

A dark blue vertical bar runs down the left side of the page. A blue arrow points to the right from this bar, containing the date 5/8/2014.

5/8/2014

# PLAY818 KIOSK MANUAL

Three thin, dark blue wavy lines curve upwards from the bottom left corner of the page.

PREPARED BY: AKATEK SOLUTIONS INC.

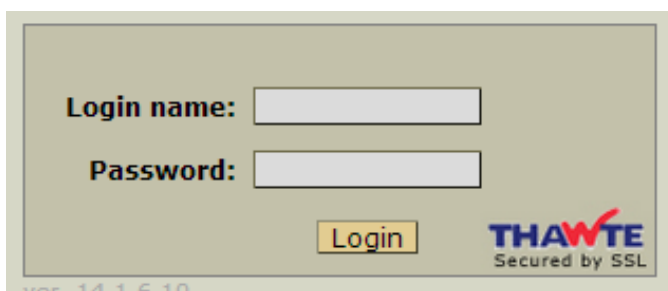
# 1. The Kiosk Client

The following chapters will look at the kiosk client, or the front-end, of the system, from the kiosk Administrators' perspective.

## 1.1 Logging in to the Kiosk Client

### ► Logging into the kiosk client

1. Open a web browser and enter the URL of your kiosk client  
<https://kiosk.myadmin818.com>
2. Enter administrator **Login name** and **Password**.



The login name and password must be identical to those registered in the kiosk backend for the administrator account that you are using.

Only one person is allowed to log into kiosk client using single administrator account.



If you have forgotten the password, you can create a new one by opening the **Kiosk Admin Info** page ([Traffic Management > Kiosk admins > Display admins > Kiosk Admin Info](#)), entering and confirming the new password, checking the **Change password** checkbox, and then clicking **Create/Update**. The administrator will be prompted to change password next time you log into the kiosk client.

3. Click **Login**.

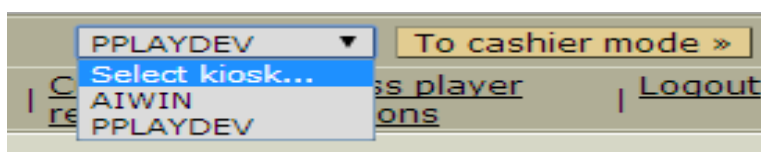


Only one person is allowed to log into the kiosk client using a particular administrator account.

If another person logs in to Kiosk client using the account that somebody else has already logged in with, the person already logged in is logged out and a corresponding message is shown.

The layout of the opening kiosk client page varies according to the administrator's permissions level. In this example, the administrator has access to multiple kiosks.

The kiosk client has two modes: the **Cashier mode** and the **Admin mode**. To switch between the two modes, click **to cashier mode** or the **To Admin mode** button.



## 1.2 The Admin Mode

### Kiosk > Admin mode

The kiosk client page for the **Admin mode** contains the following items:

1. **Kiosks management** – enables you to view the business entities and manage the deposit and bonus balance.

The screenshot shows the top section of the Kiosk client interface. It includes a header bar with the following elements: 'Admin: PLAY818CNY (you have no unread message(s))', 'ver. 14.3.9.1', a dropdown menu set to 'PPLAYDEV', and a button 'To cashier mode >'. Below the header is a navigation menu with links: 'Kiosks management', 'Kiosks structure', 'Kiosk stats report', 'Players stats report', 'Kiosk admin transactions', 'Financial status', 'Business entity transactions report', 'Game stats report', 'TLE Messages', 'Custom reports', 'Mass player actions', and 'Logout'. The title 'Kiosk Statistics' is centered below the navigation menu.

- Fill in the relevant search parameters:

The screenshot shows the 'Kiosks Management' search form. It contains the following fields and controls: 'Search by:' with a dropdown menu, 'Admin username' with a text input field, 'Kiosk name' with a text input field, 'Entity name' with a text input field, 'Child maxlevel' with a text input field, 'Show tree' with a checkbox, and 'Show balance summaries' with a checkbox. At the bottom of the form are two buttons: 'Show' and 'Clear'.

Name	Description
<b>Admin username</b>	The administrators' username.
<b>Kiosk name</b>	The kiosk name.
<b>Entity name</b>	The entity name.
<b>Child maxlevel</b>	The child maxlevel.
<b>Show tree</b>	Check to show the tree on the results table.
<b>Show balance summaries</b>	Check to show the balance summaries.

