

Business Inspection System

User Guide

Version 0.05

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Getting Started

System Requirements

BIS is a web based system and required an Internet browser program (eg Firefox, Google Chrome, Internet Explorer).

Access BIS

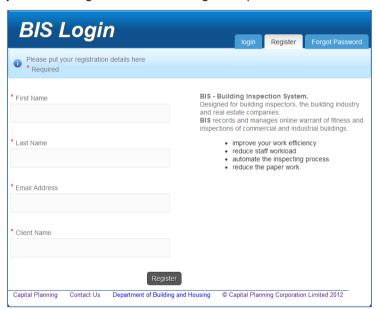
To access BIS:

- 1 Enter the link in your browser (sent to you by email) to display the BIS Login window.
- 2 Refer to Registration.

Registration

You must register BIS to customise your company name on the system and to register as a user for your company.

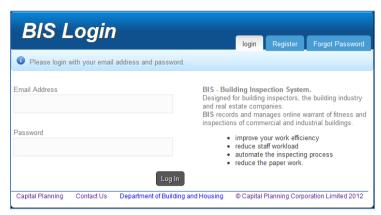
The first user to be registered for a company (ie **Client Name**) will default as an Administrator, but you can change this at a later stage if required.



To register you and your company in BIS:

- 1 Click the Register tab in the BIS Login window.
- 2 Enter your First Name, Last Name, Email Address and Client Name (ie your company name) in the appropriate fields.
- 3 Click **Register**. Your login password will be emailed to the **Email Address** you entered.

Login to BIS



To Login to BIS:

- 1 Enter your email address and the password that was emailed to you.
- 2 Click Log In.
- 3 Change your password to something more suitable. See **Change your Settings (login details)**.

Change your Settings (login details)

All users can view and change certain details of their personal settings in BIS.



To display your current settings:

- 1 Select **Settings** in the BIS **Options** drop down list.
- 2 Make the update required (eg change password or email address).
- 3 Click **Save** to save any changes.

Forgot your Password



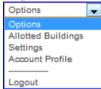
If you forget your password:

- 1 Click the **Forgot Password** tab in the BIS Login window.
- 2 Enter your email address and click **Retrieve Password**. Your new password will emailed to you.

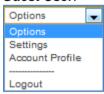
User options

The name of the logged in user displays at the top of the window with a drop down list of options available. The options that display for each type of user are:

Regular User:



Guest User:



• Administrator:

See **System Administration** for additional options available to an Administrator.

Help

To display the BIS User Guide (once you are logged in):

1 Click (Help icon) located at the top right of the BIS window.

Logout

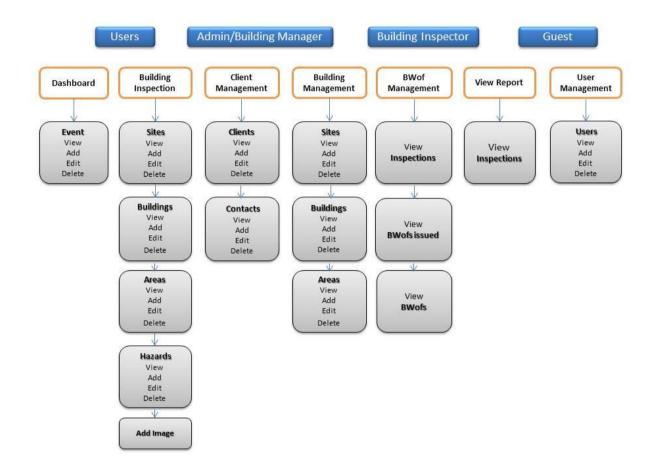
To log out of BIS:

1 Select **Logout** in the **Options** drop down list (located at the top of the BIS window).

BIS Components and User Actions

BIS Program Components

This diagram shows the types of users who, if given permission can logon and use BIS. The Menu Tab items on the dashboard in BIS and the actions available in each these.



