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EDUCATION

CORNELL UNIVERSITY

MPS in Information Science Dec 2015 | Ithaca, NY GPA: 3.89 / 4.3

UNIVERSITY OF MIAMI

BS in Mathematics & Psychology May 2014 | Coral Gables, FL Cum. GPA: 3.65 / 4.0 General Honors

SKILLS

RESEARCH & DESIGN

Contextual Inquiry • Ethnography Heuristic Evaluation • Survey Usability Test. • Wireframing User Flow. • Focus Group Competitive Analysis • A/B Test. Design Thinking • Interview Persona • Storyboarding

TOOLS

R • SPSS • Excel • Git • LATEX Sketch App • Origami 2.0 (QC) Adobe Creative Suite • Axure Balsamiq • InVision • Keynote

PROGRAMMING

HTML5 • CSS3 • Bootstrap • Arduino JavaScript (JQuery.js, D3.js) • PHP

LANGUAGES

English • Chinese

COURSEWORK

Human-Computer Interaction Visual Data Analytics for the Web Health and Computation Social Computing Responsive Web Design Human-Robot Interaction R&D Human Perception on Comp. Graphics Statistical Methods **Probability Theory** Cognitive Psychology Experimental Psychology

ACTIVITIES

Peer Advisor - Cornell InfoSci Presenter - Cornell Tech Conference Designer - Random Hacks of Kindness Vice Chair - LINK Volunteer Org.

EXPERIENCE

SOLUTIONSRESOURCE.COM | User Experience Designer

May 2016 - Present | Burlington MA

- Conducted design, research, data analysis activities as lead UX designer
- Created sketches, wireframes, and prototypes in iterating design decisions

CORNELL UNIVERSITY | User Researcher

Sep 2014 - Dec 2015 | Ithaca, NY

- Led user research for various projects: Mobile Interface, Assistive Technology, Social Media (principal investigator), Human-Robot Interaction
- Collaborated in cross-functional, multi-disciplinary, and dynamic teams
- Presented findings in conferences. Led team and client discussions

CORNELL UNIVERSITY | Teaching Assistant

Sep 2014 - Dec 2015 | Ithaca, NY

- Human-Computer Interaction Design with Dr. Gilly Leshed
- Intro. Design and Programming for the Web with Dr. Dan Cosley

UNIVERSITY COMMUNICATIONS | Web Developer

May 2010 - Dec 2013 | Coral Gables, FL

• Created and maintained university homepage, the university president's and university campaign websites (HTML, CSS, JavaScript; Ps, Ai, Dw)

MILLER SCHOOL OF MEDICINE | Research Intern

May 2012 - Dec 2012 | Miami, FL

Analyzed 140 patients' datasets to relay key findings to clinicians (SPSS)

KEY PROJECTS

INTERACTION DESIGN LAB | NutriPhone Mobile App

Aug 2014 - July 2015 | Ithaca, NY

- Administered 27 in lab usability testing sessions for evaluating mobile interface designs. Each session included a semi-formal interview
- Analyzed qualitative user feedback (affinity diagrams) and transferred analysis result into actionable design recommendations
- Derived insights from using qualitative techniques and quantitative survey

ORGANIZATIONAL ROBOTICS LAB | Collaborative Robots

Mar 2015 - May 2015 | Ithaca, NY

- Conducted contextual inquiry, ethnographic observation in translating users' goals, capabilities, and limitations into product design
- Brainstormed, designed, made critical design decisions, and presented product design solutions through human-centric development process

SOCIAL MEDIA LAB | Understanding Deception on Instagram

Aug 2014 - Sep 2015 | Ithaca, NY

- Studied 330 users' behavior with statistical analysis and qualitative coding
- Planned, designed, and executed end-to-end team research agendas

PUBLICATIONS

[1] L. Reynolds, ..., Y. Qi, and G. Gay. "I mean, I'm not a doctor": Designing Interfaces for Interpreting Patient-Administered Medical Test Results. Proceedings of MobileHCI 2016, Under Review.