



CODING SCHOOL

Amsterdam, Apr 28, 2020

We are excited to inform you that you have been accepted to our Data Analytics Bootcamp Amsterdam starting on 2020-05-04. You have made it through our selection process, so congratulations!

Founded in 2013, Ironhack's mission is to teach the top trending technologies and help you start a new career that will change your life. We're thrilled to have you in the course and think that you will be a fantastic addition to the Ironhack family.

If you have any questions in the meantime, please let us know!

Looking forward to meeting you on our Amsterdam Campus.

Manouk Meilof, General Manager at Ironhack Netherlands

Apr 28, 2020

IRONHACK
MMeilof

Enrollment Agreement

Amsterdam, Apr 28, 2020

The present Educational Service Agreement at Ironhack School is made out by and between:

1st Party: Gonzalo Manrique Sabatel, Company manager at Ironhack Netherlands B.V.. located at Prinsengracht 437, 1016 HN Amsterdam, Netherlands and KvK (company identification number) 71895477, from now on IRONHACK.

2nd Party: Yusi Chen, adult, with the address
Voorofscheweg 23, Boskoop - 2771MA, Netherlands
and with Passport/ID EF7683322, from now on THE STUDENT.

3rd Party:, with the company address
,
and with CIF (just in case a company needs the Invoice)

In case the company pays the tuition completely, mark this field: ☐

In case the company pays part of the tuition, please specify quantity:

Given that the parties have the necessary legal capacity to give full authorization to this educational agreement and sign this document, They sign it in accordance with the following terms and conditions:

LEGAL BASES

FIRST.- IRONHACK provides private educational programs, with varying lengths of in-person and online class time.

SECOND.- THE STUDENT wants to receive such educational services under the following conditions:

CONDITIONS

1.- SCOPE OF EXECUTION

The present contracting conditions apply to all IRONHACK courses taught in Netherlands.

The sessions imparted during the courses of IRONHACK lead to the obtaining of an IRONHACK certification.

The present conditions have been drafted in accordance with applicable laws and regulations in the Netherlands (Dutch Law).

Student ID: 0065J000003GzjdQAC

2.- ENROLLMENT AND CONTRACT

Enrollment will be done exclusively through the online page www.ironhack.com. Once the STUDENT'S place is confirmed by IRONHACK, the STUDENT will be notified of the reservation and will be sent the payments receipt and the welcome information.

In case the reservation cannot be confirmed by IRONHACK, and a later date can not be agreed upon, the total amount paid will be fully refunded.

3.- PROGRAM COST AND SCOPE

The total amount of the deposit is 750 €. This amount will be deducted from the price of the course.

Product	Amount
Data Analytics Bootcamp	€8.000,00
Women (10%)	-€800,00
Total	€7.200,00

The price of the course **includes**:

- Course in the chosen city.
- Access to the IRONHACK space within the opening hours and for the duration of the course.
- Access to course content in our proprietary platform after graduation.
- Internet access at IRONHACK school.
- Help with job placement.
- Study materials needed during the course (but Sketch license fee for UX students)
- Accident medical insurance which covers:
 - Injuries incurred during commute to and from class.
 - Injuries incurred within IRONHACK campus.
 - Does not apply to pre-existing conditions or any accidents outside of the two instances outlined above.

The price of the course **does not** include:

- Fees incurred for payment with credit cards or bank transfers.
- Employment or salary guarantee.
- Internet access in a place other than the location of the course.
- A laptop or desktop computer for student use throughout the course.

4.- PAYMENT OPTIONS

The course tuition may be paid through:

1. Income Share Agreement (once approved)

Otherwise, the course tuition may be paid by SEPA Direct Debit in our platform once you fulfil this Student Agreement and we send the invoice proposal to you (along with the payment instructions), or by credit card through ironhackamsterdam.flywire.com.

The 750 euro Registration Fee (deposit) must be paid within three (3) days after being admitted to the course, or before the first day of class, whichever happens first. Otherwise IRONHACK does not commit to provide any services to the STUDENT. This amount will be deducted from the price of the course.

The remaining amount is to be paid through one of the three options outlined below:

2. Upfront by credit / debit card through ironhackamsterdam.flywire.com. At least 20 days before the first day of class.
3. Monthly installments during the course (full payment to be made within 6 months after the course starting date)
4. Through one of Finance4Students financing options :
<https://www.finance4learning.com/ironhack/30901/welcome/en>

1,3

Please write below your chosen payment method:

Upon completion of the course, IRONHACK will deliver the corresponding invoice to the STUDENT, that will contain all the information regarding the contracted course as well as the information that might legally apply.