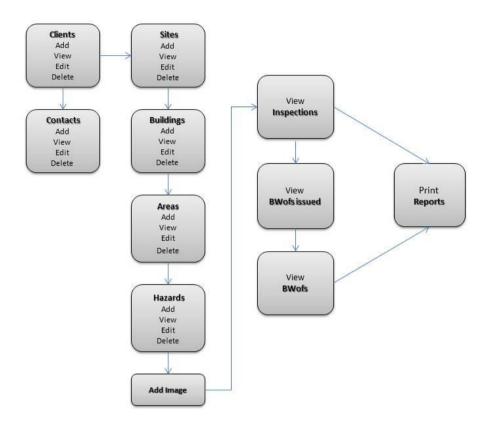
You can set various user permissions that your users can do or see in BIS depending on what you give them authority to do.

Example

(to be completed)

BIS User Actions

This diagram shows the menu Items to operate BIS and the user actions flow sequences available in each component.



Recommended Business Rules

It is recommend that you follow a sequence when using BIS. After setting up your users with their logons and passwards it is suggested you then:

- 1. Enter you clients and then enter the clients contacts
- 2. Enter the details of the client's site(s) and if they have more than one building on a site
- 3. Enter all that sites building(s) details

You will then have all the information you need in **Clients** to proceed with entering dates and itens into **Events** for them, proceed to do an **Inspection** and produce a **Report**

BIS Dashboard

The BIS Dashboard displays when you log in with a list of events scheduled for the current month.



Each tab along the top of the window give you access to other areas of BIS. These are:

- Building Inspection.
- Client Management.
- Building Management.
- BWoF Management.
- View Reports.

When you add, view or edit details for a client or building from any tab in BIS you are taken automatically to the appropriate tab.

Calendar of Events

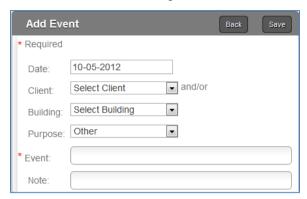
BIS displays a list of events scheduled for the **Current Month**. These events can be Building Inspections automatically added by BIS or other events added by you.

Click the **Next** or **Previous** buttons to view events for a different month.



Add an Event

You can add an event using the Add Event window.



In the Dashboard tab:

- 2 Click Add Event in the Calendar of Events window to display the Add Event window.
- 3 Enter details of the event and date. You must enter details of the **Event**.
- 4 Click **Save** to save and return to **Calendar of Events** window.
 - To exit without saving, click **Back**.

Edit an Event

In the Calendar of Events window:

- 1 Click the event you require in the Event column to display details in the Edit Event window.
- 2 Make any edits required and click Save.

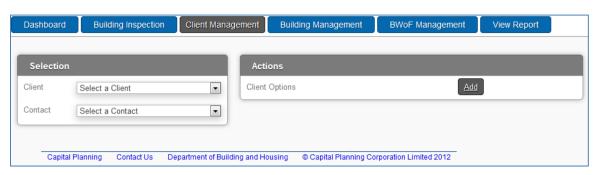
Delete an Event

In the Calendar of Events window:

- 1 Click the event you require in the **Event** column to display details in the **Edit Event** window.
- 1 Click **Delete**. The **Delete Event** window displays with a message asking for confirmation.
- 2 Click **Delete** to confirm deletion.
 - To return to the previous screen without deleting the event, click **Back**.

Client Management

The Client Management tab is where you manage details of your clients and their contacts.



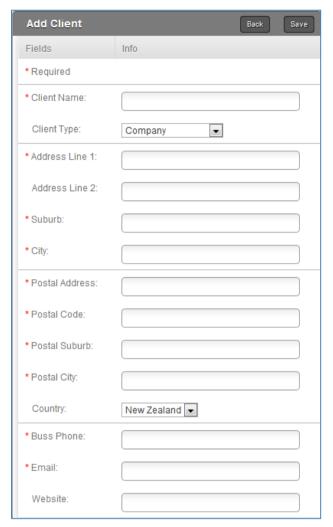
Clients are categorised into the following types:

- Company
- Sole Proprietorship
- Trust
- Partnership
- Other

As you select a client and contact person in the **Selection** window, options for each display in the **Actions** window.

You to view, add, edit and delete clients the **Client Options** and contacts using the **Contact Options** in the **Actions** window.

Add a client



To add a client:

- 1 Click **Add** in the **Actions** window next to the **Client Options** to display the **Add Client** window.
- 2 Enter all known details for the client. Compulsory fields are marked with a red asterisk (*).
- Click **Save**. The name of the client displays in the **Selection** window and full details of the client display below in the **Client Details** window.

