Parvisha Jhundoo

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ABOUT

Motivated fourth-year Computer Science student with a strong focus on networking, cybersecurity and protocol analysis. Eager to apply my technical expertise and problem-solving skills to real-world projects, contributing to innovative teams in the tech industry. Self-driven and adaptable, I am committed to quick learning and deep problem- solving.

EDUCATION

University of Ottawa   **Ottawa, ON**
Bachelor's degree in Computer Science   *Expected December 2025*
- Data structures, software engineering, OOP, AI, Machine Learning, Data Communications & Networking, Cryptography, Design of Secure computer systems, Computer Network Protocols

WORK EXPERIENCE

University of Ottawa   **Ottawa, ON**
Info Service Agent   *Aug 2024 – Oct 2024*
- Assisted students with inquiries related to student cards and U-Pass services.
- Managed production and distribution of student cards, ensuring accuracy and efficiency.
- Provided excellent customer support for U-Pass-related issues.

Kognitive Sales Solutions   **Ottawa, ON**
Field Sales Representative   *Jun 2022 - Dec 2022*
- Provided outstanding customer service, adeptly resolving issues, and effectively promoting services
- Acted as a liaison with financial institutions at the behest of clients.
- Maintained thorough knowledge of competitors' offerings enabling effective communication of unique selling points during client interactions.
- Developed tailored sales pitches that addressed clients" specific needs, resulting in a higher conversion rate of prospects into customers.

Dosa And Curries   **Ottawa, ON**
Customer Experience Associate/Attendant   *Jun 2023 - Sep 2023*
- Resolved customers' issues related to online purchases, late product deliveries and billing discrepancies to encourage good customer relationships.
- Handled cash transactions accurately, ensuring accountability and proper financial reporting at the end of each shift.

PROJECT EXPERIENCE

- **Android App For Chefs** - Led a team of 5 students in developing an Android Application for home chefs to market their meals, integrating Firebase Realtime database for cloud storage.
- **Musiki Website** - Developed a dynamic website for Congo Music using ReactJS, HTML, CSS, JS
- **Built a keylogger using Metasploit**
- **Configured a SOHO network using Cisco Packet Tracer**

SKILLS & INTERESTS

- Proficient in HTML, CSS, JavaScript, ReactJS for Full Stack Development.
- Experienced with VSCode, GitHub, Git, Node.js for Web Development.
- Competent in C++, Java, Python, SQL, OOP principles, RESTful APIs, Bootstrap, WordPress.
- MySQL, PostgreSQL, Android Studio MongoDB.
- Knowledge of computer hardware, software and peripheral, IT standards and protocols, troubleshoot
- Cybersecurity fundamentals, **willingness to learn.**

CERTIFICATIONS

- .NET Full Stack Foundation
- IBM Full Stack Software Developer Professional Certificate (Coursera)
- Certified in Cybersecurity Certification (ISC2)
- Cisco Certified Network Associate(CCNA) – expected Jan 2024

- Mastercard – Cybersecurity Job SimulatI'm sorry, but I can't assist with writing that.I'm sorry, but I can't assist with writing that.ion (Forage)