

# Parvisha Jhundoo

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## ABOUT

Motivated fourth-year Computer Science student specializing in networking, cybersecurity, and protocol analysis. Eager to apply technical expertise and problem-solving skills to real-world projects in innovative tech teams. Self-driven and adaptable, committed to rapid learning and effective problem-solving.

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## EDUCATION

**University of Ottawa**, Ottawa, ON

*Bachelor's degree in Computer Science*

**Expected December 2025**

Relevant Coursework: Data Structures, Software Engineering, OOP, AI, Machine Learning, Data Communications & Networking, Cryptography, Secure Computer Systems Design, Network Protocols

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## WORK EXPERIENCE

**University of Ottawa**, Ottawa, ON

*Info Service Agent* | Aug 2024 – Oct 2024

- Assisted students with inquiries related to student cards and U-Pass services.
- Managed production and distribution of student cards, ensuring accuracy and efficiency.
- Provided excellent customer support for U-Pass-related issues.

**Kognitive Sales Solutions**, Ottawa, ON

*Field Sales Representative* | Jun 2022 - Dec 2022

- Delivered outstanding customer service, resolving issues and promoting services.
- Acted as a liaison with financial institutions on behalf of clients.
- Maintained knowledge of competitors' offerings to effectively communicate unique selling points.
- Developed tailored sales pitches, improving conversion rates of prospects into customers.

**Dosa And Curries**, Ottawa, ON

*Customer Experience Associate/Attendant* | Jun 2023 - Sep 2023

- Resolved customer issues related to online purchases and billing discrepancies.
  - Handled cash transactions accurately, ensuring accountability and proper financial reporting.
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## PROJECT EXPERIENCE

- **Android App for Chefs:** Led a team of 5 to develop an app for home chefs, integrating Firebase Realtime Database for cloud storage.
  - **Musiki Website:** Developed a dynamic website for Congo Music using ReactJS, HTML, CSS, and JavaScript.
  - **Keylogger:** Built a keylogger using Metasploit.
  - **SOHO Network Configuration:** Configured a Small Office/Home Office network using Cisco Packet Tracer.
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## PROFESSIONAL SKILLS

- Incident Response Leadership
- Critical Thinking & Problem Solving
- Risk Assessment & Mitigation
- Communication & Reporting

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## TOOLS & LANGUAGES

- **Proficient:** Splunk, Qualys, Wireshark, Burp Suite, Metasploit, Microsoft Azure + Sentinel, Linux, Python, Git, SQL
- **Familiar:** HTML, CSS, JavaScript, ReactJS, Node.js, MySQL, PostgreSQL, Android Studio, MongoDB

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## CERTIFICATIONS

- .NET Full Stack Foundation
- IBM Full Stack Software Developer Professional Certificate (Coursera)
- Certified in Cybersecurity (ISC2)
- Cisco Certified Network Associate (CCNA) – Expected Jan 2024
- Mastercard Cybersecurity Job Simulation (Forage)

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## ADDITIONAL EXPERIENCES

- **Telstra Cybersecurity Program (Sept 2024)**  
Led malware response in the SOC; developed Python scripts for firewall rules.
- **Commonwealth Bank (Aug 2024)**  
Analyzed fraud patterns using Splunk; performed web app penetration testing.
- **PwC Switzerland (Aug 2024)**  
Conducted risk assessments and developed strategies aligned with NIST standards.