5.- SCHEDULE

IRONHACK's services for the Data Analytics Bootcamp will be provided according to the schedule published in our web.

The in-person program and curriculum will have a duration from 2020-05-04 to 2020-07-10.

The Student must begin class on the specified Start Date listed in this Enrollment Agreement, unless prior approval has been given, in writing, and a new Start Date has been designated.

Prior to starting the classes, the Student must complete the Pre-Work. The Pre-work is mandatory and Ironhack will not allow the Student to start the course if the Pre-Work is not completed and sent to IRONHACK 72 hours before the course starts. If the Pre-Work is not received, IRONHACK can cancel the

enrollment and move the Student to the next cohort. If the Student doesn't accept the change of dates IRONHACK can drop the application and the Student won't receive a refund of its deposit.

Prior to signing the Enrollment Agreement, IRONHACK will supply the STUDENT with the course calendar. Any Bank Holidays observed during the course will be accounted for and appended to the total course duration.

6.- PASSPORTS AND VISA

All foreign students must have a valid passport and their visa must be valid for the duration of the course. Obtaining the required personal documentation (individual passport, visa, permit, paperwork, etc.) will be solely the STUDENT's responsibility.

IRONHACK assumes no responsibility for those students who do not have these documents and / or have any migratory issues while in the course.

7.- COURSE MODIFICATION

IRONHACK's course content varies from cohort to cohort based on feedback of students and instructors, with the aim of improving the employability and performance of students. IRONHACK does not guarantee teaching an identical curriculum to any previously taught cohorts or as specified on our website.

8.- INTERRUPTION OF THE SERVICES DURING THE COURSE

In case that the course is interrupted or canceled after it has began due to reasons attributable to IRONHACK, IRONHACK will offer the STUDENT alternative course options without any additional cost. If applicable, IRONHACK will pay the difference between the cost of the course and the alternative chosen.

Should the STUDENT be unresponsive in this scenario, it will be assumed that the STUDENT opts for the termination of the contract, putting into effect clause 10 of this agreement.

9.- CHARGES FOR ENROLMENT CHANGES

Should the STUDENT want to change start date of the course after the deposit has been paid, he/she may do so only once, however any further changes will incur a 100€ administrative fee.

10.- CANCELLATION AND REFUND POLICY

Should a STUDENT's enrollment be terminated or cancelled for any reason, all refunds will be made according to the following refund policies:

- Cancellation can be made by electronic mail or by certified mail.

- The student has right to cancel the contract up to 14 days after it's signature without any other fees applied.
- The Registration Fee will be refunded in full only if the student cancels within seven (7) business days of paying the Registration Fee, only if is before the first day of class. After the first day of class, Registration Fee won't be refunded if there is no conflict with the previous clause.
- Refunds will be made within 30 days of termination of the student's enrollment or receipt of a Cancellation Notice from the student.
- IRONHACK may grant the STUDENT who is not current on their payments, 30 days to complete payments. If after 30 day deadline, the STUDENT is still not current on payments, IRONHACK reserves the right to expel STUDENT from the course. The STUDENT will be held responsible for any additional cost or fees incurred by IRONHACK due to the late payments.
- All course materials are written in English. The STUDENT may request access to our pre-work in writing, to check the level of English required before signing this Enrollment Agreement. IRONHACK assumes that if the STUDENT signs this agreement, he or she confirms sufficient fluency in English to understand our materials and keep up with the course without difficulty.
- The STUDENT will not receive a refund of the Registration Fee or Tuition after the first day of class, whether it's due to STUDENT absence, dropping out or being expelled by IRONHACK.

11.- GROUNDS FOR TERMINATION

A student's enrollment can be terminated at the discretion of the institution for insufficient academic progress, non-payment of academic costs, or failure to comply with rules and policies established by IRONHACK as outlined in this agreement.

Before the start of each course, the student's enrollment can be terminated during the pre-work if the student does not meet the academic progress required by the institution. In such a case the total amount paid will be fully refunded.

THE STUDENT will be subject to immediate dismissal for the following:

- Possession or consumption of alcohol or narcotics during training.
- Abusiveness or inappropriate conduct towards other students, staff or IRONHACK.
- Violations of local or national laws.
- Damage to school premises or property or theft.
- Three (3) or more missed class sessions without proper justification.
- Be late more than 20% of the sessions.

In case of expulsion for any of the reasons mentioned above, the STUDENT will not be entitled to a tuition refund, furthermore, any outstanding tuition debt will remain standing.

We will not tolerate prejudiced and/or hateful comments such as racism, homophobia, sexism, misogyny or other forms of hate-speech, or contributions that could be interpreted as such.

