JENNY STERN (ZHEN YUN XIAO)

**401 Champion Lake Dr.**

**The Woodlands, TX 77380**

**936.697.1751**

[**jshwoodlands@aol.com**](mailto:jshwoodlands@aol.com)

**Executive Profile:**

**Experienced Banking Manager with a twenty-one year background in branch management in Shanghai China. Vast knowledge of finance, customer service and bank operations.**

**Experienced Symphony Orchestra first violin player, and private lessons teacher.**

Skill Highlights: (Multilingual in  English/Mandarin/Shanghai Dialect/Japanese)

**·Complex problem solving ·Time management**

**·Market research and analysis ·Risk management**

**·Customer-oriented focus ·Project management**

**·team leadership ·Leadership communication**

**Core Accomplishments:**

**·Chief Financial Officer with solid leadership skills. Dependable with tasks**

**and successful in achieving branch goals.**

**·Excelled in a competitive, innovative and creative environment.**

**·Proven track record of increasing sales, improved client retention and a growing customer base.**

**·Seasoned Branch Manager, experienced in leading constructive and cooperative working relationships within a team setting.**

**·Skilled in developing and grooming exceptional bank personnel, heavily**

**focused on staff relations with an emphasis in teamwork.**

**Professional Experience:**

**Music & Arts**

**Contract Music Teacher**

**January 2018 till now, The Woodlands, TX**

**Page 2 JENNY STERN (ZHEN YUN XIAO)**

**The Woodlands Symphony Orchestra**

**First Violin player**

**January 2018 till now, The Woodlands, TX**

**Agricultural Bank of China Head Branch**

**Director of Accounts Manager**

**July 2005 - November 2016, Shanghai, China**

**Agricultural Bank of China Shanghai Branch**

**Senior Executive Account Manager**

**July 1995 - July 2005, Shanghai, China**

**Shanghai Youth Symphony**

**First Violin player**

**1990 – 2000, Shanghai, China**

**Education:**

**Shanghai Jiao Tong University**

**Bachelor of Arts (B.A.) in Business English Language and Literature**

**2003 - 2005 Shanghai, China**

**Honored with Excellent Thesis in School of Education, SJTU**

**Shanghai Jiao Tong University**

**International Finance**

**1993 - 1995 Shanghai, China**

**Shanghai Conservatory of Music**

**Violin Performance**

**1981 – 1993 Shanghai, China**