View or edit client details



To view or maintain a client:

- 1 Select the **Client** in the **Selection** window.
- 2 Click the option you require next to the **Client Options** in the **Actions** window.
- 3 View or edit information.
- 4 Click **Save** to save any changes, or click **Back** to close the screen without saving.

Delete a client

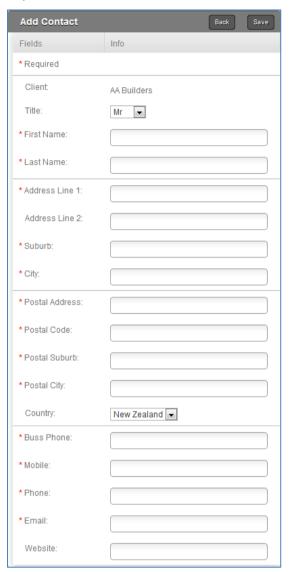
Warning: When you delete a client, all contacts, sites, buildings and inspection records associated with this client will also be deleted.

To delete a client, in the **Selection** window:

- 5 Select the **Client** to be deleted.
- Click **Delete** in the **Actions** window next to the **Client Options** or in the **Client Details** window. The **Delete Client** window displays with a message asking for confirmation.
- 7 Click **Delete** to confirm deletion.
 - To return to the previous screen without deleting the client, click **Back**.

Add a contact person for a client

Each client must have a contact person. You can add more than one contact for a client, if required.



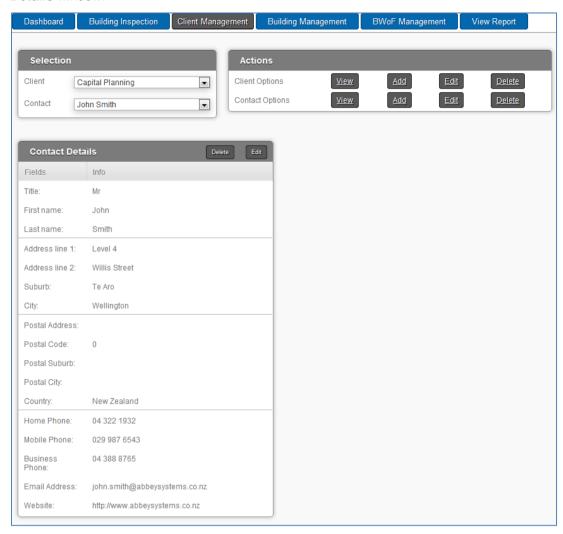
Tip: When you add a new contact ensure you select the correct client they are to be associated with.

To add a contact person for a client:

- 1 Select the name of the client in the **Selection** window.
- 2 Click Add in the Actions window next to the Contact Options to display the Add Contact window.
- 3 Enter all known details for the contact. Compulsory fields are marked with a red asterisk (*).
- 4 Click **Save**. The name of the contact displays in the **Selection** window and full details of the contact display below in the **Contact Details** window.

View or edit details of a contact person

When you select a contact person for a client, BIS displays their contact details in the **Contact Details** window.



To view or edit a contact person for a client:

- 1 Select the Client and the Contact in the Selection window.
- 2 Click the option you require next to the Contact Options in the Actions window or in the Contact Details window.
- 3 View or edit information.
- 4 Click **Save** to save any changes, or click **Back** to close the screen without saving.

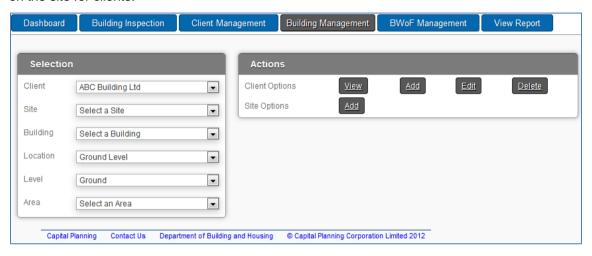
Delete a contact person

To delete a contact for a client:

- 1 In the **Selection** window select the **Client** and the **Contact**.
- 2 Click **Delete** in the **Actions** window next to the **Contact Options** or in the **Contact Details** window. The **Delete Contact** window displays with a message asking for confirmation.
- 3 Click **Delete** to confirm deletion.
 - To return to the previous screen without deleting the contact, click **Back**.

