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Education, Certifications, Training

Wesleyan University Class of '15 - BA in Computer Science & Math
Aquincum Institute of Technology, Hungary, Fall Semester '13 - Certificate of Completion
Syracuse University, College of Engineering, graduation Fall 2022 – M.A. of Computer Science
ITIL IT Service Management, Glasgow, UK April '18 - **Cert #:** GR750401795YF, **Candidate #:** 9980054964967499
QA Training: **M20740 Installation, Storage and Computer with Windows Server 2016,** Glasgow, UK Feb '18

Technical Skills

Windows * **Red Hat Linux** * Ansible * **Bash/Shell** * Scala * **Python** * Kafka * **Spark** * SQL/HQL * C++ * **C#** * Ruby *
PowerShell * VMware * **Hadoop** * VMware * **Jenkins** * Agile Methodology * **ITIL Service Management** * Groovy

Work Experience

Cigna
Senior Dev Ops Engineer - New York, NY, 2019 - Present
• Review/Consult and Implement system architecture designs requested by customers
• Maintain Hadoop Cluster health to meet SLAs for 20+ internal partners
• Build automated cluster services to streamline onboarding and maintenance for end users and ISG

Global ISG Infrastructure Engineer - Glasgow, UK, 2018
• GISG Team Automation lead – managed Ansible Tower Service Development in Cigna UK, Spain, Belgium, and HK
• Implement 20 automated services for ISG and end users, reducing maintenance and turn around from 1 day to a few hours
• Trained 14 team members across several countries (UK, Spain, Belgium, Hong Kong) in Ansible and Ansible tower
• Maintained and environment of 2000+ Windows/Linux virtual machines spread across 3 data centers and 2 countries
• Respond to IT tickets requesting Windows or Linux administration assistance i.e. NFS setup, Server Requests, Active Directory administration, and Linux user account setup

Big Data Full Stack Developer - Bloomfield, CT, 2015 - 2017
• Implemented/Supported Hadoop REST applications, servicing data requests on average of 500GB+
• Implemented ETL and ELT data ingestion and data delivery pipelines for 30+ internal partners
• Standardized Cigna Dev Ops with CI/CD services and qualifications. Created a C.O.E to improve Cigna development standards, encouraging continuous integration and development

T.E.C.D.P Analyst - Bloomfield, CT, 2015 - 2018
• Campus recruiting manager for Northwestern University and Non Target Schools, recruiting over 25 current employees
• Lead Cigna's largest ever IT donation effort. 1025 laptops donated to Hartford public high schools, valued at $300,000

Success Academy Charter Schools
IT Intern/Operations Intern - New York, NY, 2011 - 2013
• Repaired and managed company laptops. Triaged/Repaired 50+ laptops daily. Upgraded/replaced 2000+ Mac Books.
• Maintained and upgraded school Network infrastructure and hardware, ensuring essential network services were available.
• Responded to IT tickets, providing critical and time sensitive tech solutions within 24 hours.

Wheeli Inc.
Application Developer/Campus Representative – New York, NY, 2013 - 2015
• Helped create the Wheeli ride sharing app for the startup launch. Implemented in Django/Python
• Lead search engine optimization and Google Analytics integration for the application, increasing internet hits by 10%
• Implemented critical app features, such as messaging, user profiles, login, and ride selection
• Worked with campus teams to gather over 400+ new Wheeli ride sharing users in one semester

Wesleyan University
Computer Science CA and Independent Study – Middletown, CT, 2012-2015
• Introductory Computer Science Course Assistant. Teacher's Assistant for 35 students 1-2 times per week.
• Evaluated and graded 15-20 Python programming assignments weekly
• Semester long independent study on lexical/syntactical analytics and online learning with weekly evaluations
• Created a JavaScript compiler and submitted a research paper on the practicality of online curriculums