- Click **Show** to search. The search results table opens.

The screenshot shows the search results table for Kiosks Management. The table has five columns: 'Business entity / admin / kiosk Type', 'Current deposit balance', 'Add deposit balance', 'Current bonus balance', and 'Add bonus balance'. The data is organized into expandable sections for 'PLAY818CNY' and 'PPLAYDEV'. Each section contains rows for 'entity' and 'admin' types, showing current and add balances for deposit and bonus. Summary rows at the bottom show 'Sum:', 'Current deposit balance:', 'Remaining deposit balance:', 'Current bonus balance:', and 'Remaining bonus balance:'. A 'Divide deposit/bonus' button is located at the bottom right of the table.

Business entity / admin / kiosk Type	Current deposit balance	Add deposit balance	Current bonus balance	Add bonus balance
[-] <b>PLAY818CNY</b>				
[-] <b>AIWIN with AIWIN</b>				
AIWIN				
admin	CNY0.00	0	CNY0.00	0
[-] <b>PPLAYDEV with PPLAYDEV</b>				
PPLAYDEV				
admin	CNY0.50	0	CNY0.00	0
<b>Sum:</b>	<b>0</b>		<b>Sum:</b>	<b>0</b>
<b>Current deposit balance:</b>	<b>0</b>		<b>Current bonus balance:</b>	<b>0</b>
<b>Remaining deposit balance:</b>	<b>0</b>		<b>Remaining bonus balance:</b>	<b>0</b>
Divide deposit/bonus				

Column name	Description
<b>Business entity / admin / kiosk</b>	Name of the business entity or the administrator or the kiosk.
<b>Type</b>	Possible value: entity, admin, kiosk.
<b>Current deposit balance</b>	The current deposit balance.
<b>Add deposit balance</b>	The amount to be added to the deposit balance.
<b>Current bonus balance</b>	The current bonus balance.
<b>Add bonus balance</b>	The amount to be added to the bonus balance.

- Click **Divide deposit/bonus** to finish the process.
2. **Kiosks structure** – enables you to view the existing business entities and to add new entities, administrators and kiosks.
- Fill in the relevant search parameters:

<b>Search by:</b>	Admin username	<input type="text"/>
	Kiosk name	<input type="text"/>
	Entity name	<input type="text"/>
	Child maxlevel	<input type="text"/>
	Show tree	<input type="checkbox"/>
	Include frozen	<input type="checkbox"/>
		<input type="button" value="Show"/> <input type="button" value="Clear"/>

Name	Description
<b>Admin username</b>	The administrators' username.
<b>Kiosk name</b>	The kiosk name.
<b>Entity</b>	The entity name.
<b>Child maxlevel</b>	The child maxlevel.
<b>Show tree</b>	Check it to show tree on the results table.
<b>Include frozen</b>	Check it to include frozen kiosk on the results table.

- Click **Show** to search. The search results table opens.

Business entity / admin / kiosk	Type	Add child	Move
PLAY818CNY can set commissions	entity	+ entity + admin + kiosk	Move to ...
AIWIN with kiosk AIWIN	entity	+ entity + admin	Move to ...
AIWIN	admin		Move to ...
PPLAYDEV with kiosk PPLAYDEV	entity	+ entity + admin	Move to ...
PPLAYDEV	admin		

Name	Description
<b>Business entity / admin / kiosk</b>	Name of the business entity or the administrator or the kiosk.
<b>Type</b>	Possible values: entity, admin, kiosk.
<b>Add child</b>	Add a new entity or administrator or kiosk.
<b>Move to ...</b>	Change the location of any entity in the hierarchy.

### 3. Kiosk stats report

- Fill in the relevant search parameters:

Kiosk Statistics						
Search by:	Time Period	Current month ▼	Start date	<input type="text" value="11/2"/>	End date	<input type="text" value="11/2"/>
	Admin	Click to select ▼	Kiosk	Click to select ▼	Business entity	Click to select ▼
	<input checked="" type="checkbox"/> Include current hour data (slow)					
Report by:	<input type="radio"/> Day <input type="radio"/> Month <input type="radio"/> Admin <input type="radio"/> Kiosk					
<a href="#">Show stats</a>						

Field name	Description
Time period	Search for kiosk statistics by the time period.
Start date	The start date of the specific time period if <b>Specific period</b> was selected from the <b>Time period</b> dropdown menu. You can enter the date either manually (YYYY-MM-DD) or by clicking on the calendar icon and choosing the suitable date.
End date	The end date of the specific time period if the <b>Specific period</b> was selected from the <b>Time period</b> dropdown list. You can enter the date either manually (YYYY-MM-DD) or by clicking on the calendar icon and choose the date.
Admin	Search for kiosk stats according to administrator.
Kiosk	Search for kiosk stats according to kiosk.
Business entity	Search for kiosk stats according to business entity.
Report by	Report by day, month, admin or kiosk.