Building Management

The **Building Management** tab is where you manage details about each site as well as building(s) on the site for clients.



When you make your selections in the **Selection** window, the **Actions** window displays options for each selection allowing you to view, add, edit and delete all information.

Add a site



To add details of a site:

- 1 Select the **Client** in the **Selection** Window.
- 2 Click Add in the Actions window next to the Site Options to display the Add Site window.
- 3 Enter all details for the site. Compulsory fields are marked with a red asterisk (*).
- 4 Click Save to save details.

View or edit site details

To view or edit details of a site:

- 1 Select the **Client** and the **Site** in the **Selection** window.
- 2 Click the option you require in the Actions window next to the Site Options or in the Site Details window.
- 3 View or edit information.
- 4 Click **Save** to save any changes, or click **Back** to close the screen without saving.

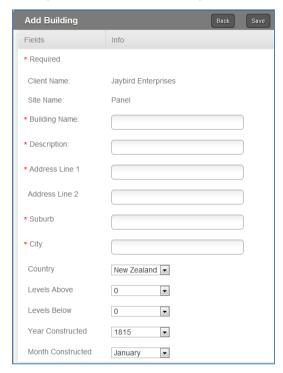
Delete a site

To delete a site:

- 1 Select the **Client** and **Site** in the **Selection** window.
- 2 Click **Delete** in the **Action** window next to the **Site Options** or in the **Site Details** window. The **Delete Site** window displays with a message asking for confirmation.
- 3 Click **Delete** to confirm deletion.
 - To return to the previous screen without deleting the site, click **Back**.

Add a building on a site

Once you add a site for a client you can then add details about a building on that site.



Before you can add a building you must first select a Client and a Site.

To add details of a building for a site:

- 1 Click Add in the Actions window next to the Building Options to display the Add Building window.
- 2 Enter all details for the building. Compulsory fields are marked with a red asterisk (*).
- 3 Click **Save** to save details. The **Building Details** window displays with the details entered including a Google Map indicating its location.

View or edit building details

To view or edit details of a building:

- 1 Select the Client, Site and Building in the Selection window.
- 2 Click the option you require in the **Actions** window next to the **Building Options** or in the **Building Details** window.
- 3 View or edit information.
- 4 Click **Save** to save any changes, or click **Back** to close the screen without saving.

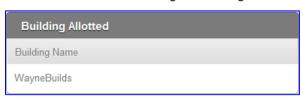
Delete a building

To delete a building:

- 1 Select the Client, Site and Building in the Selection window.
- 2 Click **Delete** in the **Action** window next to the **Building Options** or in the **Building Details** window. The **Delete Building** window displays with a message asking for confirmation.
- 3 Click **Delete** to confirm deletion.
 - To return to the previous screen without deleting the building, click **Back**.

View buildings allotted to you

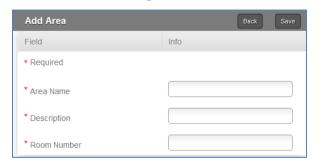
You can view the buildings in your company that have been allotted to you using the **Building Allotment** window. To change a building allotment, contact your Administrator.



To view the list of buildings allotted to you:

1 Select Allotted Buildings in the BIS Options drop down list.

Add an area of a building



To add an area within the level of a building:

- 1 Select the Client, Site, Building, Location and Level in the Selection window.
- 2 Click **Add** in the **Actions** window next to the **Area Options** to display the **Add Area** window.
- 3 Enter all details for the area. Compulsory fields are marked with a red asterisk (*).
- 4 Click Save to save details.

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View or edit details of an area

To view or edit details of an area:

- 1 Select the Client, Site, Building, Location, Level and Area in the Selection window.
- 2 Click the option you require in the Actions window next to the Area Options or in the Area Details window.
- 3 View or edit information.
- 4 Click **Save** to save any changes, or click **Back** to close the screen without saving.

