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FDUCATION

CORNELL UNIVERSITY

MPS in Information Science Dec 2015 | Ithaca, NY GPA: 3.89 / 4.3

UNIVERSITY OF MIAMI

BS in Mathematics & Psychology May 2014 | Coral Gables, FL Cum. GPA: 3.65 / 4.0 General Honors

SKILLS

RESEARCH & DESIGN

Usability Test. • Affinity Diagram
Heuristic Evaluation • Survey
Diary Studies • Interview
Journey Maps • A/B Test.
User Flow. • Wireframing
Contextual Inquiry • Ethnography
Persona • Storyboarding

TOOLS

Sketch App • Origami 2.0 (QC) Adobe Creative Suite • Axure Balsamiq • InVision • Keynote Git • SPSS • Excel • LATEX

PROGRAMMING

HTML5 • CSS3 • PHP • R • Arduino JavaScript (JQuery.js, D3.js)

LANGUAGES

English • Chinese

COURSEWORK

Visual Data Analytics for the Web Responsive Web Design Social Computing Health and Computation Human-Computer Interaction Cognitive Psychology Human-Robot Interaction R&D Human Perception: Application to Computer Graphics Statistical Methods Probability Theory Cognitive Psychology

ACTIVITIES

Peer Advisor - Cornell InfoSci Designer - Random Hacks of Kindness Vice Chair - LINK Volunteer Org.

EXPERIENCE

SOLUTIONSRESOURCE.COM | Freelance UX Designer

Dec 2015 - Feb 2016 | Seattle, WA

- Translated user insights/needs into workflows and interactive prototypes
- Created sketches, wireframes, and prototypes to iterate detailed designs

CORNELL UNIVERSITY | User Researcher

Sep 2014 - Dec 2015 | Ithaca, NY

- Led user research for various projects: User Interface, Assistive Technology, Social Media (principal investigator), Human-Robot Interaction
- Collaborated in cross-functional, multicultural, and dynamic teams
- Presented findings in conferences. Led team and client discussions

CORNELL UNIVERSITY | Teaching Assistant

Sep 2014 - Dec 2015 | Ithaca, NY

- Human-Computer Interaction Design with Dr. Gilly Leshed
- Intro. Design and Programming for the Web with Dr. Dan Cosley

UNIVERSITY COMMUNICATIONS | Web Developer

May 2010 - Dec 2013 | Coral Gables, FL

 Created and maintained university homepage, the university president's and university campaign websites (HTML, CSS, JavaScript; Ps, Ai, Dw)

MILLER SCHOOL OF MEDICINE | Research Intern

May 2012 - Dec 2012 | Miami, FL

• Collected and analyzed patients' (N≈150) data with clinicians (SPSS)

KEY PROJECTS

INTERACTION DESIGN LAB | NutriPhone Mobile App

Aug 2014 - July 2015 | Ithaca, NY

- Administered 27 in lab user testing sessions for evaluating mobile app interface designs. Each session included a semi-formal interview
- Analyzed qualitative user feedback (using affinity diagrams) and transferred analysis result into actionable design recommendations
- Collaborated with graphic designer and developer on interface prototypes

ORGANIZATIONAL ROBOTICS LAB | Collaborative Robots

Mar 2015 - May 2015 | Ithaca, NY

- Conducted contextual inquiry, ethnographic observation in understanding users' needs, goals and constraints
- Brainstormed, designed, made critical design decisions, and presented innovative solutions using user-centered design approaches

SOCIAL MEDIA LAB | Understanding Deception on Instagram Aug 2014 – Sep 2015 | Ithaca, NY

- Examined 117 students' and 213 MTurkers' Instagram usage behavior
- Develop and execute a research approach with workable schedules

PUBLICATIONS

[1] L. Reynolds, ..., Y. Qi, and G. Gay. "I mean, I'm not a doctor": Designing Interfaces for Interpreting Patient-Administered Medical Test Results. *Proceedings of MobileHCl 2016*, Under Review.