this program will allow you to delete executing tasks or memorisation tasks?

Lucy: Yep, it works.

Me: Emmm, did it allow you to sort tasks or memorisation tasks by priority, like from priority High to Low, Low to High.

Lucy: yep, works.

Me: Great, last one, did this program automatically send you some warning messages when some errors occur.

Lucy: yep, it warned me.

Me: Well, well, do you have any comments for my program?

Lucy: oh, my turn? Well, firstly, I think the concept of Forgetting Curve (FC) is not told by the program, I was confused at the beginning. So I want the program to provide some instructions for forgetting curve, you know it.

Me: Okay, no problem.

Lucy: And..... Yes, I would like this program to have a scheduling system, so instead of only Task, I would like to be able to make some schedules that can remind me regularly, like reminding me doing yoga once per 3 days.

Me: This could be done by some methods, then?

Lucy: I also wish it can tell the current retention when that notification window pop up, it would be helpful for me.

Me: Get it, any more?

Lucy: yes, a lot, I think this could be a bug or something? That after deleting a task, the task reminder will still run.

Me: Oh, gosh, I forgot this problem, alright, recorded, I will fix it next time.

Lucy: Maybe I am a bit demanding, but I would like the program to have a function about, like creating many quiz cards, you know quiz cards don't you?

Me: Emmmm, I will try, I could be made. That's it?

Lucy: Yup, anyway, this is really helpful, I am a big fan of you now, thanks...

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