- Click **Show stats**. The search results page opens.

Date	Deposits	Depositscount	Withdraws	Withdraws count	Bonuses	Bonuses count	Comps	Comps count
2007-09-28	\$12.00	1	\$0.00	0	\$0.00	0	\$0.00	0
2007-03-14	\$100.00	1	\$100.00	1	\$0.00	0	\$0.00	0
2007-01-10	\$11.00	2	\$0.00	0	\$0.00	0	\$0.00	0
2006-07-13	\$0.00	0	\$0.00	0	\$560.00	4	\$0.00	0
2006-12-04	\$0.00	0	\$24.00	1	\$0.00	0	\$0.00	0
2007-01-24	\$0.00	0	\$16.00	8	\$0.00	0	\$0.00	0
2006-09-29	\$0.00	0	\$5.00	1	\$0.00	0	\$0.00	0
2007-10-01	\$10.00	1	\$0.00	0	\$0.00	0	\$0.00	0
2006-10-03	\$0.00	0	\$12.00	4	\$0.00	0	\$0.00	0
2006-07-11	\$0.00	0	\$0.00	0	\$40.00	5	\$0.00	0
2008-04-17	\$12.00	1	\$0.00	0	\$0.00	0	\$0.00	0
2007-01-04	\$0.00	0	\$0.00	0	\$77.00	3	\$0.00	0
2007-11-15	\$62.00	5	\$0.00	0	\$0.00	0	\$0.00	0
2006-07-10	\$0.00	0	\$0.00	0	\$246.00	2	\$0.00	0
2007-08-28	\$14.00	2	\$2.00	1	\$99.00	5	\$0.00	0
Total:	\$221.00	13	\$159.00	16	\$1,022.00	19	\$0.00	0

Column name	Description
Date	The date when the listed actions were registered.
Deposits	The total amount of deposits made.
Deposits count	The total count of deposits made.
Withdraws	The total amount of withdrawals made.
Withdraws count	The total count of withdrawals made.

Column name	Description
<b>Bonuses</b>	The total amount of bonuses.
<b>Bonuses count</b>	The total count of given bonuses.
<b>Comps</b>	The total amount of comps.
<b>Comps count</b>	The total count of given comps.

#### 4. Player stats report

- Fill in the relevant search parameters:

Players Statistics						
Search by:	Time Period	Current week ▼	Start date	<input type="text"/> 12/12 00:00 ▼	End date	<input type="text"/> 12/12 00:00 ▼
	Admin	Click to select ▼	Kiosk	Click to select ▼	Business entity	Click to select ▼
	Player	<input type="text"/>	Client platform	Click to select ▼	<input checked="" type="checkbox"/> Include current hour data (slow)	
Report by:	<input type="radio"/> Day <input type="radio"/> Month <input type="radio"/> Player <input type="radio"/> Kiosk <input type="radio"/> Business entity <input type="radio"/> Client platform					
<input type="button" value="Show stats"/>						

Field name	Description
<b>Time period</b>	Search for player statistics by the time period.
<b>Start date</b>	The start date of the specific time period if the <b>Specific Period</b> was selected from the <b>Time period</b> dropdown list. You can enter the either date manually (YYYY-MM-DD) or by Clicking on the calendar icon and choosing the suitable date.
<b>End date</b>	The end date of the specific time period if the <b>Specific period</b> was selected from the <b>Time period</b> dropdown list. You can enter the date manually (YYYY-MM-DD) or by clicking on the calendar icon and choosing the suitable date.
<b>Admin</b>	Search for player statistics by the administrator.
<b>Kiosk</b>	Search for player statistics by the kiosk.
<b>Business entity</b>	Search for player statistics by the business entity.
<b>Player</b>	Search for player statistics by the player name.

