

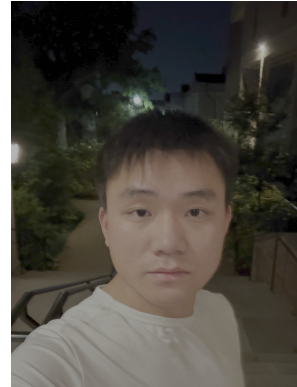
# Yunshan Jin

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## EDUCATION

University of California, San Diego (UCSD) – La Jolla, CA

B.A. in Business Economics

Expected Graduation: June 2027

Relevant Coursework: Data Analysis, Business Statistics, Accounting, Economics of Public Policy

## PROFILE

- Bilingual student (English & Chinese) with over 1 year and 3 months of firsthand experience navigating UCSD's parking system across central and west campus.
- Familiarity with T2Flex parking management workflows (citation lookup, permit history associated with vehicle plate numbers, vehicle owner's name and permit owner's name, and how students change license plates at DMV to bypass those field notes to avoid getting citations again) through observation and collaboration with parking patrol staff. Like Lots of undergrads bought B permit first and then bought A permit. Permit history allows us to detect such violation instantly.
- Understanding of basic citation logic (over time limit, wrong permit zone, no permit, misuse of purchasing B/A permits from marketplace at China social media platform and US platforms like reddit Instagram Facebook etc.).guided current parking patrol officer like nall to ticket those vehicles in violation that didn't catch first.
- Strong familiarity with UCSD permit types, parking structures, lot numbers, and space allocation, including A/B/S/V permits, EV, Reserved, Supersaver, D, Official Business Supplement, Service Yard, UC vehicle, Blue, Gold, and chancellor permits.
- Comfortable interacting with a diverse campus community (students, staff, faculty, visitors) and explaining rules calmly in high-stress situations, such as parking disputes or citation questions.

- Detail-oriented and highly observant, able to identify patterns in parking behavior, permit misuse, and common violation types to support fair and consistent enforcement. `

## SKILLS

- Parking & Enforcement Knowledge
  - UCSD parking permits: A, B, S, R, EV, Official Business Supplement, Service Yard, Blue, Gold, and Visitor permits.
  - Familiar with major UCSD parking structures and lots, including layout and typical occupancy patterns (e.g., Gilman, Scholars, Hopkins, Pangea, Theater District, South, Athena, First Avenue Hillcrest, North Torrey Pines Center, Gliderport, Sanford, Sanford Consortium, SIO, Regents, etc.).
- Systems & Tools
  - Proficient in Microsoft Word, Excel, and basic data entry.
- Communication & Customer Service
  - Bilingual: English (fluent) & Chinese (native).
  - Experience explaining UCSD policies to international students and helping them understand parking rules, permit types, fees, and consequences of misuse.
  - Able to de-escalate confusion or frustration by providing clear, logical explanations and offering compliant options.
- Other
  - Able to walk long distances and work outdoors for extended periods.
  - Strong attention to detail in recording license plates, time, and location accurately.

## RELEVANT EXPERIENCE

- Student Parking System Experience (Informal, UCSD Campus)

UC San Diego — La Jolla, CA

September 2023 – Present

- Accumulated over 1 year and 3 months of daily parking experience on campus, using multiple structures and lots across central and west campus.
- Developed a working knowledge of lot numbers and zone designations, and how they map to different permit types and time restrictions.

- Became familiar with space distribution and constraints across UCSD (e.g., locations and typical availability of A, B, S, EV, DP, Official Business Supplement, Service Yard, Blue, and Gold spaces).
- Regularly helped fellow students interpret parking signs, permit labels, and UCSD Transportation guidelines, reducing confusion and potential violations.
- Gained insight into parking enforcement workflows and T2Flex usage, including the importance of accurate data entry, proper documentation, and professional communication when handling citations and inquiries.
- Developed awareness of common patterns of permit misuse among students and the need for consistent enforcement to maintain fairness and availability of parking resources and boost parking department millions of dollars citation revenues lost due to illegal share of permits.
- Informal Peer Support for Chinese International Students

Online & On-Campus Community – UC San Diego

2023 – Present

- Provided informal guidance to Chinese international students regarding campus life, including parking, transportation, and commuting choices.
- Used platforms such as WeChat groups, social media, and student marketplaces to answer questions about UCSD parking rules, differences between A/B/S permits, visitor parking options, and citation risks.
- Helped peers understand why certain behaviors (such as unauthorized permit sharing or misuse of special spaces) can lead to citations, emphasizing compliance, fairness, and safety.
- Supported new students in making informed decisions about whether to bring a car, where to park, and how to follow UCSD Transportation policies.

## **ADDITIONAL INFORMATION**

- **Work Eligibility:** Authorized to work on campus as a UCSD student (F-1 international student; eligible for on-campus employment).
- **Availability:** Flexible schedule during weekdays; able to work early mornings, evenings, or weekends based on parking patrol shift needs.