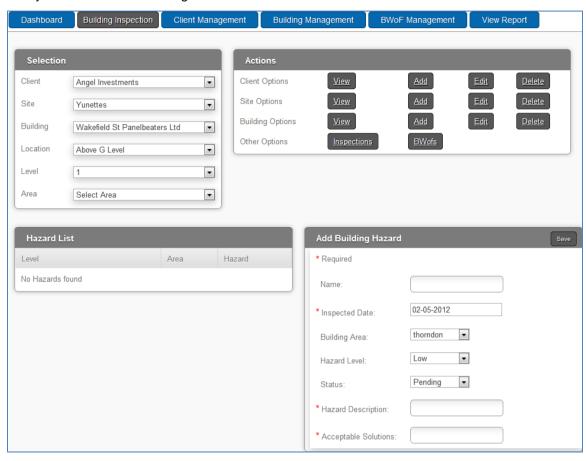
Delete an area

To delete an area:

- 1 Select the Client, Site, Building, Location, Level and Area in the Selection window.
- 2 Click **Delete** in the **Action** window next to the **Area Options** or in the **Area Details** window. The **Delete Area** window displays with a message asking for confirmation.
- 3 Click **Delete** to confirm deletion.
 - To return to the previous screen without deleting the site, click **Back**.

Building Inspection

You use the **Building Inspection** tab when preforming an inspection of a building to record details of any hazards for that building.



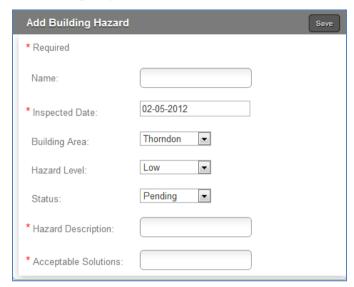
The **Actions** window allows you to view and edit information for the **Client**, **Site**, **Building**, **Location** and **Area** you selected in the **Selection** window. You can also view a report for each **Inspection** and **BWoF** (Building Warrant of Fitness) for a selected building.

The Hazard List window displays all building hazards recorded for the selected building.

Tip: When you select a client, only sites for that client display and only buildings for the selected site display.

Add a building hazard

The **Add Building Hazard** window displays when you select a building in the **Selection** window in the **Building Inspection** tab.

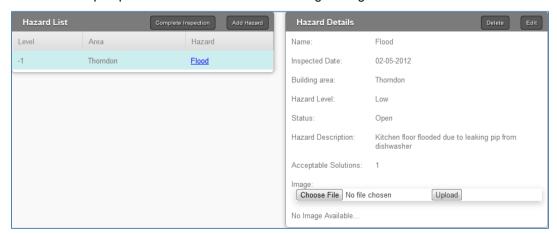


To add a building hazard:

- In the **Selection** window, select the **Client**, **Site**, **Building**, **Location**, **Level** and **Area** for the location hazard (as applicable).
- 2 Enter all details of the hazard for the building in the Add Building Hazard window.
- 3 Click **Save** to save these details. BIS adds the hazard to the **Hazard List** window. You can now add an image of the hazard, if required.

Add an image to a building hazard

After you add and save a building hazard, you can (if required) include an image to add more detail or to help explain the hazard. You add an image using the **Hazard Details** window.



In the **Hazard List** area:

- 1 Select and name of the hazard in the **Hazard** column. The **Hazard Details** window displays with details of the hazard.
- 2 Click Choose File and select the image file to add.
- 3 Click **Upload** to add the selected image file. Once uploaded, the image displays in the bottom of the **Hazard Details** window.

View previous building hazard inspections

When the **Actions** window for a building displays **Other Options** (ie **Inspections** and **BWoFs**) you can view or print any of the inspections made. When you select these options, BIS automatically displays the **View Report** tab.

If you manually select the **View Report** tab you must select the **Client**, **Site** and **Building** you require and select **Inspections** as the type of report.



It is optional to print a building hazard at this stage as it is usually done after you complete a building inspection. For more information about printing an inspection, see **Select reports to view, print or save**.

In the Actions window:

- Click **Inspections** next to the **Other Options**. BIS displays the **Report Results** window in the **View Report** tab with a list of all inspections and whether they passed or failed inspection.
- 2 Click the back arrow in the browser to return to the Building Inspection tab in BIS.

Tip: You can view or print an inspection for a selected building from the **Building** Inspection tab, **BWoF Management** tab or **View Report** tab.