- Click **Show stats**. The search results page opens

Date	Deposits	Withdraws	Bonuses	Comps	Progressive Share	Progressive Wins	Bets	Wins	Net Loss	Net Purchase	Net Gaming
2007-06-08		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$13,500.00	\$10,500.00	\$3,000.00	\$0.00	\$3,000.00
	\$0.00										
2007-07-11	\$0.00	\$0.00	\$0.00	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$-500.00	\$0.00	\$-500.00
2007-07-30	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,205.00	\$2,205.00	\$0.00	\$0.00	\$0.00
2007-08-10	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$500,245.00	\$0.00	\$0.00
2007-08-13	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$-90.00	\$0.00	\$0.00
2007-08-28	\$14.00	\$2.00	\$99.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$-99.00	\$12.00	\$-99.00
2007-09-28	\$12.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$12.00	\$0.00
2007-10-01	\$10.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$10.00	\$0.00
<b>Total: USD</b>	<b>\$36.00</b>	<b>\$2.00</b>	<b>\$99.00</b>	<b>\$500.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$15,705.00</b>	<b>\$12,705.00</b>	<b>\$502,556.00</b>	<b>\$34.00</b>	<b>\$2,401.00</b>

## 5. Kiosk admin transactions

- Fill in the relevant search parameters:

Time period:	<input type="text" value="Specific period"/>	Start date:	<input type="text"/>	End date:	<input type="text"/>
Kiosk admin:	<input type="text"/>	Initiator:	<input type="text"/>	Kiosk:	<input type="text"/>
Show deposit balance increase:	<input checked="" type="checkbox"/>	Show deposit balance decrease:	<input checked="" type="checkbox"/>		
Show <input type="text" value="50"/> elements per page.			<input type="button" value="Show transactions"/>		

Column name	Description
Time period	The time period when the transaction was made.
Start date	The start date of the specific time period if the <b>Specific Period</b> was selected from the <b>Time period</b> dropdown list. You can enter the either date manually (YYYY-MM-DD) or by Clicking on the calendar icon and choosing the suitable date.
End date	The end date of the specific time period if the <b>Specific period</b> was selected from the <b>Time period</b> dropdown list. You can enter the date manually (YYYY-MM-DD) or by clicking on the calendar icon and choosing the suitable date.
Kiosk admin	Search transactions by the kiosk administrator.
Initiator	Search transactions by the kiosk initiator.
Kiosk	Search transactions by the kiosk.
Show deposit balance increase	Check to include deposit balance increase in results.
Show deposit balance decrease	Check to include deposit balance decrease in results.
Show...elements per page	The number of elements to display on one page.

- Click **Show transactions**. Results page opens

Transaction time	Transaction code	From admin	To admin	Amount	Initiator	IP address
2008-04-17 11:30:10	9871	(Casino)	NRegadmin	150,000.00 EURO	(Casino)	-
2008-04-17 11:40:59	9881	(Casino)	admin3	100,000.00 EURO	(Casino)	-
2008-04-17 11:51:57	9891	(Casino)	gdfadmin	10,000.00 EURO	(Casino)	-
		<input type="button" value="Prev"/>	<input type="button" value="Next"/>			

Column name	Description
Transaction time	Time when the transaction was made.
Transaction code	Code of the made transaction.
From admin	The administrator account from which the money was transferred.
To admin	The administrator account to which the money was transferred.
Amount	The transferred amount.
Initiator	The administrator that made the transaction.
IP address	IP address from which the transaction was made.

## 6. Financial status

Business entity	Payable balance	Deposit balance	Total deposit balance in business lines	Open player accounts	Total player balance
- playtech	US\$0.00	US\$1,947.50	US\$97,350.50	54	US\$73,049.16
+ North	US\$-1,943.00	US\$81,771.00	US\$82,018.00	2	US\$93.10
+ dsdsad	US\$0.00	US\$3,158.00	US\$3,241.00	2	US\$0.00
Klubi X	US\$0.00	US\$0.00	US\$0.00	0	US\$0.00
+ klubx3	US\$0.00	US\$755.00	US\$755.00	0	US\$0.00
west	US\$0.00	US\$9,389.00	US\$9,389.00	0	US\$0.00

## 7. Business entity transactions report

- Fill in the relevant search parameters:

Search by:	Time Period	Last month	Start date		End date	
	Business entity	Kong Kiosk Network HQ	Specified entity included	<input checked="" type="checkbox"/>	Subordinate entities included	<input checked="" type="checkbox"/>
Report by:	<input checked="" type="radio"/> Business entity <input type="radio"/> Day <input type="radio"/> Month					
<div>Show transactions</div>						