IRONHACK is responsible for collecting the necessary references to determine whether a STUDENT is suitable for the course, prior to the start of class. In the case that IRONHACK finds a STUDENT unsuited for the course, the initial deposit of 750€ and the total amount paid, shall be refunded.

12.- FORCE MAJEURE

12.1 IRONHACK may suspend this Agreement by giving the STUDENT notice in writing, in the event that during any period, the courses are prevented, interrupted or delayed by any cause outside the control of either party, including fire, war, accident, riot, act of God, governmental action, death, general illness, strike, labour dispute, judicial order or enactment (each being an "Event of Force Majeure").

12.2 In case of an Event of Force Majeure, IRONHACK shall be entitled to (i) reschedule/postpone the courses, (ii) move the STUDENT to future starting dates as soon as the Event of Force Majeure allows to restart activity and/or (iii) replace the in-person courses for an Instructor-led distance learning alternative. These options will not entail any educational additional costs to the STUDENT.

12.3 The rescheduling of a course or the replacement of the same by instructor-led distance learning alternative due to the occurrence of Event of Force Majeure shall not entitle the STUDENT to cancel the Agreement and request reimbursement of the fees, except in duly justified cases of impossibility of the STUDENT to attend such course, and this justification being accepted by IRONHACK on a case by case basis.

13.- DATA PROTECTION

All information provided by STUDENT is confidential for the IRONHACK, its employees and the teachers. Including but not limited to, secrecy statements regarding company-sensitive information about business situations, work processes, customer groups and strategies.

In accordance with the current data privacy law, we inform you that your personal data will be used for operational and administrative activities held by IRONHACK for the execution of the course. The STUDENT agrees that the data provided to IRONHACK for the purpose of course enrollment may be confidentially transferred to public and / or private companies described herein (Public Administrations, Companies associated with IRONHACK, Insurance Company, etc.) with the sole purpose of complying with the specific obligations and rights covered in this relationship, and also, if applicable, for the management of all types of public and / or private subsidies as well as the insurance process of each STUDENT. You can review the

details of your data management [here](#) and access, modify or eliminate any of that data through the mail legal@ironhack.com.

In the same way the STUDENT (please check one of the options):
AUTHORIZES

The use and reproduction of his/her image for any type of advertising, promotion, publication or any other means, for commercial or informational purposes, without remuneration of any kind.

The student has an anonymised whistleblowing channel available [here](#) during the course period. All official complaints are confidential and have a set process time (around 4 weeks).

14.- CONFLICT RESOLUTION

We have an official complaint procedure if the student can't resolve his issues with first the Program Manager (Almudena Vigara) and second the General Manager (Manouk Meilof). If the issue is not resolved by these two parties Ironhack is registered at the 'Geschillencommissie voor Consumentenzaken' who will process and assess the complaint in a timely manner.

When processing a complaint we will clearly state the duration of the process. Our target here is within two weeks or the time left within the course program. The maximum amount of time it will take us to process a complaint is four weeks. The verdict of the 'Geschillencommissie voor Consumentenzaken' will in all cases be binding to both IRONHACK and STUDENT. Binding consequences will be followed up on as soon as possible within the set term.

Any complaint will be processed with confidentiality. Complaints will be officially registered and kept by the General Manager for the duration of predefined times that it will take for us to process the complaint. Notwithstanding the Courts and Tribunals that, in accordance with Dutch law, are competent to resolve any conflict or discrepancy regarding the contracted services (one month to choose the competent court).

I have read the “Enrollment Agreement – Ironhack Coding Academy” (“Agreement”) and acknowledge all of the terms and conditions outlined in such “Agreement.” Additionally, I understand my rights, responsibilities & legal obligations with such “Agreement” and hereby agree to be bound by each of the terms and conditions set forth as outlined above.

In accordance with all statements above, the parties sign this Agreement in the location and on the date expressed at the beginning of this contract.

Please, before signing, let us know a phone number we can call to in case there's an emergency during the course development: 0640305525

Student ID: 0065J000003GzjdQAC

The student

Ironhack Netherlands B.V.

Yusi Chen



Signature Certificate

Document Ref.: TJITL-9SZYO-BW6XZ-KVFX9

Document signed by:

	<p>Yusi Chen Chen Verified E-mail: yusi0928@gmail.com</p>	<p><i>Yusi Chen</i></p> 
<p>IP: 77.173.232.228</p>	<p>Date: 30 Apr 2020 07:53:34 UTC</p>	

Document completed by all parties on:
30 Apr 2020 07:53:34 UTC

Page 1 of 1



Signed with PandaDoc.com

PandaDoc is the document platform that boosts your company's revenue by accelerating the way it transacts.