Complete an inspection

When you are advised a building hazard has been corrected, you perform another inspection of the building and record in BIS whether it passed or failed inspection. When all hazards for a building pass inspection, you can then issue a Building Warrant of Fitness (BWoF).

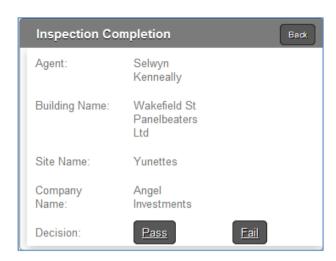
You use the **Building Inspection** tab to select the building hazard to record whether it passed or failed inspection.

In the Building Inspection tab:

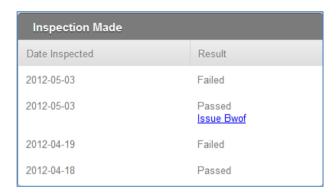
- 1 In the Selection window, select the Client, Site and Building.
- 2 In the **Hazard List** window, select and hazard name in the **Hazard** column.



3 Click Complete Inspection to display the Inspection Completion window.



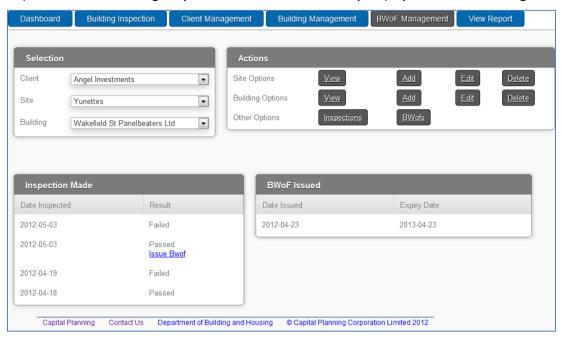
4 Click **Pass** or **Fail** (as appropriate) to indicate whether your inspection of the hazard passed or failed. BIS takes you to the **BWoF Management** tab and displays the **Inspection Made** window with the result of your inspection.



To issue the BWoF now (for a passed inspection), click **Issue Bwof**. For more information, see **Issue a BWoF**.

BWoF Management

The **BWoF Management** tab is where you view details of inspections made and the Building Warrant of Fitness (BWoF) issued for a selected building. When you pass or fail a building inspection in the **Building Inspection** tab, BIS automatically displays the **BWoF Management** tab.



The **Inspections Made** window displays the status of each hazard inspection made for the building and the **BWoFs Issued** window displays the date and expiry date of issued BWoFs.

Issue a BWoF

When you pass or fail a building hazard passed inspection, BIS displays the **Inspection Made** window. A passed inspection displays a link in the **Report Result** column to allow you to continue to issue a BWoF for the building.

If you manually select the **Building Inspection** tab you must select the **Client**, **Site** and **Building** you require.

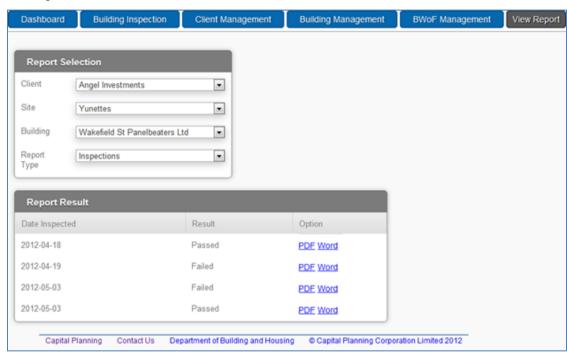


In the **Inspection Made** window:

- 1 Click **Issue Bwof** link in the **Result** column for the passed inspection. BIS issues the BWoF and adds it to the list in the **BWoF Issued** window.
- 2 To print the BWoF, refer to View and print a report in PDF format or View and print a report in MS Word format.

View Reports

You use the **View Report** tab to view and print reports of **Inspections** and **BWoFs** for a selected building.



You can select to view reports in PDF or Microsoft Word format.

Tip: You can access the **View Reports** tab print a report for a selected building from the **Building Inspection** tab, **BWoF Management** tab or **View Report** tab.