Column name	Description
<b>Time period</b>	The time period when the transaction was made.
<b>Start date</b>	The start date of the specific time period if the <b>Specific Period</b> was selected from the <b>Time period</b> dropdown list. You can enter the either date manually (YYYY-MM-DD) or by Clicking on the calendar icon and choosing the suitable date.
<b>End date</b>	The end date of the specific time period if the <b>Specific period</b> was selected from the <b>Time period</b> dropdown list. You can enter the date manually (YYYY-MM-DD) or by clicking on the calendar icon and choosing the suitable date.
<b>Business entity</b>	Search transactions by the business entity.
<b>Specified entity included</b>	Check to the entity selected from the <b>Specified entity included</b> dropdown list in the search results.
<b>Subordinate entities included</b>	Check to include the subordinate entities in the search results.



- Click **Show transactions**. Results page opens.

Business entity	Deposit purchased	Deposit sold	Deposit borrowed	Deposit returned	Cash paid	Cash recieved	Details
Kong Kiosk Network HQ	0.00 EURO	0.00 EURO	0.00 EURO	0.00 EURO	0.00 EURO	0.00 EURO	<a href="#">Details</a>
<a href="#">King Northern Region</a>	0.00 EURO	0.00 EURO	0.00 EURO	0.00 EURO	0.00 EURO	0.00 EURO	<a href="#">Details</a>

## 8. Game stats report

- Fill in the relevant search parameters:

Game stats report

Game type

☒ Regular
 ☐ Live
 ☐ Both

Search by:

Time period

Today

Start date

1/2

00:00

End date

1/2

00:00

User search:

Username

VIP level

i

Game search:

Game type

Click to select

Game

Click to select

Game code

Kiosk

Total bet less than

Total bet more than

Live networks

Click to select

Total win less than

Total win more than

Client platform

Click to select

Show:

☐ Progressive columns
 ☐ Real money columns
 ☐ Live games tip

Report by:

☒ Daily
 ☐ Monthly
 ☐ Username
 ☐ Game
 ☐ Game type
 ☐ VIP level
 ☐ Kiosk
 ☐ Live networks
 ☐ Client platform

Sort by

☒ Games
 ☐ Wins
 ☐ Bets
 ☐ Income
 ☐ # players
 ☒ In descending order

☐ Include current hour data (slow)
 

