

Cookie Policy

As TAV İşletme Hizmetleri Anonim Şirketi (hereinafter referred to as “TAV İşletme Hizmetleri” or the “Company”), we benefit from some technologies such as cookies, pixels, gifs (the “cookies”) in order to enhance your experience during your visits to our online media. The use of these technologies is carried out in accordance with the legislation, mainly the Personal Data Protection Law no. 6698 (the “**PDP Law**”) which we are subject to.

The purpose of this Information Disclosure is to give you information regarding the processing of personal data obtained when cookies are used by the Website’s users/members/visitors (the “**Data Subject**”) during the operation of TAV İşletme Hizmetleri’s website www.primeclassofficial.com (the “**Website**”), which is operated by us. In this Information Disclosure, we want to explain to you what type of cookies we use and for what purposes we used them on our Website, and how you can control those cookies.

As TAV İşletme Hizmetleri, we may stop using cookies that we use on our website, change their types or functions, or add new cookies to our website. Therefore, we reserve the right to amend the provisions of this Information Disclosure, at any time at our discretion. All kinds of changes made on the current Information Disclosure shall come into force upon being published on the Website or any media publicly available. You can find the latest updating date, at the beginning of this Information Disclosure.

For more detailed information regarding the processing of your personal data by the Company, we recommend you to read the "TAV İşletme Hizmetleri Anonim Şirketi Policy on Protection and Processing of Personal Data", available at the web address of <https://tavaairports.com/personal-data-protection>

Which Cookies are Used for What Purposes?

In General

As TAV İşletme Hizmetleri, we use cookies on our Website for various purposes and we process your personal data by means of those cookies. These purposes are mainly as follows:

Performing basic functions required for the operation of the Website. For instance, members who sign in, should not be required to enter passwords again, when visiting different pages on the Website.

Analyzing the Website and enhancing the performance of the Website. For instance, integrating various servers on which the Website operates, determining the number of visitors who visit the Website, and accordingly, making performance settings or facilitating the process for the visitors to find the things they look

for.

Enhancing the functionality of the Website and providing ease of use. For instance, sharing something on the Website, with third-party social media channels; remembering the user name information or search topics of the visitors who visit the Website in any subsequent visits of them.

Conducting customization, targeting, and advertising activities. For instance, based on the pages and products viewed by the visitors, displaying advertisements related to their sphere of interests.

Your personal data can be processed in accordance with articles 5 and 8 of the PDP Law and/or in case of exceptions in relevant legislation, in line with your consent where it is required according to the legislation, otherwise, without obtaining your consent, for the above-mentioned purposes. As TAV İşletme Hizmetleri, we can share your personal data within the scope of the Information Disclosure, limited to achieving the above-specified purposes and in compliance with the legislation, with the third persons, services of whom are used by our Company, our business partners in Turkey and abroad, our **shareholders**, mainly the Aéroports de Paris Group, our suppliers and group companies. We would like to mention that the parties, to whom the data are transferred, may keep your personal data on servers everywhere on earth.

Cookies Used on Our Website

You can find below the different types of cookies we use on our Website. On our Website, both the first-party cookies (installed by the Website you visit) and also the third-party cookies (installed by servers other than the Website you visit) are used.

Mandatory Cookies

The use of certain cookies is mandatory for the operation of our Website correctly. For instance, identifier cookies that are activated when you log into our Website allow that your active log-in process continues when you pass from one page to another on our Website.

Functionality and Choice Cookies

These cookies remember your preferences and choices on the Website and provide customization of the services offered on our Website to you. For instance, they provide you to remember your language choice or font size you select when reading a text, on our Website.

Social Media Cookies

These cookies allow collecting the information regarding your social media usages. For instance, in order to compose customized advertisements or make market researches, cookies may be used to use the information relating to your Facebook/Twitter accounts.

Performance and Analysis Cookies

By means of these cookies, we analyze your use of our Website and the performance of our Website and thereby, enhance the level of services we offer you. For instance, by means of these cookies, we can identify which pages are visited the most by our visitors, whether our Website operates as required, and the potential problems.

Targeting or Advertising Cookies

We use cookies for promoting the products and services on our Website or channels other than our Website. Also, we may cooperate with some of our business partners, to make advertisement and promotion in or out of our Website. For instance, cookies may be used to track whether you have clicked on an ad that you see on our Website and whether you benefit from the service on the website to which that ad directed you if it attracts your interest.

How Can I Control Use of Cookies?

By changing the settings of your browser, you have the opportunity to customize your choices relating to cookies.

Adobe Analytics	http://www.adobe.com/uk/privacy/opt-out.html
AOL	https://help.aol.com/articles/restore-security-settings-and-enable-cookie-settings-on-browser
Google Adwords	https://support.google.com/ads/answer/2662922?hl=en
Google Analytics	https://tools.google.com/dlpage/gaoptout
Google Chrome	http://www.google.com/support/chrome/bin/answer.py?hl=en&answer=95647
Internet Explorer	https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies
MozillaFirefox	http://support.mozilla.com/en-US/kb/Cookies
Opera	http://www.opera.com/browser/tutorials/security/privacy/
Safari:	https://support.apple.com/kb/ph19214?locale=tr_TR

How Can I Exercise My Rights Listed Under Article 11 of the Law No. 6698?

You may submit your requests and applications regarding your personal data, if you wish, by using the Data Subject Application Form, through one of the following methods:

- By sending a wet-signed copy of the form along with a photocopy of your ID to the following address:
TAV İşletme Hizmetleri A.Ş. - Vadistanbul Bulvarı, Azerbaycan Caddesi No:3L/4, 2C Blok, 34485 Sarıyer / İstanbul
- By applying in person with a valid ID document to the above address,
- By signing the form with a mobile signature or secure electronic signature and sending it via e-mail to:
kvkkiletisim_isletmehizmetleri@tav.aero,
- By sending it to the registered e-mail address **tavisletme@hs01.kep.tr** using a secure electronic signature or mobile signature via your registered e-mail (KEP),
- Or, by sending a signed copy via your e-mail address that is registered in the TAV İşletme Hizmetleri A.Ş. system to **kvkkiletisim_isletmehizmetleri@tav.aero**

Once your request is received, it will be evaluated and concluded by us, in our capacity as data controller, as soon as possible and in any case within **thirty (30) days**, depending on the nature of the request. Please find Data Subject Application Form.

To ensure data security, we may request additional information from the applicant in order to verify that the person submitting the application is the actual owner of the personal data subject to the request. In addition, questions may be directed to the applicant to clarify the scope of the request and ensure accurate processing.

In cases where fulfilling the data subject's request may (i) prevent the rights and freedoms of others, (ii) require disproportionate effort, or (iii) relate to information that is already publicly available, the request may be **rejected**, with a justified explanation provided by us.