Select reports to view, print or save

There are three ways to access the **View Report** tab in BIS to display reports to view, print or save to a file:

- 1 Click the **View Report** tab and enter your report selection criteria.
- 2 Click the **Inspections** next to the **Other Options** in the **Action** window while in the **Building Inspection** tab or **Building Management** tab.
- 3 Click the BWoFs next to the Other Options in the Action window while in the Building Inspection tab or Building Management tab.

Enter the report selection criteria

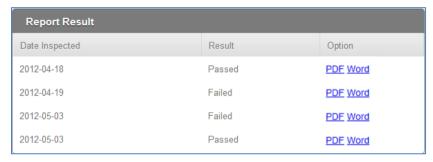
When you click the **View Report** tab, you must to select the **Client**, **Site**, **Building** and **Report Type** in the **Report Selection** window.

If you click the **Inspections** button or **BWoFs** button in another tab (eg **Building Inspection** tab) BIS displays the **View Report** tab. The report criteria for the current building you are working with automatically displays in the **Report Selection** window.



The results display in the Report Result window in the View Report tab.

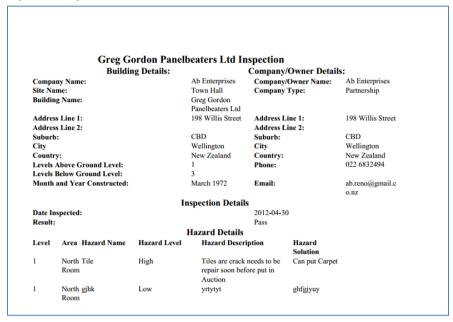
Example of Inspection report results:



Example of BWoF report results:



View and print a report in PDF format

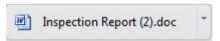


In the Report Results window:

- 1 Click **PDF** next to the report you require. A preview of the report displays.
- 2 To print, right click on the report preview and select **Print**.
- 3 Select your printer options and print.
- 4 Click the back arrow in the browser to return to the **View Report** tab in BIS.

View and print a report in MS Word format

When you select to view a report using Word you can edit details of the report in the Word document.



In the Report Results window:

- 1 Click Word next to the report you require. BIS creates a link to the report.
- 2 Click the link to the document located at the bottom of the BIS window to display the report in MS Word.
- 3 Make any adjustments to the report in Word, if necessary.
- 4 To print, select File | Print.
- 5 Select the printer options and print.
- 6 Close the report file in Word and return to BIS.

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Save a report as a PDF file

To save a report in PDF format to a file:

- 1 Click PDF next to the report you require in the Report Result window. A preview of the report displays in your browser.
- 2 Right click on the report preview and select Save As. This will default to your Dowloads directory. Select a different directory as the destination for the file, if required.
- Add to or change the file name for the report name if required. The name of the report defaults to either **BWoF Report.pdf** or **Inspection Report.pdf**.
 - Do not change the .pdf file extension.
 - Click Save.
- 4 Click the back arrow in the browser to return to the **View Report** tab in BIS.

Save a report as a MS Word file

When opened in MS Word you can edit the content and print from there if required.

To save a report to a file:

- 1 Click Word next to the report you require in the Report Results window. BIS creates a link to the report.
- 2 Click the link to the document located at the bottom of the BIS window to display the report in MS Word.
- 3 Make any adjustments to the report in Word, if necessary.
- 4 To save, select **File | Save As**. This will default to your **Dowloads** directory. Select a different directory as the destination for the file, if required.
- Add to or change the file name for the report name if required. The name of the report defaults to either **BWoF Report.doc** or **Inspection Report.doc**.
 - Do not change the .doc file extension.
 - Click Save.
- 6 Return to the View Report tab in BIS.

Open a saved report file

To open a file for an inspection or BWoF report you have saved:

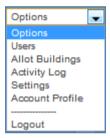
- 1 Open Microsoft Explorer and locate the name of the file.
- 2 Right click on the file name, select **Open with** and then select the option you require (ie PDF or Microsoft Word).

System Administration

A user with Administrator rights can perform additional actions in BIS to:

- Maintain users.
- Allot buildings.
- View the activity log.
- View and edit your personal settings.
- View a summary profile of your company account in BIS.

