

# Data-Driven User Experience 305.766.6498 | yq85@cornell.edu | yuqicornell.github.io

## **EDUCATION**

### **CORNELL UNIVERSITY**

MPS in Information Science Dec 2015 | Ithaca, NY GPA: 3.89 / 4.3

#### **UNIVERSITY OF MIAMI**

BS in Mathematics & Psychology May 2014 | Coral Gables, FL Cum. GPA: 3.65 / 4.0 General Honors

### SKILLS

#### **RESEARCH & DESIGN**

Low/Hi-Fi Prototype • Info. Archit.
Persona Design • Storyboarding
Affinity Diagram • Usability Test
Heuristic Evaluation • Survey
Participatory Design • Interview
Contextual Inquiry • Ethnography

#### **TOOLS**

Photoshop • Illustrator • Axure Sketch • InVision • Balsamiq Git • SPSS • Excel • LATEX

#### **PROGRAMMING**

HTML5 • CSS3 • PHP • R • Arduino JavaScript (D3.js, JQuery.js)

#### **LANGUAGES**

English • Chinese

## **COURSEWORK**

#### **GRADUATE**

Visual Data Analytics for the Web Responsive Web Design Social Computing Human-Computer Interaction Health and Computation Design Thinking Immersion Human-Robot Interaction R&D Human Perception: Application to Computer Graphics Statistical Methods

#### **UNDERGRADUATE**

Probability Theory
Mathematical Statistics
Statistical Analysis (Regression)
Linear Algebra
Data Structure (C++)
Advanced Research Methods

## **EXPERIENCE**

### **SOLUTIONSRESOURCE.COM** | Freelance UX Designer

Dec 2015 - Present | Seattle, WA

- Worked with clients on both high-level concepts to detailed requirements
- Created persona, wireframes, and prototypes to improve usability and UX

#### **CORNELL UNIVERSITY** | User Researcher

Sep 2014 - Dec 2015 | Ithaca, NY

 Collaborated in teams on User Interface, Assistive Technology, Social Media (principal investigator), Human-Robot Interaction

### **CORNELL UNIVERSITY** | Teaching Assistant

Sep 2014 - Dec 2015 | Ithaca, NY

- Human-Computer Interaction Design with Dr. Gilly Leshed
- Intro. Design and Programming for the Web with Dr. Dan Cosley

## UNIVERSITY COMMUNICATIONS | Web Developer

May 2010 - Dec 2013 | Coral Gables, FL

 Created and maintained university homepage, the university president's and university campaign websites (HTML, CSS, JS; Ps & Ai)

## MILLER SCHOOL OF MEDICINE | Research Intern

May 2012 - Dec 2012 | Miami, FL

Collected and analyzed patients' (N≈150) data with clinicians (SPSS)

#### KEY PROJECTS

## INTERACTION DESIGN LAB | NutriPhone Mobile App

Aug 2014 - July 2015 | Ithaca, NY

- Administered 27 in lab user testing sessions for evaluating mobile app interface designs. Each session ended with an in-depth user interview
- Analyzed qualitative user feedback (using affinity diagrams) and transferred analysis result into actionable design decisions
- Collaborated with designer and developer on paper and functional user interface prototypes

#### ORGANIZATIONAL ROBOTICS LAB | Collaborative Robots

Mar 2015 - May 2015 | Ithaca, NY

- Conducted contextual inquiry, ethnographic observation in understanding users' needs, goals and constraints
- Brainstormed and designed innovative solutions using user-centered design approaches, served as team leader

## **SOCIAL MEDIA LAB** | Understanding Deception on Instagram Aug 2014 – Sep 2015 | Ithaca, NY

- Examined 117 students' and 213 MTurkers' Instagram usage behavior
- Designed and organized surveys for qualitative and quantitative user data
- Led two teams to develop the study, advised by Dr. Jeff Hancock

## **CONFERENCE SUBMISSIONS**

[1] L. Reynolds, ..., Y. Qi, and G. Gay. "I mean, I'm not a doctor": Sensemaking and Confusion in Designing Interfaces for Patient-Administered Test Results. *Proceedings of PervasiveHealth 2016*, Under review.