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# **EDUCATION**

## **CORNELL UNIVERSITY**

MPS in Information Science Dec 2015 | Ithaca, NY GPA: 3.89 / 4.3

#### **UNIVERSITY OF MIAMI**

BS in Mathematics & Psychology May 2014 | Coral Gables, FL Cum. GPA: 3.65 / 4.0 General Honors

## SKILLS

#### **RESEARCH & DESIGN**

Low/Hi-Fi Prototype • Info. Archit. Persona Design • Storyboarding Affinity Diagram • Usability Test Heuristic Evaluation • Survey Participatory Design • Interview Contextual Inquiry • Ethnography

#### **TOOLS**

Photoshop • Illustrator • Axure Sketch • InVision • Balsamia Git • SPSS • Excel • LATEX

#### **PROGRAMMING**

HTML5 • CSS3 • PHP • R • Arduino JavaScript (D3.js, JQuery.js)

#### **LANGUAGES**

English • Chinese

# COURSEWORK

Visual Data Analytics for the Web Responsive Web Design Social Computing Human-Computer Interaction Health and Computation Design Thinking Immersion Human-Robot Interaction R&D Human Perception: Application to Computer Graphics Statistical Methods **Probability Theory** Data Structure (C++) Cognitive Psychology

# **ACTIVITIES**

Peer Advisor - Cornell InfoSci Random Hacks of Kindness - Hacker LINK Volunteer Org. - Vice Chair

# **EXPERIENCE**

## **SOLUTIONSRESOURCE.COM** | Freelance UX Designer

Dec 2015 - Present | Seattle, WA

- Worked with clients on both high-level goals and detailed requirements
- Created persona, wireframes, and prototypes to improve usability and UX

#### **CORNELL UNIVERSITY** | User Researcher

Sep 2014 - Dec 2015 | Ithaca, NY

- Conducted studies on various projects: User Interface, Assistive Technology, Social Media (principal investigator), Human-Robot Interaction
- Collaborated in multi-disciplinary, cross-cultural, and dynamic teams

## **CORNELL UNIVERSITY** | Teaching Assistant

Sep 2014 - Dec 2015 | Ithaca, NY

- Human-Computer Interaction Design with Dr. Gilly Leshed
- Intro. Design and Programming for the Web with Dr. Dan Cosley

#### UNIVERSITY COMMUNICATIONS | Web Developer

May 2010 - Dec 2013 | Coral Gables, FL

• Created and maintained university homepage, the university president's and university campaign websites (HTML, CSS, JS; Ps & Ai)

## MILLER SCHOOL OF MEDICINE | Research Intern

May 2012 - Dec 2012 | Miami, FL

Collected and analyzed patients' (N≈150) data with clinicians (SPSS)

# **KEY PROJECTS**

# INTERACTION DESIGN LAB | NutriPhone Mobile App

Aug 2014 - July 2015 | Ithaca, NY

- Administered 27 in lab user testing sessions for evaluating mobile app interface designs. Each session included an in-depth user interview
- Analyzed qualitative user feedback (using affinity diagrams) and transferred analysis result into actionable design recommendations
- Collaborated with graphic designer and developer on paper and functional user interface prototypes

# **ORGANIZATIONAL ROBOTICS LAB** | Collaborative Robots

Mar 2015 - May 2015 | Ithaca, NY

- Conducted contextual inquiry, ethnographic observation in understanding users' needs, goals and constraints
- Brainstormed, designed, made critical design decisions, and presented innovative solutions using user-centered design approaches
- Led a team of 5 to develop interactive prototypes and demos

#### **SOCIAL MEDIA LAB** | Understanding Deception on Instagram Aug 2014 - Sep 2015 | Ithaca, NY

- Examined 117 students' and 213 MTurkers' Instagram usage behavior
- Develop and execute a research approach with workable schedules

# **PUBLICATIONS**

[1] L. Reynolds, ..., Y. Qi, and G. Gay. "I mean, I'm not a doctor": Designing Interfaces for Interpreting Patient-Administered Medical Test Results. Proceedings of MobileHCI 2016, Under review.