These options only display for an Administrator and are listed in the drop down list next to your name at the top of the BIS window:

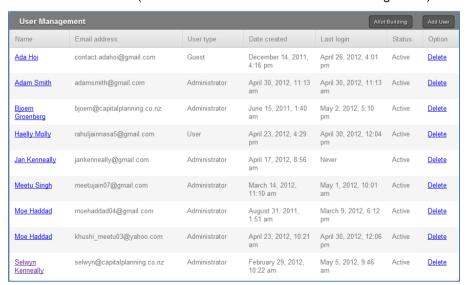


Maintain Users

The Administrator uses the **User Management** window to control which users in your company can access BIS and the type of access for each user.

There are three types of user:

- Guest (ie read only)
- Regular User (ie add, edit and delete clients, sites and buildings)
- Administrator (ie add edit and delete all records including users)



You can also allot buildings from the **User Management** window. For more information, see **Allot buildings**.

To display the **User Management** window:

1 Select Users in the Options drop down list.

Add a user



In the **User Management** window:

- 1 Click Add User to display the Add a User window.
- 2 Select the **User Type** for the new user.
 - If you select Regular User select the Building Manager for the user.
- 3 Enter other details for the user.
- 4 Click Apply to save and you are returned to the User Management window with the new user listed.
 - To return to the Add a User window without adding this user, click Back.

Edit a user



In the **User Management** window:

- 1 Click the name the user to edit. The **Edit User Details** window displays.
- 2 Make your edits and click Save to return to the User Management window.
 - To return to the Edit User Details window without saving, click Back.

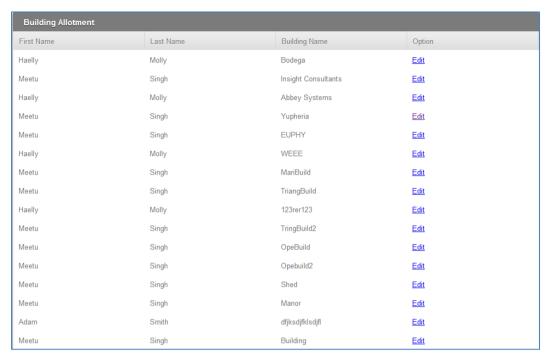
Delete a user

In the **User Management** window:

- 1 Locate the user to be deleted.
- 2 Click **Delete** (in the **Option** column). The **Delete User** window display with a message asking for confirmation.
- 3 Click **Delete to confirm** deletion.
 - To return to the previous screen without deleting the user, click **Back**.

Allot buildings

An Administrator uses the **Building Allotment** window to allot each building recorded in BIS to a user.



Display the Building Allotment window

There are two ways to display the **Building Allotment** window:

- 1 Select Allot Buildings in the BIS Options drop down list, or
- 2 Click Allot Building in the Maintain user window.

Allot a building to a user



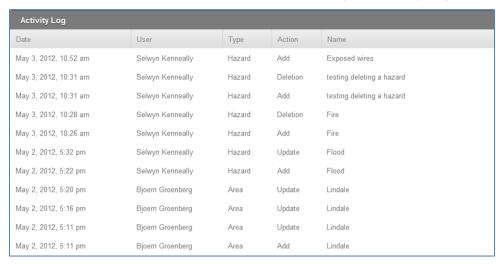
To allot a building to a new or different user, in the **Building Allotment** window:

- 1 Locate the **Building Name**.
- 2 Click Edit in the Options column next to the building name to display the selected building in a smaller window.
- 3 Select the name of the **Assigned User** from the drop down list.
- 4 Click **Save** to save and return to the list of buildings in the **Building Allotment** window.

Tip: A building can only be allotted to one user in your company.

View the activity log

An Administrator can view the list of activities in BIS using the Activity Log window.



Display the Activity Log window

To display the **Activity Log** window:

1 Select **Activity Log** in the BIS **Options** drop down list.

View or update your personal settings

You can view and update details of your personal settings in BIS. An Administrator can change all details, but a Regular User or Guest can only update their **Email Address** and **Password**.



To view your settings:

- 1 Select **Settings** in the BIS **Options** drop down list.
- 2 Make the update required (eg change password).
- 3 Click Save to save any changes.

View your company account profile

An administrator can view a profile summary of the BIS account for their company using the **Account Profile** window.



To view the account profile:

1 Select **Account Profile** in the BIS **Options** drop down list.