## Acknowledgments

I need to thank several people for their help, including my parents for moral inspiration. So thanks Mom and Dad. My son, Zev Chonoles, also helped with encouragement, technical advice, and competition. (I'm getting this book done before he gets his PhD in mathematics). I also need to thank Dr. Pat Loudis, who helped by being my friend and not my doctor. Dr. Jon Siegel, OMG's Vice President in charge of the OCUP 2 program, gets the credit for getting me motivated, giving technical advice, and proofreading, and for running an excellent certification program. Of course, any remaining technical errors are my own. I also need to acknowledge the good people at Change Vision, who are sponsoring my work at OMG and let me use their quality Astah modeling tool on many of the diagrams in this book.