# Homework 06 Customer Segmentation

BADS7105 – CRM Analytics and Intelligence Yupalapas Panomvongkasem

# **SQL Script - KMEANS Model**

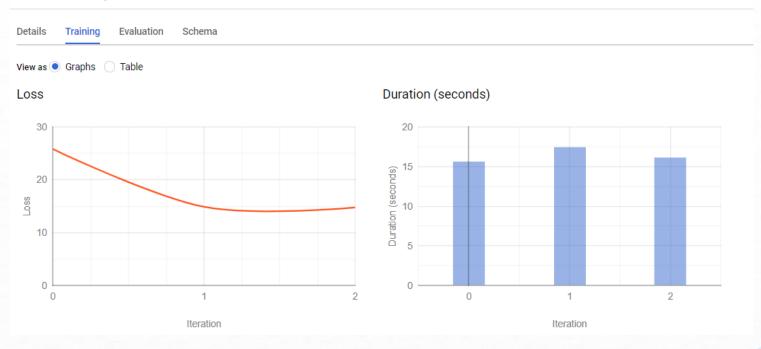
- 1 CREATE OR REPLACE MODEL`homework06-segmentation.DB\_SUPERMARKET.KMEAN\_Analysis\_CLUSTERS`
- 2 OPTIONS( MODEL\_TYPE='KMEANS', NUM\_CLUSTERS=3, KMEANS\_INIT\_METHOD='RANDOM')
- 3 AS SELECT\*FROM`homework06-segmentation.DB\_SUPERMARKET.KMEAN\_Analysis`

## Training result/1

Iteration	Training Data Loss	Duration (seconds)	Cluster Centroid Id	Cluster Radius	Cluster Size
2	14.7470	16.21	1	3.787933810962437	352499
			2	3.9849742026503567	334399
			3	3.7233268710405456	269676
1	14.8823	17.52	1	3.7884251557738673	354055
			2	4.000749141760916	358450
			3	3.7417710653723124	244069
0	25.8094	15.69	1	5.110557401632231	328656
			2	5.090213884531081	385620
			3	5.022990965220031	242298

# Training result/2

### KMEAN\_Analysis\_CLUSTERS



## **Evaluation**

#### Metrics

Davies-Bouldin index	3.9819
Mean squared distance	14.7239

#### Numeric features

This table shows the centroid value for each feature. Use the select menu to view more numeric features.

Select features (3/7) ▼

Centroid Id	Count	SHOP_WEEK		SHOP_DATE		SHOP_WEEKDAY	
1	352499		200,629.0808		20,062,057.7335		4.0888
2	334399		200,764.8446		20,076,252.9616		4.7692
3	269676		200,720.2794		20,071,568.3461		2.9161

Centroid Id	Count	SHOP_HOUR		QUANTITY		SPEND	
1	352499	15	5.1003		1.4690		1.8859
2	334399	16	6.1885		1.5625		2.0675
3	269676	13	3.2202		1.5147		1.6103

## **Evaluation**

## Categorical features

Each chart below shows the category value distribution for a particular feature. Use the select menu to view more categorical features.