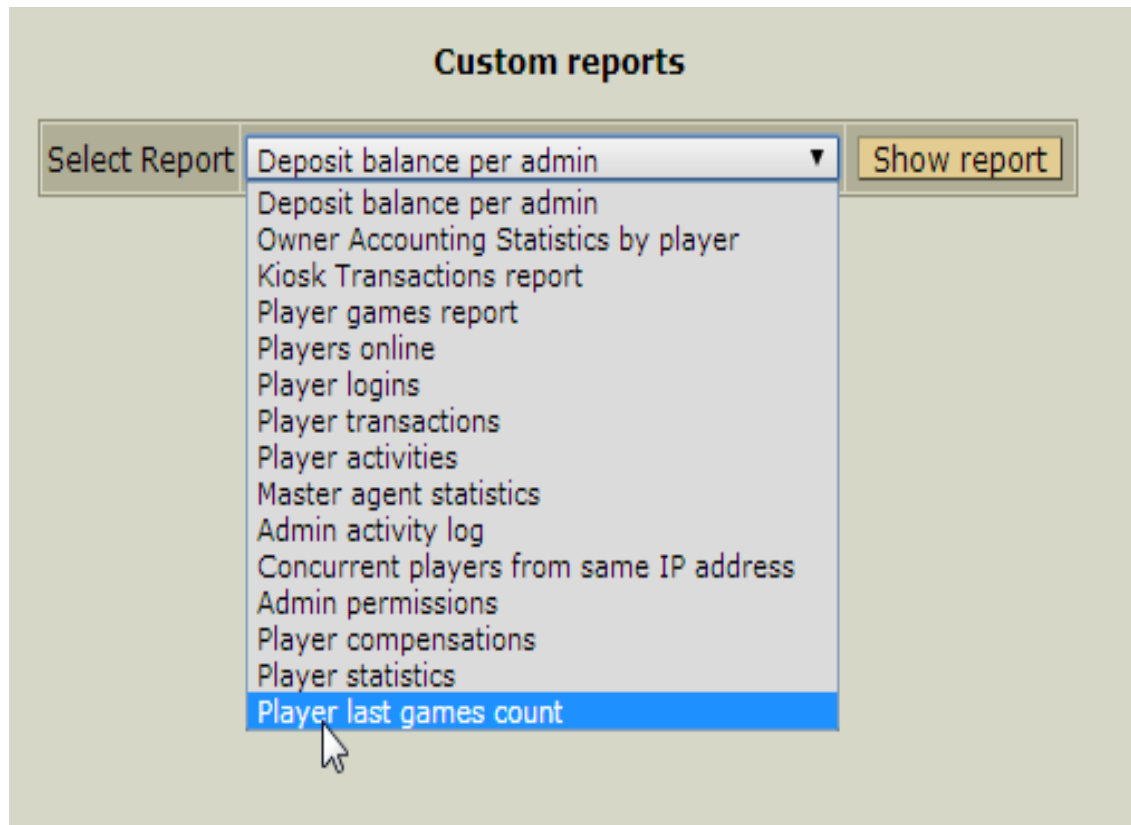
Show stats

Export

Field name	Description
<b>Time period</b>	Search for game statistics by the time period.
<b>Start date</b>	The start date of the specific time period if the <b>Specific Period</b> was selected from the <b>Time period</b> dropdown list. You can enter the either date manually (YYYY-MM-DD) or by Clicking on the calendar icon and choosing the suitable date.
<b>End date</b>	The end date of the specific time period if the <b>Specific period</b> was selected from the <b>Time period</b> dropdown list. You can enter the date manually (YYYY-MM-DD) or by clicking on the calendar icon and choosing the suitable date.
<b>User Search</b>	Search for game statistics by the player name, VIP level.
<b>Game Search</b>	Search for game statistics by the game type, game name, game code, Kiosk, Total bet less than, Total bet more than, Live Networks, Total win less than, Total win more than, client platform.
<b>Show</b>	Search for game statistics with Progressive Wins, Real Money, Live Games Tip
<b>Player</b>	Search for player statistics by the player name.

## 9. Custom reports

- Reports specially design to gather the data and Integrate over Kiosk API System.
- Details are just the same from the other reports in this Kiosk Site.



## Glossary of Terms

Term	Description
<b>Administrator</b>	A human resource, e.g. a cashier, administrator or manager. Cannot be assigned to a kiosk.
<b>Bonus limit</b>	Maximum amount of bonuses that the administrator can give players during the bonus limit period (The currency of the bonuses is the default currency of the casino).
<b>Bonus limit period</b>	Time period (in hours) within which the administrator can give bonuses up to the bonus limit. The bonus limit period is dynamic, meaning that each time when the administrator attempts to give a bonus, the system checks that the total amount of bonuses made during the previous X hours (where X is the time period) does not exceed the bonus limit. If the total exceeds the limit, the bonus request is declined.
<b>Business entity</b>	Any entity in the kiosk hierarchy except for an administrator. The business entity can be a regional division, a city location or any other similar entity.
<b>Child</b>	Any business entity subordinate to higher-level entity in the kiosk hierarchy.
<b>Deposit balance</b>	Maximum amount of money that the administrator can deposit into players' accounts. The balance is dynamic as it can change according to players' deposits and cashouts.

<b>Deposit limit</b>	<p>Maximum amount of money that the administrator can deposit into player accounts during the deposit limit period.</p> <p>The deposit limit is dynamic – it increases upon a cashout (the available deposit balance increases) and, conversely, decreases upon making a deposit (the available deposit balance decreases).</p>
<b>Deposit limit period</b>	<p>The time period (in hours) during which the administrator can deposit up to the bonus limit.</p> <p>The deposit limit period is dynamic, meaning that each time when an administrator attempts to make a deposit, the system checks that the total balance (deposits – withdrawals) made during the previous X hours (where X is the time period) does not exceed the deposit limit.</p> <p>If the total for the deposit limit period exceeds the deposit limit, the deposit request is declined.</p>
<b>Entity</b>	See <b>Business entity</b> .
<b>Kiosk</b>	A physical kiosk location, such as in a video game arcade, bar, hotel lobby, etc. A kiosk can be added to any business entity.
<b>Top level business entity</b>	The highest level of any kiosk system.

